



**2020-2021**

# **PLACE MAKING** *Tikipunga*



The Placemaking Programme  
***Tikipunga Placemaking Plan***  
*Te mahere mahi wāhi mō Tikipunga*

# PLACE MAKING Tikipunga

## PLAN IN BRIEF Te mahere poto

The Tikipunga Placemaking Plan will create a 20-30-year spatial plan for how a Tikipunga will change and grow, and identify the key challenges and opportunities that come with it.

Find out more at [www.wdc.govt.nz/Placemaking](http://www.wdc.govt.nz/Placemaking)

Tikipunga has been identified as a high growth node within the Whangārei District Growth Strategy.

## INTRODUCTION

The Tikipunga Placemaking Plan is a response to the growth and changes that are happening in Tikipunga. The Tikipunga Placemaking Plan is a 20-30-year vision for how Tikipunga will change, grow and develop.



By 2051, Tikipunga's population is estimated to grow from **11,823** to **18,573**



By 2051, Tikipunga's dwellings are estimated to grow from **4,355** to **6,937**

The Tikipunga Placemaking Plan contains **3** key outcomes, **5** Areas of focus, **73** Actions and a community toolkit

## 3 KEY OUTCOMES



### Connectivity

Tikipunga will be well-connected, safe and accessible, both within the urban Tikipunga area and the surrounding environment.



### Change

Tikipunga will accommodate existing and future residents through provision of housing, infrastructure and high public amenity to create a unified and thriving community.



### Character and Diversity

Tikipunga will be celebrated for its diverse cultures, supportive community and unique natural landscapes that distinguish it from other places.

## 5 AREAS OF FOCUS

### Upper Hātea Blue/Green Network

Create a continuous network of public space and stormwater reserves along the flood-planes of the Hātea River, Waitaua Stream and Putanui Stream.

### Urban Connectivity

Improve connectivity and walkability within urban Tikipunga ensuring that the streets and footpaths within Tikipunga are safe, accessible and of high amenity.

### Kiripaka Road

Develop Kiripaka Road as a key walking and cycling street and a safe connection for people between key Tikipunga facilities and amenities.

### Mt Denby Recreation

Explore opportunities to collaborate and partner with the Whangārei Golf Club to create shared spaces and facilities

### Vinegar Hill Development

Create an area of high amenity which is well connected to the wider Tikipunga area and to Whangārei City Centre.

## 73 ACTIONS

**14** Ongoing/Funded Actions

**18** Planned Actions

**24** Strategic Actions

**17** Development Guidance

Actions are structured around who leads/drives them:



Whangārei District Council  
(or other Agencies)



Community or Community Groups



Developers or Private Sector

## ONGOING / FUNDED ACTIONS

- Completion of the upper Hātea walking & cycling link.
- Riparian and community planting.
- Footpath improvements along priority walking and cycling streets.
- Tikipunga "Home of Football."
- Community led heritage signs and trails.
- Slow streets and traffic calming.
- Continued engagement with the community, hapū and hapori Māori (Māori Community).
- Support for community and social events.
- Pedestrian crossing at Vinegar Hill Road.
- Gateways and wayfinding along key walking and cycling connections.



# PLACE MAKING Tikipunga

## PLAN IN BRIEF

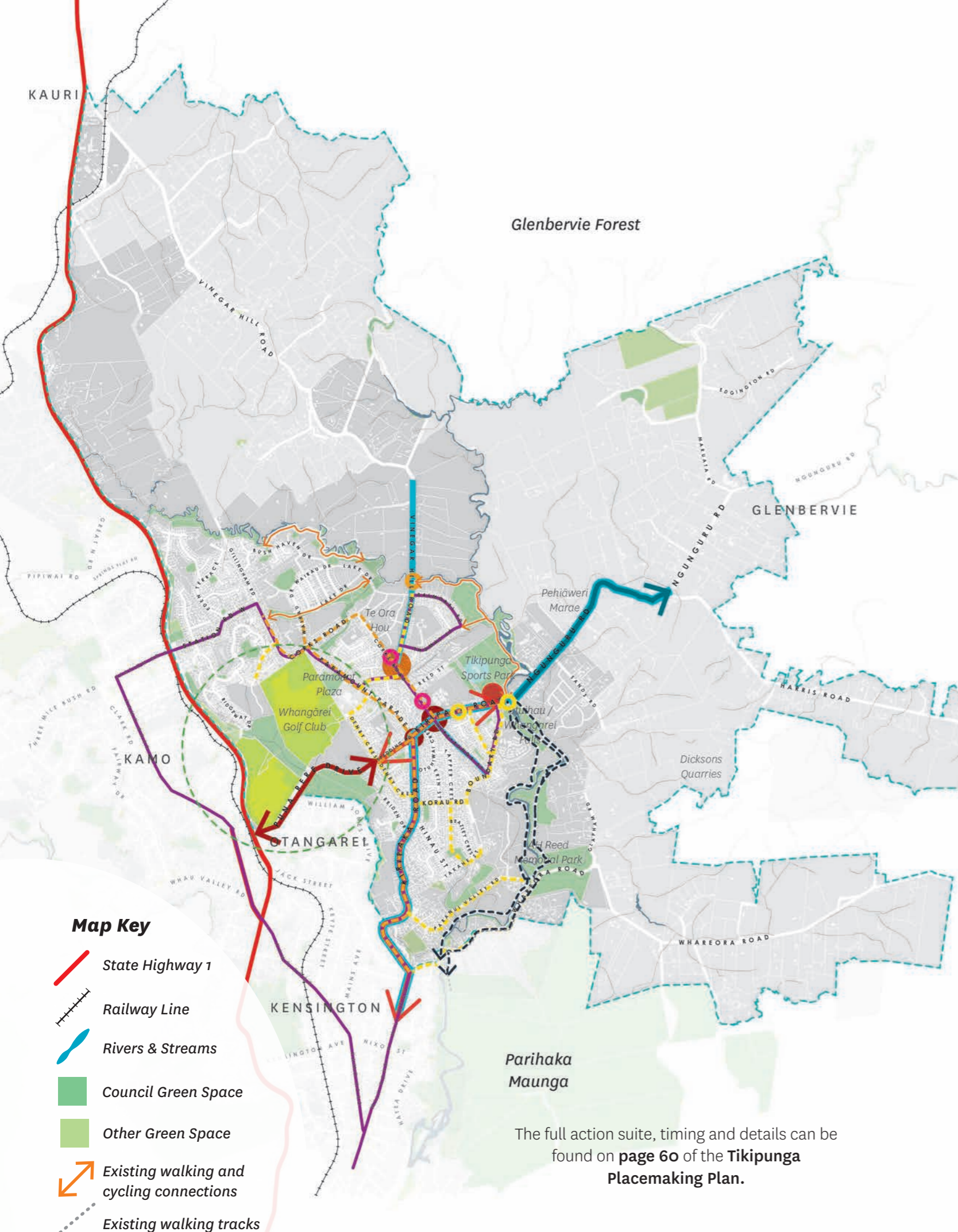
### Te mahere poto

## 16 PRIORITY ACTIONS

The Tikipunga Placemaking Plan includes priority actions. These actions were identified to have a higher level of importance to the community. Although they may not be implemented in the short term, they will be prioritised as actions are considered for implementation and funding.

## TIKIPUNGA SCOPE

The Tikipunga Placemaking Plan scope includes the traditional Tikipunga urban area as well as areas of Glenbervie, Whareora, Station Road and Vinegar Hill. Recent changes and growth have caused the scope of the neighbourhood to increase.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Existing walking and cycling connections
  - Existing walking tracks

- Priority Actions**
- Development of pedestrian and cyclist crossing at Vinegar Hill Road
  - Hātea Recreational Corridor walking and cycling network
  - Footpath Improvements on activity and urban connector streets (priority streets)
  - Footpath Improvements (other key walking and cycling streets)
  - Kamo Shared Path connection
  - Corks Road pedestrian crossings
  - Future Tikipunga skate park
  - Tikipunga sports hub / 'Home of Football'
  - Footpath Connection between Tikipunga and Pehiāweri Marae / Glenbervie School
  - Kiripaka Road Pedestrian Crossings
  - Kiripaka Road as a primary walking & cycling connection
  - Kiripaka Road Roundabout and pedestrian crossing Improvements, and Heretaunga Street/ Corks Road intersection improvements.
  - Mount Denby Golf course Opportunity (Collaboration / partner with the Whangārei Golf Club)
  - Vinegar Hill / Corks Road Intersection improvements
  - 'Slow Streets' Programme and traffic calming
  - Public Transport Improvements

The full action suite, timing and details can be found on **page 60** of the **Tikipunga Placemaking Plan**.

# Tikipunga Placemaking Plan

## Foreword

Tēnā koutou katoa,

I am proud to present the Tikipunga Placemaking Plan, which represents a shared vision between Council, community, hapū and key stakeholders.

This Tikipunga Placemaking Plan gives us a cohesive, integrated, and clear road map of what we want to achieve over the next 20-30 years, and how we want to achieve it. The document also provides strategic direction for our Council, with short term actions and long-term aspirations of how the Tikipunga area will change and develop over the next few decades.

Most importantly, these neighbourhood Placemaking Plans respond to the growth that is happening in the Whangārei District, focusing on what this growth means for individual communities and neighbourhoods.

A 'one size fits all' approach is not the best way forward for our diverse District, because each community has its own set of qualities, unique characteristics and people who make them special. This Plan will inform future projects, public space improvements and infrastructure, and guide all future development impacting the Tikipunga area. It will identify actions which feed into the District Plan review process, including the capital works, infrastructure, and transport programmes, aligning their actions with our District's Long Term Plan and Annual Plan.

The Plan will be reviewed and refreshed every three years providing the opportunity for ongoing input into planning and development decisions by the community.

The Tikipunga Placemaking Plan is the result of many voices coming together to create a joint vision, developing a vibrant living environment for our growing community to thrive now and for generations to come.



Sheryl Mai  
Mayor of Whangārei

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# Background

Whangārei is growing and developing but there is a gap when it comes to understanding how this affects specific locations in our District.

A key response within the Whangārei District Growth Strategy is to undertake a Placemaking Programme. The Placemaking Programme will create a series of spatial plans for our Districts communities and look at how they will change, grow and develop over the next 20-30 years.

The Placemaking Programme was adopted by Whangarei District Council in February 2020 and began in the communities of Tikipunga and Hikurangi.

## Engagement

Tell us what you think, contact us at [placemaking@wdc.govt.nz](mailto:placemaking@wdc.govt.nz).

When we began the process of developing the Tikipunga Placemaking Plan we set out to develop a shared vision between Whangarei District Council, the community, hapū and key stakeholders.

Engagement was very important to us from the outset, but was interrupted in 2020 and 2021 by COVID-19 and the continuous risk of potential lockdowns and government mandated level changes. This led to a more adaptable and flexible approach to our engagement, using online tools as well as face-to-face engagement.

We held three rounds of community engagement throughout the Placemaking Process. We received 231 responses to the online surveys, as well as additional feedback collected through community workshops and drop in sessions held in Tikipunga. We have also held targeted engagement with hapū and hapori Māori in Tikipunga.

Community feedback received indicated to us what place-specific outcomes and issues the community wanted the Tikipunga Placemaking Plan to focus on:

- Connectivity
- Diversity & Character
- Change





# Placemaking Plans

Ngā mahere mahi wāhi

## What is the Placemaking Programme?

The Placemaking Programme is a response to the growth and changes that are happening in the Whangārei District. While we have often planned for growth at a District level, what has been missing is the understanding of what this growth means for individual communities and neighbourhoods. A 'one size fits all' approach is not the best way forward for our diverse District because each place is different. Communities have their own set of qualities, unique characteristics and people who make them special.

The Placemaking Programme will create a series of 20-30-year place-based, spatial plans for how a specific community will change and grow and identify the key challenges and opportunities that come with it.

## Why are we creating Placemaking Plans?

Whangārei is growing and developing but there is a gap when it comes to understanding how this affects specific locations in our District.



### This gap has led to:

- Poor quality outcomes and lost opportunities to maximise the community benefits of development.
- A lack of vision for how a specific community will develop over the medium/long-term.
- Fragmented communities due to insufficient infrastructure such as roads, parks and pedestrian networks.
- Low levels of amenity through poor urban design, and subdivision design.
- Communities who feel disconnected from key planning and development decisions.

## Growth and Wellbeing

Central Government direction is ensuring that the way our communities grow and develop is not just about the number of homes that can be built. It recognises the importance of amenity, connectivity and access to services. The Placemaking Plans seek to achieve the same outcomes.

As these places grow, we need to plan ahead and ensure existing and future communities are well

connected, have a high standard of amenity and can easily access services such as education, health and public open spaces.

Policy 1 from the National Policy Statement on Urban Development provides a framework which has driven the outcomes and actions of the Placemaking Plans.

Planning decisions contribute to well-functioning urban environments, which are urban environments that, as a minimum:



### A. have or enable a variety of homes that:

- meet the needs, in terms of type, price, and location, of different households; and
- enable Māori to express their cultural traditions and norms; and



### B. have or enable a variety of sites that are suitable for different business sectors in terms of location and site size; and



### C. have good accessibility for all people between housing, jobs, community services, natural spaces, and open spaces, including by way of public or active transport; and



### D. support, and limit as much as possible adverse impacts on, the competitive operation of land and development markets; and



### E. support reductions in greenhouse gas emissions; and



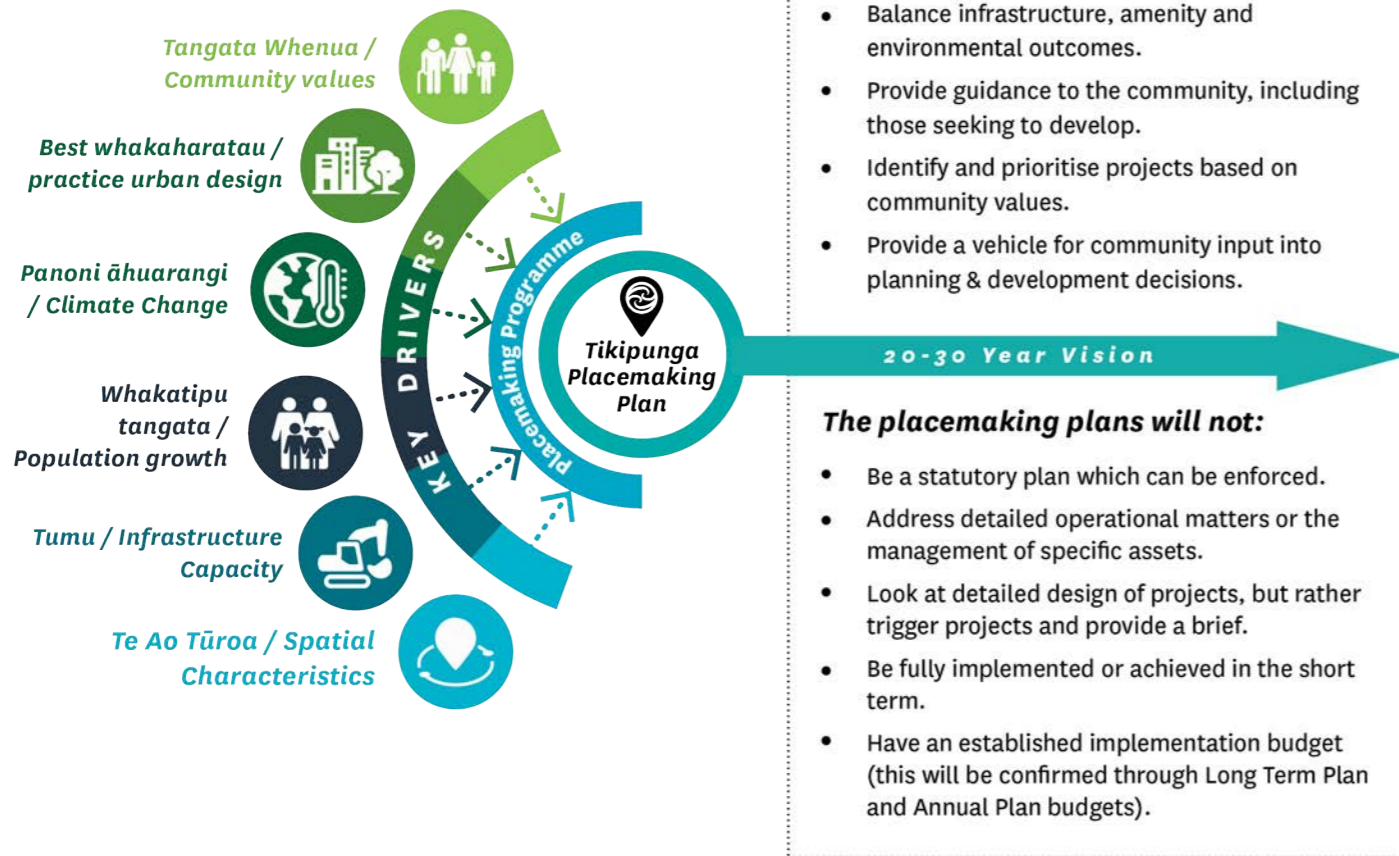
### F. are resilient to the likely current and future effects of climate change.

# Placemaking Plans

Ngā mahere mahi wāhi

## Placemaking Strategic Drivers

The Tikipunga Placemaking Plan has been driven by:



**The placemaking plans will:**

- Support future District Plan reviews/changes.
- Identify actions to be considered for Long Term Plan and Annual Plan funding.
- Balance infrastructure, amenity and environmental outcomes.
- Provide guidance to the community, including those seeking to develop.
- Identify and prioritise projects based on community values.
- Provide a vehicle for community input into planning & development decisions.

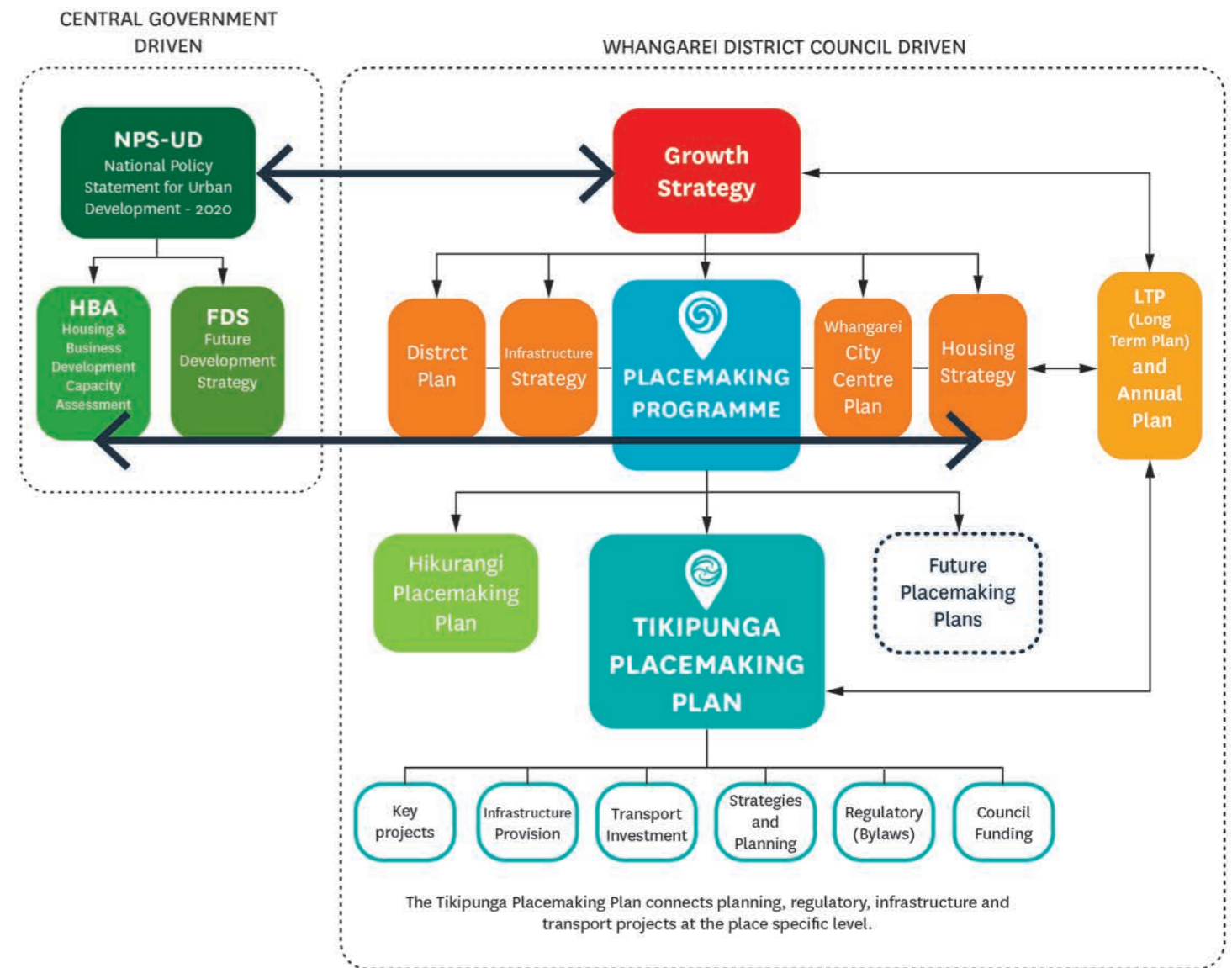
**The placemaking plans will not:**

- Be a statutory plan which can be enforced.
- Address detailed operational matters or the management of specific assets.
- Look at detailed design of projects, but rather trigger projects and provide a brief.
- Be fully implemented or achieved in the short term.
- Have an established implementation budget (this will be confirmed through Long Term Plan and Annual Plan budgets).

Each Placemaking Plan will identify actions which will feed into the District Plan review process, the capital works, infrastructure, and transport programmes, and align their actions with the Long-Term Plan and Annual Plan funding. They will also act as a tool, by providing a vehicle for community input into planning and development decisions.

## Where does this plan fit in?

The Placemaking Programme is a key strategic response from the Whangārei District Growth Strategy. It will create a series of non-statutory plans which look at growth, and the management of growth, at a place-specific level. The Tikipunga Placemaking Plan is an integrated plan, tying together the various Council tools in planning, infrastructure, transport and regulatory, to ensure Council departments are working towards the same outcomes for our communities. They are also part of Whangareai District Council's collective response to Central Government direction to meet future demand for housing and business development.



## Future Placemaking Plans

The Placemaking Programme is a series of spatial plans for key growth locations across the Whangārei District. On 20 February 2020 at the Strategy, Planning and Development Committee meeting, Elected Members made the decision to begin the Placemaking Programme in Tikipunga and Hikurangi. This decision was based on several strategic drivers:

- Population growth (current and projected)
- Identified growth (historical and future development potential)
- Infrastructure (existing and future infrastructure issues and opportunities)
- Previous planning (amount of planning work done within the last 10 years)
- Community readiness (active community groups and requests for spatial planning).

Councillors also set the prioritisation of other Placemaking Plan locations. It is envisioned that each plan will take 12 months and more than one plan can be worked on at any one time.

This list may be added to in the future or locations may be reprioritised subject to Elected Members approval. In particular, the Marsden/Ruakākā Placemaking Plan may be worked through separately as part of the Northland to Auckland Corridor Plan.







# Tikipunga

## Plan Development Process

Te hātepe mō te mahere whakawhanake

### Developing the Plan

The Tikipunga Placemaking Plan has been developed using a three-stage process:

- Stage 1: Set Direction
- Stage 2: Testing and Developing
- Stage 3: Final Plan

The Tikipunga Placemaking Plan was developed alongside the Hikurangi Placemaking Plan. It was a collaborative process which included internal workshops, discussions with external and Central Government stakeholders as well as three rounds of community engagement, and targeted engagement with hapū and hapori Māori (Māori community). The plan development process and key Council and community milestones are outlined in the diagram on the following page.





# Tikipunga

Engagement Process  
Te hātepe pāhekoheko

## Community Engagement

The Tikipunga Placemaking Plan was put together by Council alongside the community, hapū, hapori Māori (Māori community) and key stakeholders to build a shared future vision for Tikipunga which is inclusive and meaningful.

Throughout the development of this plan, ongoing collaboration with internal staff and the community has guided the plan development process. This was a new approach to our plan development and will be used to inform engagement as we develop future Placemaking Plans.

Engagement within the early stages of the plan development was interrupted by COVID-19 restrictions. Within our engagement we aimed to be flexible, adaptable, and creative, to ensure we gained the best possible outcomes for the communities we were working with,

while continuing to progress with the Tikipunga Placemaking Plan. This led us to focus a lot of engagement online, something we continued to do throughout the process, while still utilising written and face-to-face tools.

The development of the pilot Placemaking Plans also helped us to understand the importance of building relationships with key community groups and individuals within the community early in the plan making process. Linking in with groups such as Tikipunga Community Led Projects Team, Tiki Pride, Tikipunga High School, Te Ora Hou, and Pehiaweri Marae trust, helped us raise awareness of the plan and the buy-in we had built prior to COVID-19 restrictions was a key aspect in getting people to engage with us. We continued to check in with Tiki Pride throughout the plan development process.



Engagement Round 1 -  
Set Direction

June / July 2020

The purpose of the first round of community engagement was to:

- Educate the public about the Placemaking Programme
- Gain an understanding of Tikipunga and what matters most to the community, the issues they have, and the changes they believe will affect them in the future.



Online Survey  
**160\***  
responses



Social Media  
**730\*\***  
comments,  
shares and  
reactions

\*Due to COVID-19 restrictions, our engagement was limited to online platforms and tools during Engagement Round 1

\*\*Social Media engagement was not differentiated between the Tikipunga and Hikurangi Placemaking Plans.



Engagement Round 2 -  
Testing & Developing

October / November 2020

The purpose of the second round of community engagement was to:

- Identify opportunities as well as test our own learnings and analysis from internal discussions and the first round of engagement.



Online Survey  
**55**  
responses



Community Workshop  
**5**  
attendees



Drop-in Sessions  
**4**  
sessions



Social Media  
**136\*\***  
comments,  
shares and  
reactions



Engagement Round 3 -  
Final Plan Development

July / September 2021

The purpose of the third round of community engagement was to:

- Seek feedback on the final draft plan to ensure we are heading in the right direction.
- Understand the priorities of the Tikipunga Placemaking Plan.



Online Survey  
**8**  
responses



Community Meetings  
**2** meetings  
**15-20** attendees

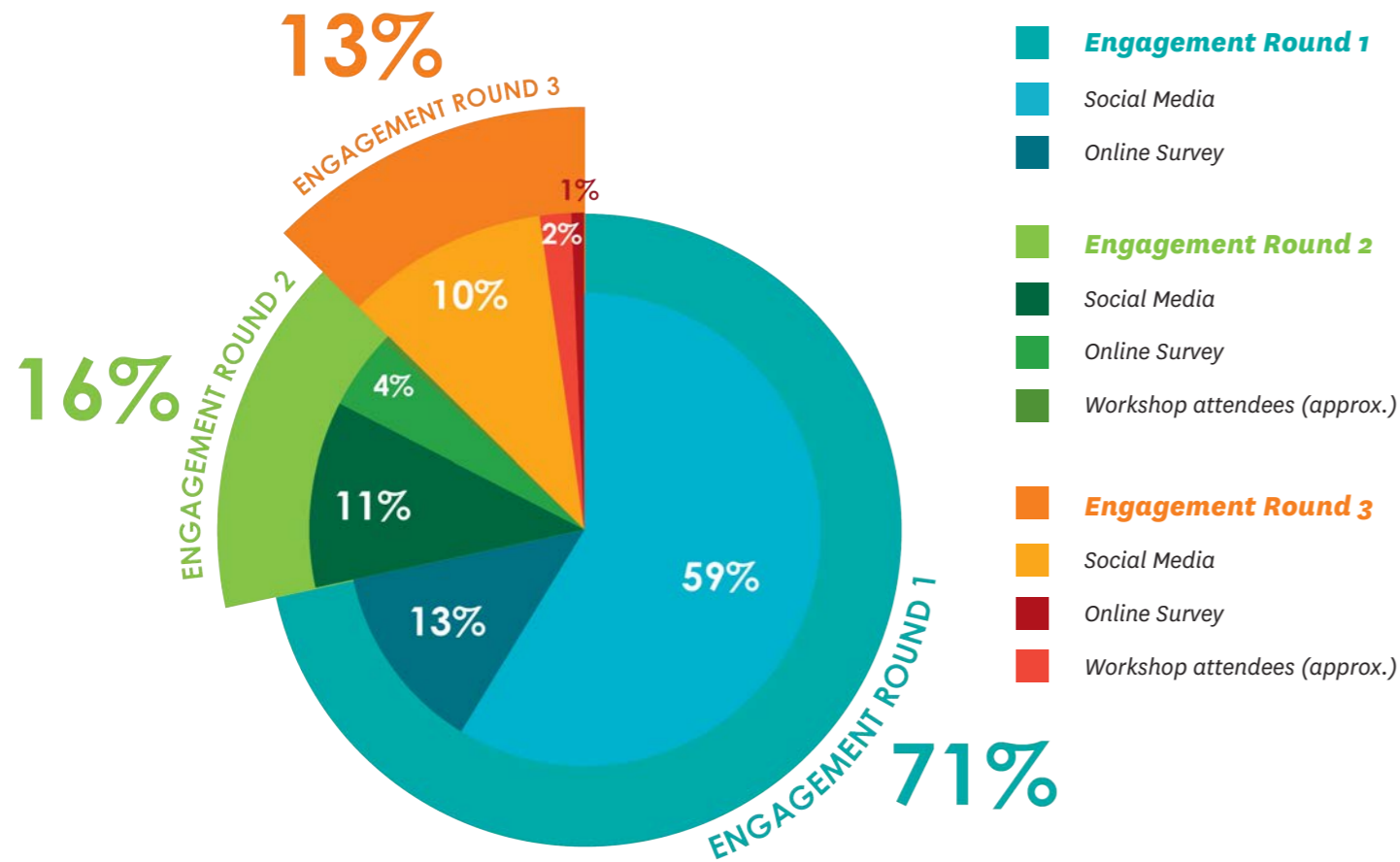


Social Media  
**129\*\***  
comments,  
shares and  
reactions



# Tikipunga

Engagement Process  
Te hātepe pāhekoheko



The above graph shows the level of engagement per round of engagement and how many people engaged with the various tools we used, including social media posts, online surveys and workshops / face to face meetings. The graph also shows how important the first round of engagement was due to the high level of engagement we received at the beginning of the process.

Each round of engagement was summarised in a 'Summary of Engagement Report'. Each report can be found on the Placemaking Programme page on the Whangarei District Council Website.

## Engagement with Tangata Whenua

As we moved into the development of the final Tikipunga Placemaking Plan we wanted to establish a more robust and inclusive approach to engagement with hapū to ensure their aspirations and priorities were captured within these plans. Following the first and second round of engagement Council felt we had not been successful in capturing the Māori voice and wanted the opportunity to work in partnership with hapū to encourage participation within the development of these plans and future Placemaking Plans.

Council staff worked with Te Huinga to ensure we engaged appropriately with hapū. We also engaged an Landform Consulting Ltd to assist us in this facilitating engagement. Two hui were held to engage hapū and hapori Māori. These included an introductory hui and a whakaaro sharing hui. Each hui was subject to an open panui to encourage as many as possible to attend and contribute.

A Roopu Kaumātua was formed to guide hui and to advise Council and the consultants in the development of both the Tikipunga and Hikurangi Placemaking Plan Whakaaro Ahurea Reports.

Those on the Roopu Kaumātua were:

- Pari Walker – Te Parawhau
- Te Raa Nehua – Whakapara Marae/ Ngati Hau
- Benjamin Pitman – Te Parawhau/ Ngati Hau
- Mike Kake – Pehiāweri Marae/ Ngati Hau
- Richard Shepherd – Ngararatunua Marae /Ngati Kahu o Torangare

Whakaaro/ideas, aspirations and recommendations shared in the hui have been integrated into a 'Tikipunga Placemaking Plan Whakaaro Ahurea Report' which was approved by the roopu kaumātua. Where appropriate, these have been integrated into the actions of the Tikipunga Placemaking Plan. The 'Tikipunga Placemaking Whakaaro Ahurea Report' can be found on the Placemaking Programme page on the Whangarei District Council Website.

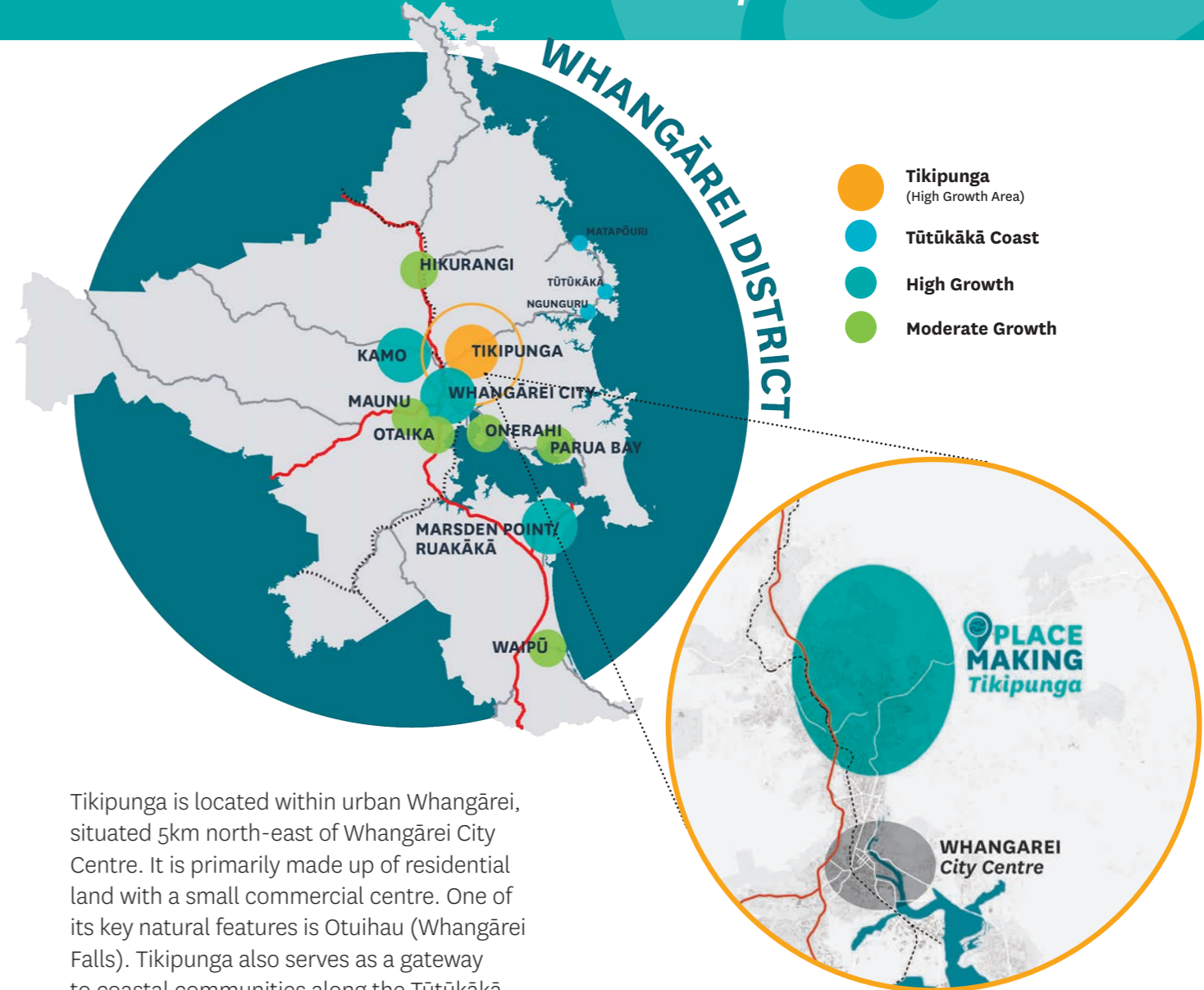
Through the development of these plans we have created a clear process and methodology which will guide the development of future Placemaking Plans and strategic documents. Engagement with hapū and hapori Māori will begin at the outset of future Placemaking Plans to ensure it is meaningful for hapū, hapori Māori and Council. How this engagement is done will be driven by local hapū and guided by Kaumātua as to the method, timing and how the information and whakaaro is captured.



# Tikipunga

Location and Context

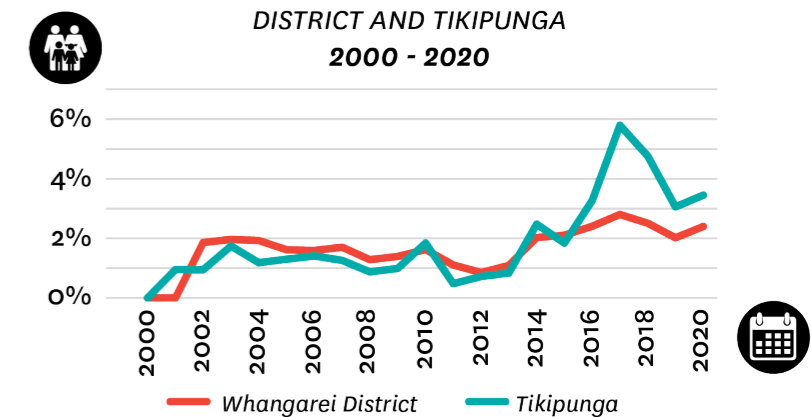
Te tauwāhi me te horopaki



Tikipunga is located within urban Whangārei, situated 5km north-east of Whangārei City Centre. It is primarily made up of residential land with a small commercial centre. One of its key natural features is Otuihau (Whangārei Falls). Tikipunga also serves as a gateway to coastal communities along the Tūtūkākā coastline.

Tikipunga has been identified as a high growth node within the Whangārei Growth Strategy. In the last five years Tikipunga has experienced a significant amount of growth, surpassing any projections. Recent developments include the Totara Parklands subdivision, three retirement villages and several smaller subdivisions. In the years to come, Tikipunga will continue to grow as development continues along Sands Road and Vinegar Hill Road.

ANNUAL POPULATION CHANGE IN WHANGĀREI DISTRICT AND TIKIPUNGA 2000 - 2020



\*Estimated residential population of Statistical Area Units, Stats NZ (Tikipunga North, Tikipunga South, Kamo East)



# Tikipunga

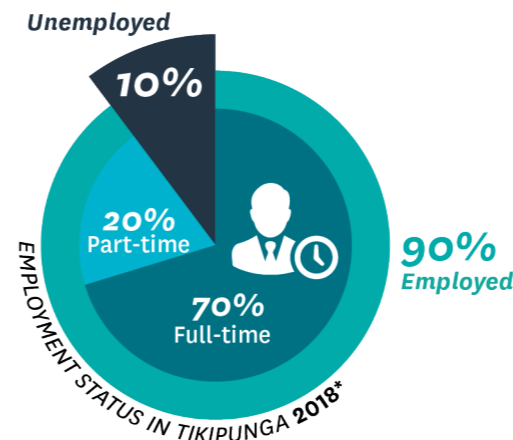
## Location and Context Te tauwāhi me te horopaki

Tikipunga is one of Whangārei's largest urban neighbourhoods. State Highway 1 and the Whangārei railway line borders Tikipunga's western most boundary and divides Tikipunga from Kamo. The urban neighbourhoods of Otangarei and Kensington are directly south of Tikipunga and the rural character area of Glenbervie is to the east. Two significant maunga (mountain) frame Tikipunga; Parihaka to the south and Parakiore to the west.

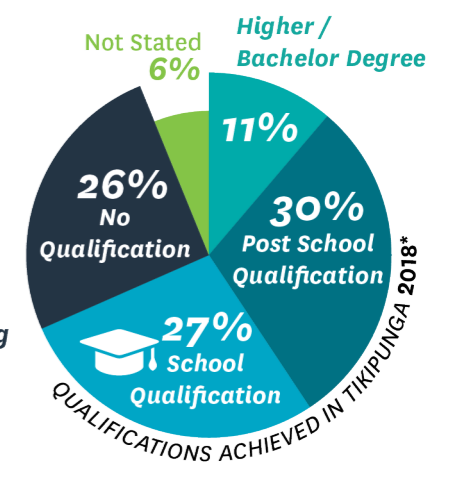
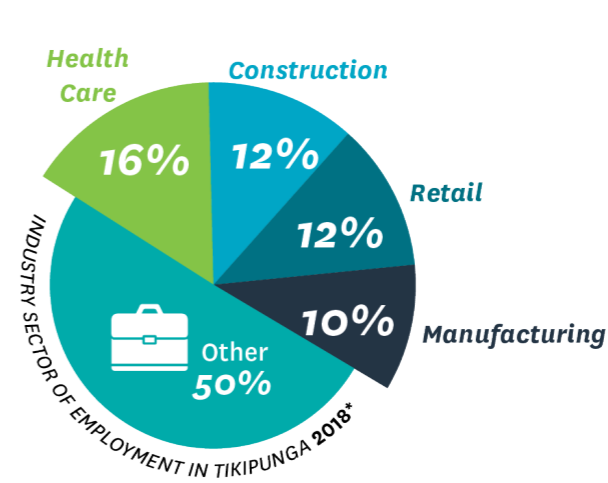
Hātea River runs from Tikipunga, north of Otuihau (Whangārei Falls) to the Whangārei City Centre. There are two larger streams which connect to the Hātea River, these are Waitaua Stream and Putanui Stream.

Paramount Plaza is the primary commercial centre in Tikipunga. However, has only been established over the last 10-20 years. Prior to that the small neighbourhood centre known as Tiki Shops, located on the corner of Kiripaka Road, was the main commercial centre within Tikipunga. In recent years, this area has become the centre of traffic movement, linking Tikipunga to the surrounding key networks and centres including Kamo, State Highway 1, the Whangārei City Centre and the Tūtūkākā coast. The single connection to each of these locations adds constraints to the wider transport network.

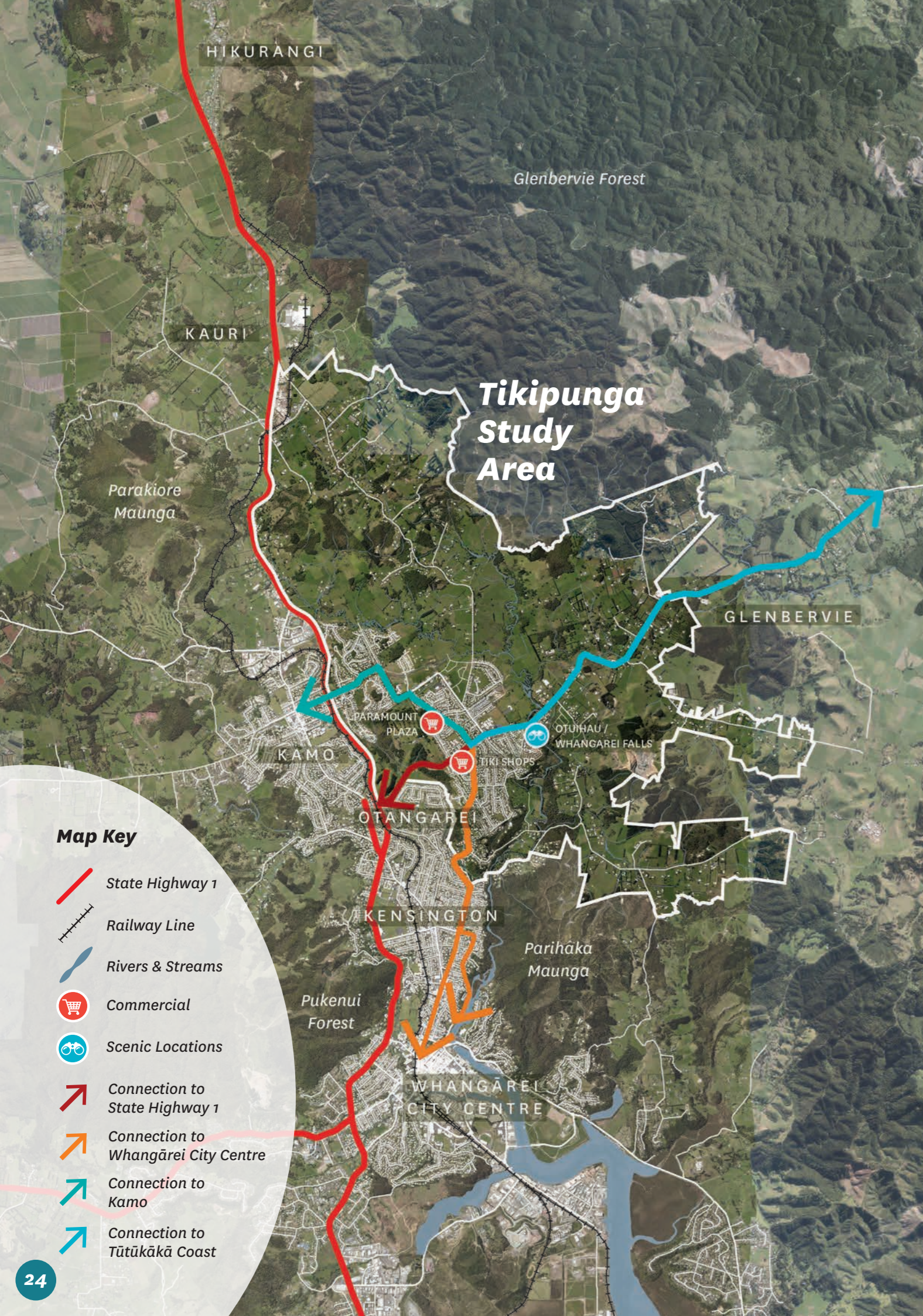
### Tikipunga Community Profile



\*\*Ethnicity is the ethnic group or groups a person identifies with. Each ethnic group includes all those who identify with it. People may be counted in more than one group.

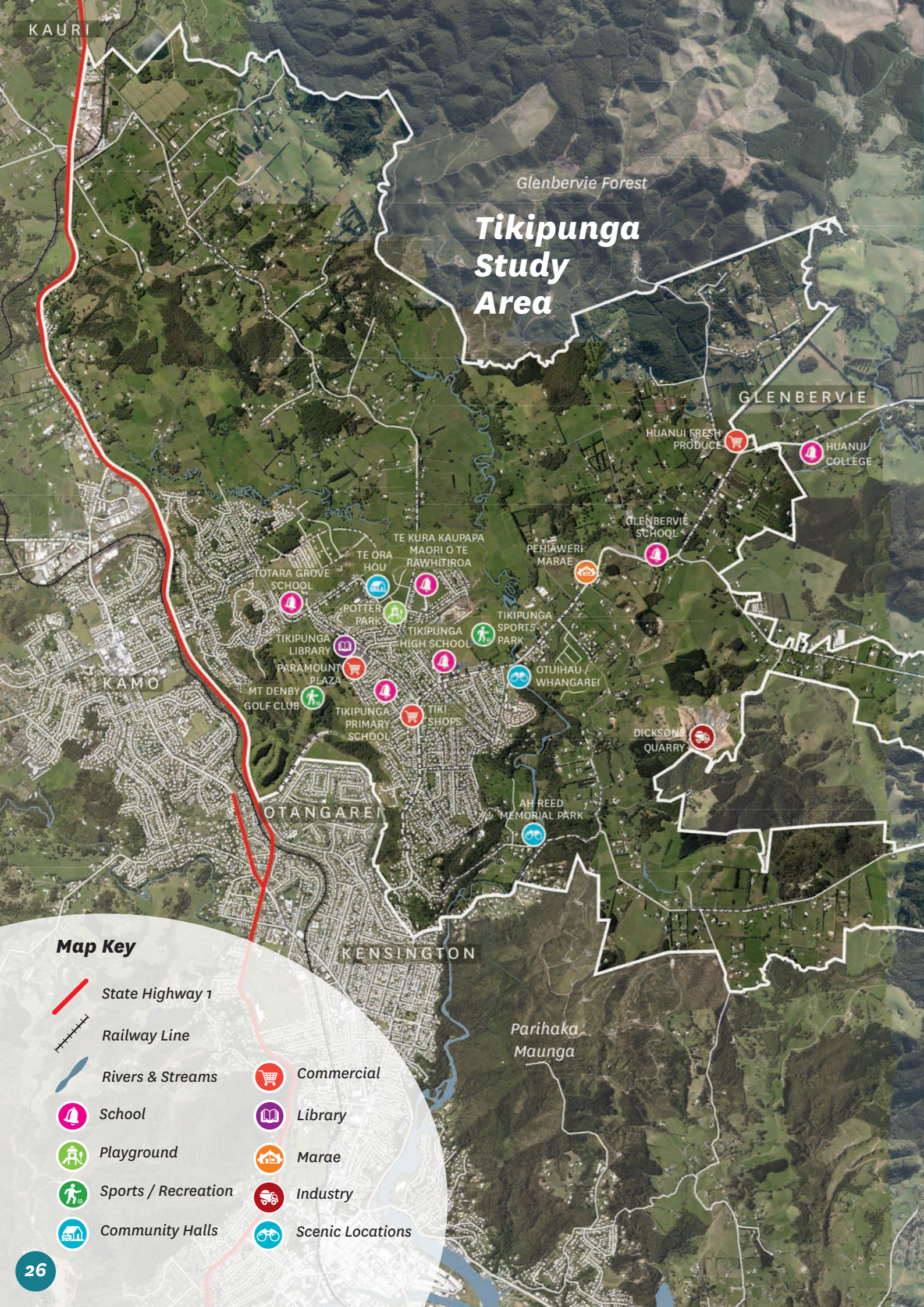


\*Statistics based on Stats NZ 2018 Census Data from Statistical Area Units - Tikipunga North, Tikipunga South, Kamo East.



#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Commercial
- Scenic Locations
- Connection to State Highway 1
- Connection to Whangārei City Centre
- Connection to Kamo
- Connection to Tūtūkākā Coast



# Tikipunga Study Area

- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - School
  - Playground
  - Sports / Recreation
  - Community Halls
  - Commercial
  - Library
  - Marae
  - Industry
  - Scenic Locations



# Tikipunga

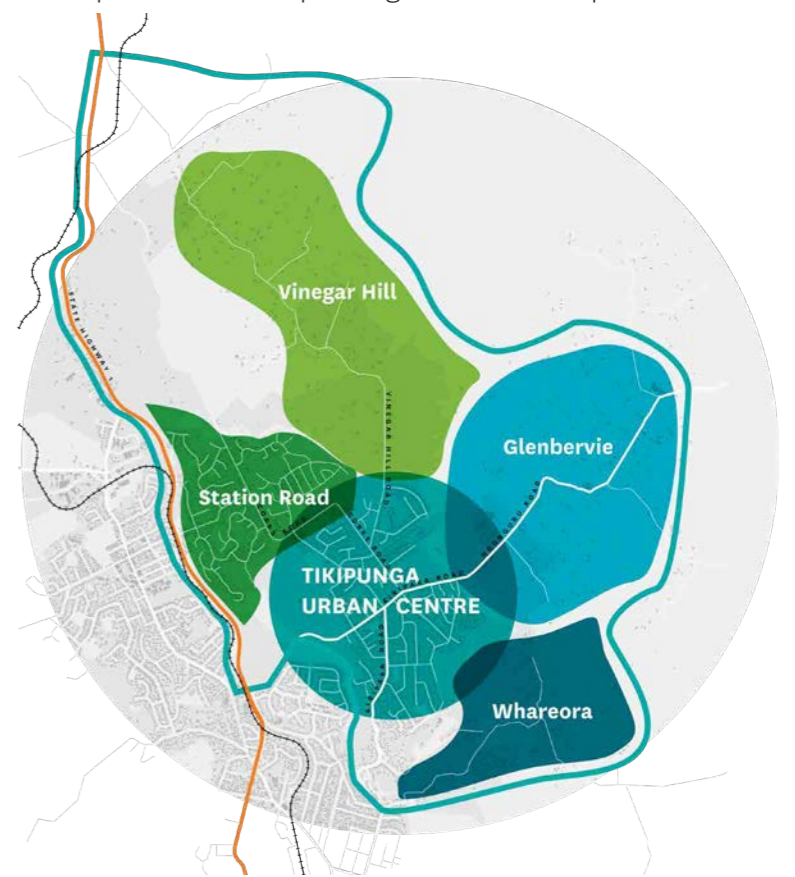
## Location and Context

### Te tauwāhi me te horopaki

Within Tikipunga, there are a number of community facilities, sports grounds and schools. In terms of land use, Tikipunga is primarily residential with a small commercial centre, Paramount Plaza, and a smaller neighbourhood centre, Tiki shops, on the corner of Kiripaka Road and Spedding Road. Another prominent feature is Otuihau (Whangārei Falls).

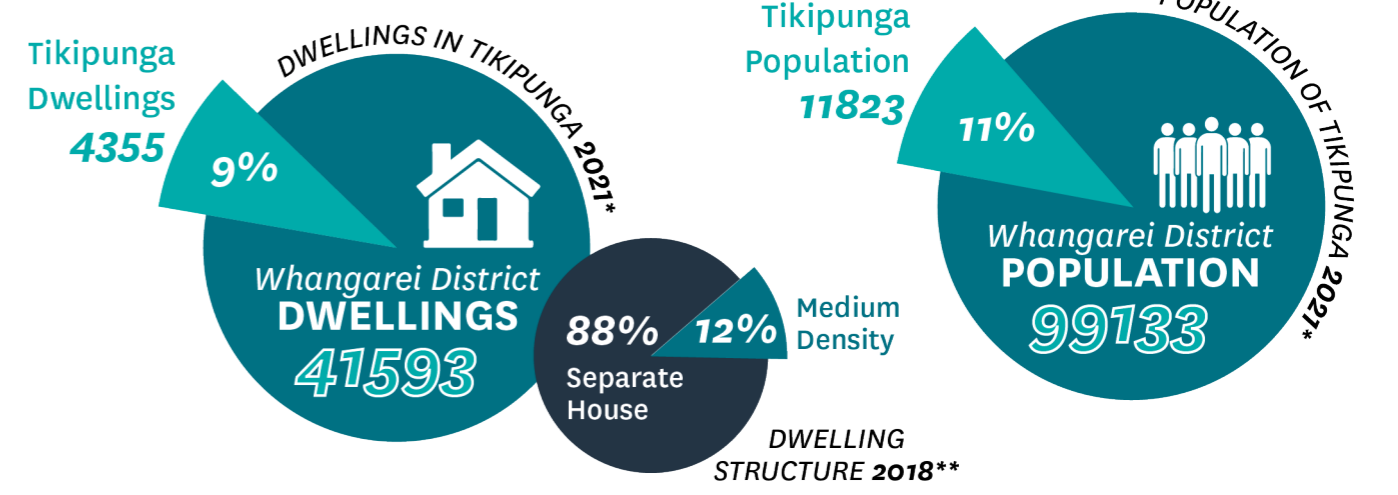
The changes that Tikipunga are facing is causing the scope of the neighbourhood to increase. This can put pressure on our infrastructure and movement networks in the Tikipunga area, as well as lead to loss of character areas, and connectivity.

The Tikipunga Placemaking Plan includes the traditional **Tikipunga Centre** as well as areas of **Glenbervie**, **Whareora**, **Station Road** and **Vinegar Hill**.



### Tikipunga Population and Dwellings

\*2021 statistics based on 2020 Growth Model projections. Statistical Area Units - Tikipunga North, Kamo East



\*Stats NZ 2018 Census Data from Statistical Area Units - Tikipunga North, Tikipunga South, Kamo East.



# Tikipunga

## Qualities and Characteristics Ngā kounga me ngā āhuatanga

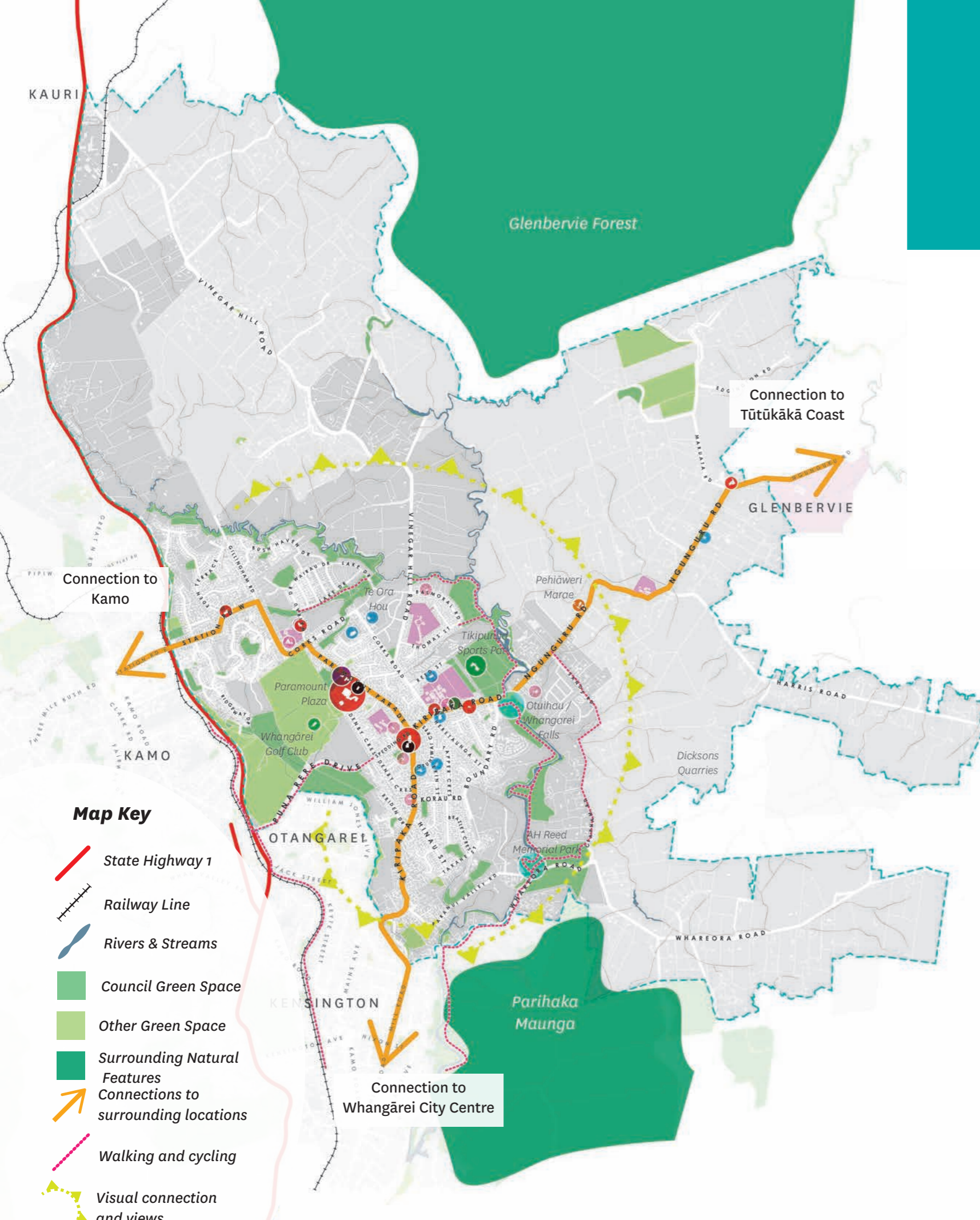
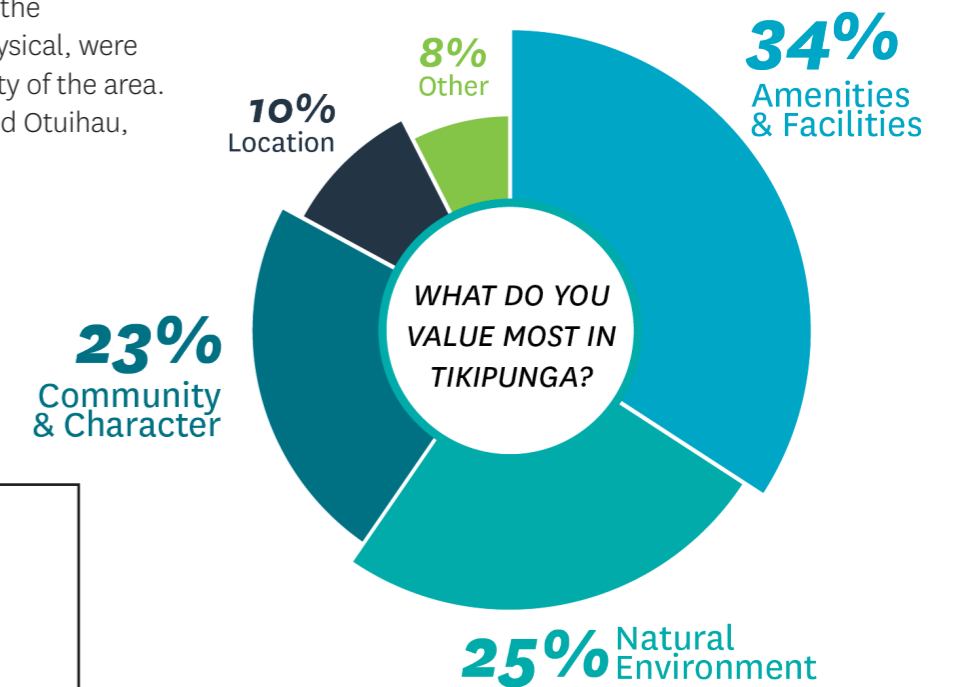
As we began the Placemaking process it was important to understand what the community valued and cherished most about Tikipunga.

We received responses from people who not only lived in Tikipunga but also work, shop, go to school and play/visit the area. This was reflected in Tikipunga's qualities as many people highlighted Tikipunga's great facilities and amenities, particularly the shopping at Paramount Plaza, and Otuihau (Whangārei Falls).

Tikipunga's natural environment and the connections to it, both visual and physical, were also highlighted as a significant quality of the area. The established walking tracks around Otuihau,

A H Reed Park and Parihaka allow people to enjoy these spaces. Other qualities included the friendly and diverse community, as well as Tikipunga's easy and convenient central location. People felt that Tikipunga has easy access to Whangārei City Centre, the Tūtūkākā Coast and Kamo.

The graph below gives a high level summary of the feedback received from Engagement Round 1 of the Tikipunga Placemaking Plan (online survey June/ July 2021).



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Surrounding Natural Features
  - Connections to surrounding locations
  - Walking and cycling
  - Visual connection and views

- Map Key - Amenities**
- Scenic Locations
  - Schools
  - Early Childhood Education
  - Playgrounds
  - Sports & Recreation
  - Community Building & Churches
  - Commercial Activities
  - Library
  - Marae



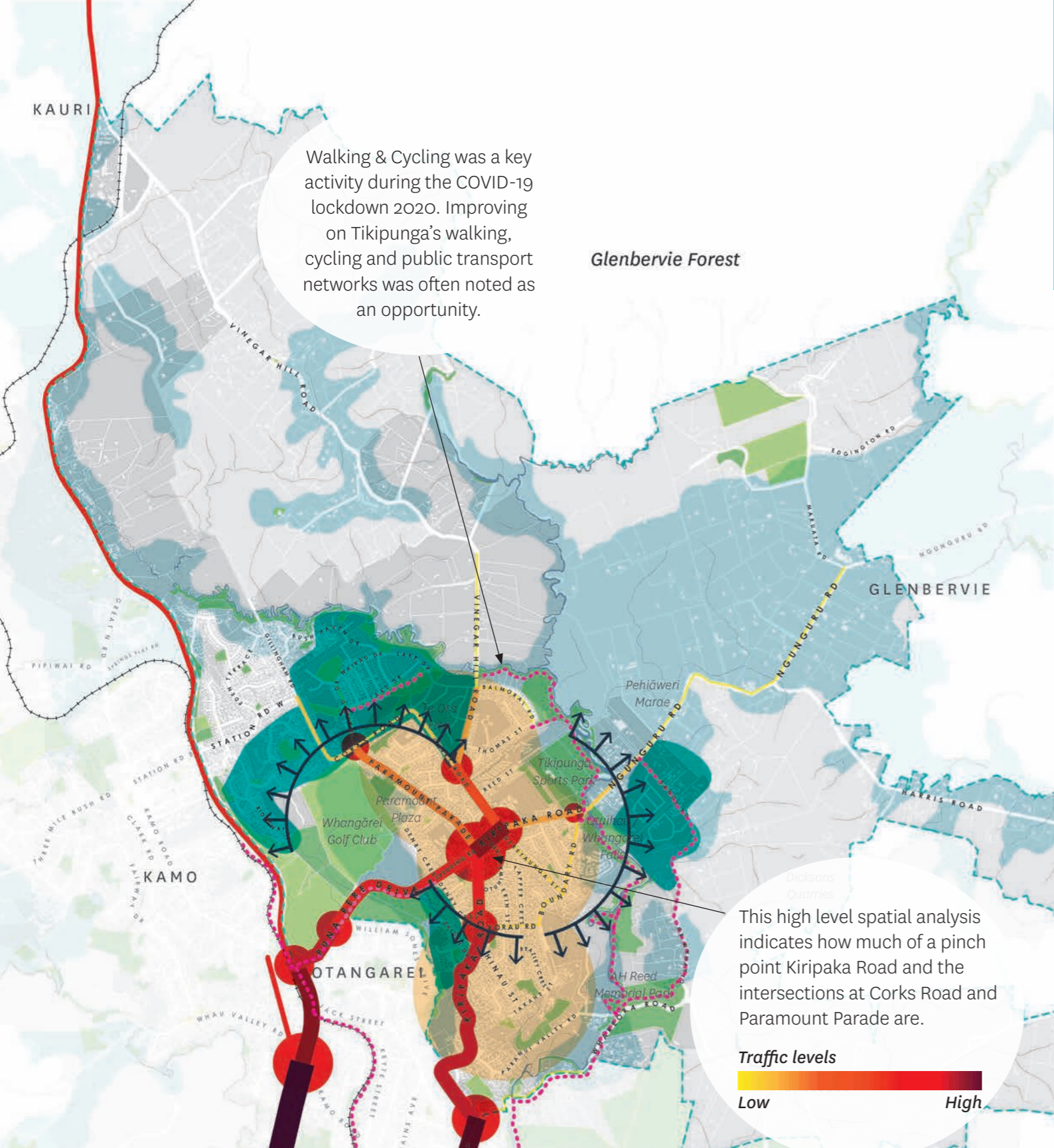
# Tikipunga

## Issues and Opportunities

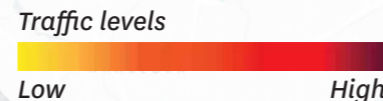
### Ngā kaupapa me ngā angitū

Walking & Cycling was a key activity during the COVID-19 lockdown 2020. Improving on Tikipunga's walking, cycling and public transport networks was often noted as an opportunity.

Glenbervie Forest



This high level spatial analysis indicates how much of a pinch point Kiripaka Road and the intersections at Corks Road and Paramount Parade are.



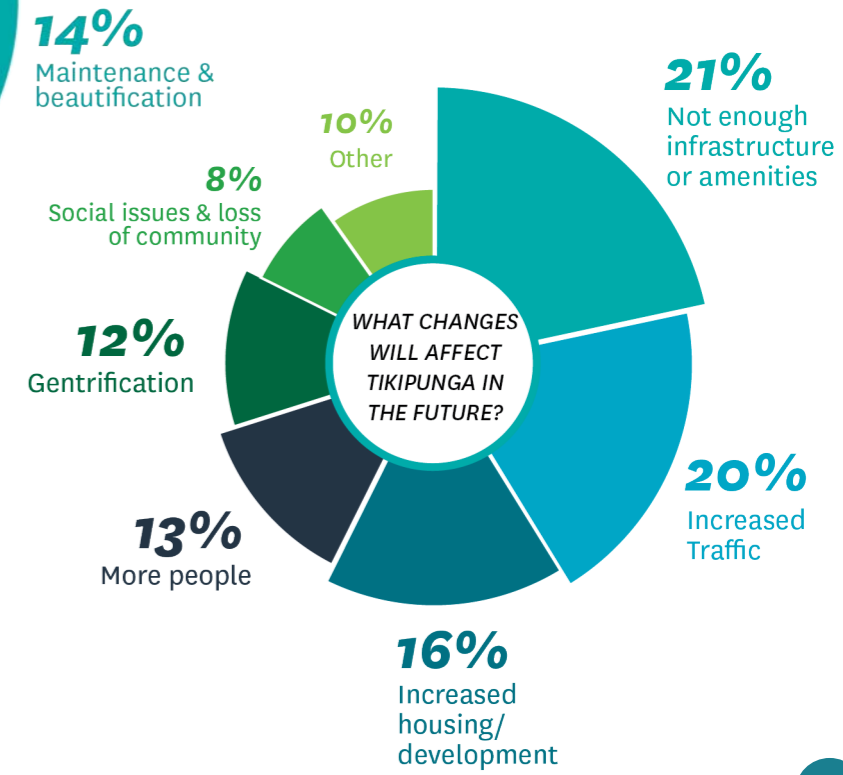
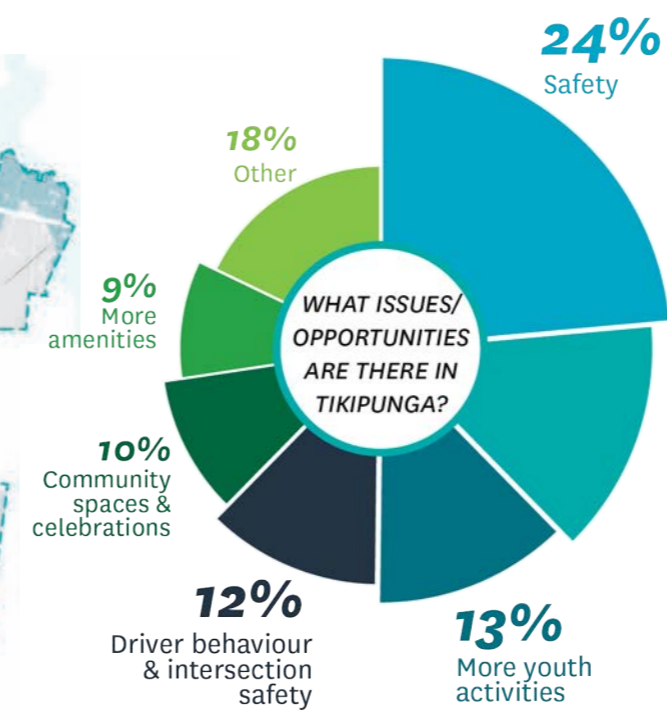
**Map Key**

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space
- Urban Tikipunga
- Growth happening on the periphery
- Highly versatile soils
- Expansion of urban Tikipunga
- Busy intersections
- Existing walking and cycling connections

As part of community engagement, we wanted to understand what the community identified as key issues and opportunities within Tikipunga. We also asked what changes would affect Tikipunga and the community in the future. The most common issue raised by the community was regarding safety, security, anti-social behavior and crime. Many aspects of this fall outside the scope of Council, but such comments are often associated with rundown and uninviting public spaces and amenities in Tikipunga.

A large portion of the feedback received was in concern of population growth and increased housing development. Although growth was identified as an opportunity, people also commented on the effects it would have on their community. Gentrification is a risk as it can displace locals and renters when housing is no longer affordable.

The feedback also had comments about driver and pedestrian safety along busy roads and intersections in Tikipunga. This is strengthened by concerns about population growth and the increased demand on infrastructure including Tikipunga's transport network.



The graphs give a high level summary of the feedback received from Engagement Round 1 of the Tikipunga Placemaking Plan (online survey June/July 2021).





# Key Outcomes

## Ngā putanga mātua

The Tikipunga Placemaking Plan is structured around three key outcomes. These were developed with the community, capture what is valued and aim to address the issues and opportunities both now and into the future.



### OUTCOME ONE Connectivity

Tikipunga is safe, easily accessible and well connected both within the urban Tikipunga area and to the surrounding environment by multiple transport modes.

To achieve this, the Placemaking Plan sets out to:

- Create safer roads and streets for pedestrians, cyclists and vehicles.
- Enhance connectivity for all modes of transport to create a balanced transport network and reduce reliance on vehicles.
- Improve walkability within Tikipunga to enhance safety, vibrancy and activity.
- Enhance the connections to the surrounding locations including, but not limited to, the Whangārei City Centre, Tūtūkākā Coast, and Kamo.
- Reduce the need, distance and time to travel by car, reducing green-house gas emissions.

- Strengthen connections within Tikipunga urban area to ensure residents are well connected to commercial activity, employment, schools (including kura and kōhanga reo), recreation, green spaces, play spaces and other amenities and services.
- Create stronger access to Otuihau (Whangārei Falls) and the other waterways within the upper Hātea Catchment.
- Improve the quality of footpaths and links within Tikipunga for increased safety, accessibility, and walkability.
- Enhance the legibility and wayfinding within Tikipunga as a gateway to the city centre and the Tūtūkākā Coast.



### OUTCOME TWO Change

Development within Tikipunga will meet the needs of existing and future residents, through provision of housing, infrastructure, amenity and services to create a well-connected and thriving community. To achieve this, the Placemaking Plan sets out to:

- Limit sprawling activity (as much as possible) to protect the valued character areas and natural features (Otuihau, A H Reed, Glenbervie and Whareora).
- Identify land for future growth and development with a focus on creating a more compact and well connected urban Tikipunga with intensification and redevelopment.

- Increase housing choice to accommodate the needs of a diverse existing and future population and allow for greater affordability.
- Plan and deliver future infrastructure, services and amenities to meet the needs of future residents, and allow them to live, work and play in Tikipunga.
- Decrease the dependency on private motor vehicle, by increasing access and frequency of public transport and strengthening walking and cycling connections.



### OUTCOME THREE Character and Diversity

Tikipunga is celebrated for its diverse cultures, supportive community and unique natural landscape, which distinguishes it from other places.

To achieve this, the Placemaking Plan sets out to:

- Maintain and improve the health of the waterways, Otuihau and the wider catchment of the Whangārei Harbour.
- Provide greater choice in, transport, recreation and housing options to accommodate a

diverse population.

- Work with the community and hapū to identify future opportunities to uncover and give meaning to Tikipunga's unique culture, heritage and character.
- Better connect Tikipunga, both physically and visually, to the surrounding natural features and waterways.



## **Managing future growth and infrastructure**

A key driver of the Placemaking Programme is the management of future growth and the importance of amenity, connectivity and access to services to ensure community wellbeing.

This is also driven by Central Government, in particular, Policy 1 from the National Policy Statement on Urban Development.

As Tikipunga continues to grow we need to consider key issues:

- Avoiding sprawl and focus development in and around urban areas
- Consider access and means of travel to employment and education opportunities both now and into the future
- Investing in core infrastructure to keep up with demand as well as identifying now the big projects we will need in the future
- Aligning our growth areas with public transport and walking/cycling opportunities
- Considering our strategic partnerships and the role of Central Government in supporting development.

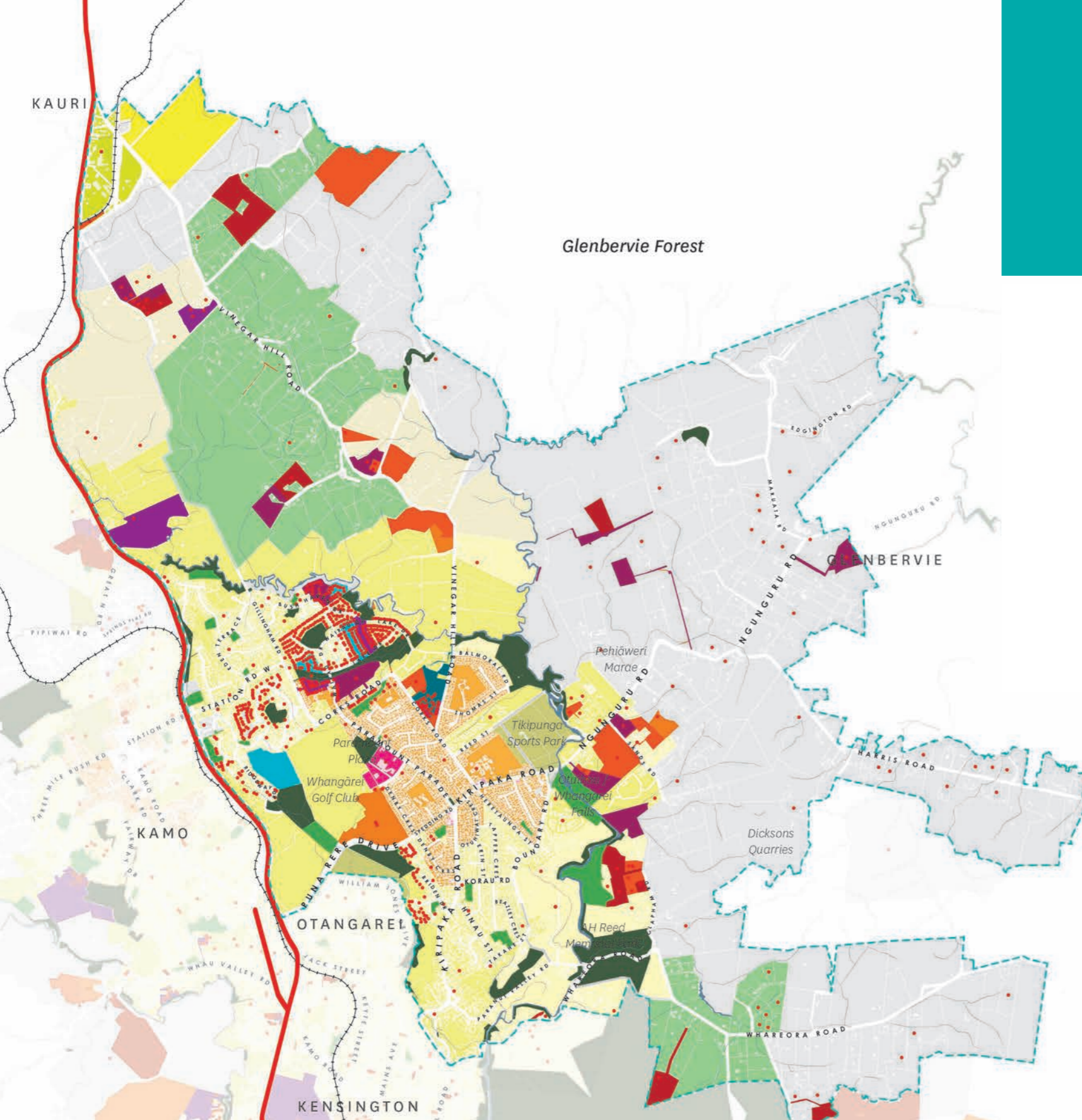
To plan for growth over the next 10, 20 and 30 years this plan looks at existing growth, infrastructure, walkability, connectivity and access to employment, education and services. It also looks at natural hazards, industry and protected natural features.



# Tikipunga

## District Plan and Current Growth

*Te mahere ā-rohe me te whakatipu o nāiane*



The growth that we are facing within the Whangārei District is largely driven by people moving to Whangārei, rather than a natural increase in our existing population. As a high growth area, a significant portion of this population increase is happening within Tikipunga.

Over the last five years much of the development has happened on the fringes of Tikipunga's urban centre, in particular Totorā Parklands to the North of Tikipunga and other subdivision development along Sands Road.

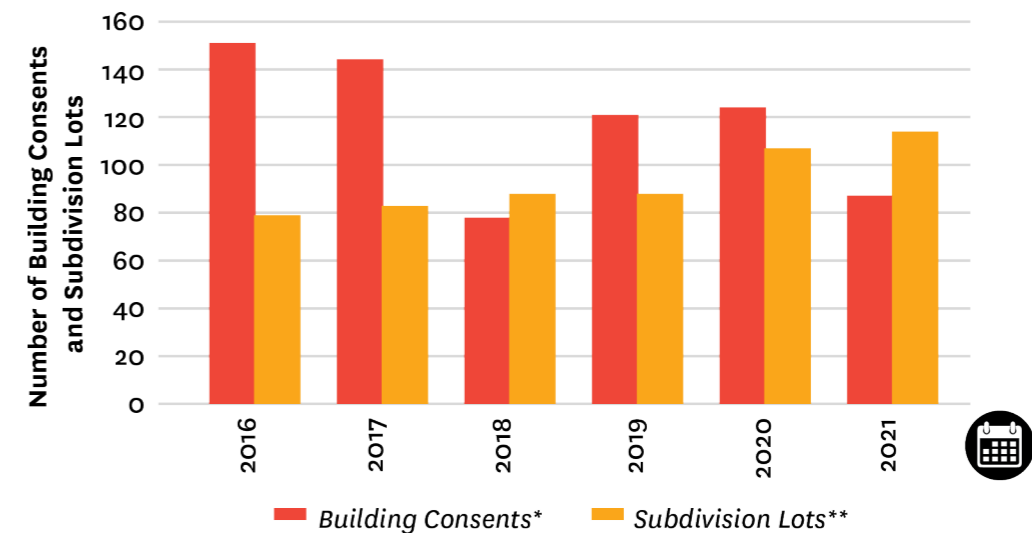
The District Plan is what enables development to

happen in our District. To protect the amenity and character values of certain areas and encourage diverse and appropriate development the District plan sets out objectives, policies and rules for different 'zones'. When development occurs, it is assessed against the zoning requirements through the resource consent process.

The Tikipunga Placemaking Plan considers future growth projections, community values and wellbeing to inform future District Plan changes and meet the requirements under the National Policy Statement for Urban Development (NPS-UD).



NUMBER OF BUILDING CONSENTS AND SUBDIVISION LOTS IN TIKIPUNGA BY YEAR LODGED 2016 - 2021



\* Tech One Extract (Oct 2021) / \*\*LINZ Survey Plans Analysis (Nov 2021)

### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams

### Development

- Subdivision 2 lots
- Subdivision 3 - 5 lots
- Subdivision 6 - 10 lots
- Subdivision 11 - 20 lots
- Subdivision 21 - 40 lots
- Subdivision 41 - 50 lots
- Subdivision 51 - 75 lots
- Building Consents

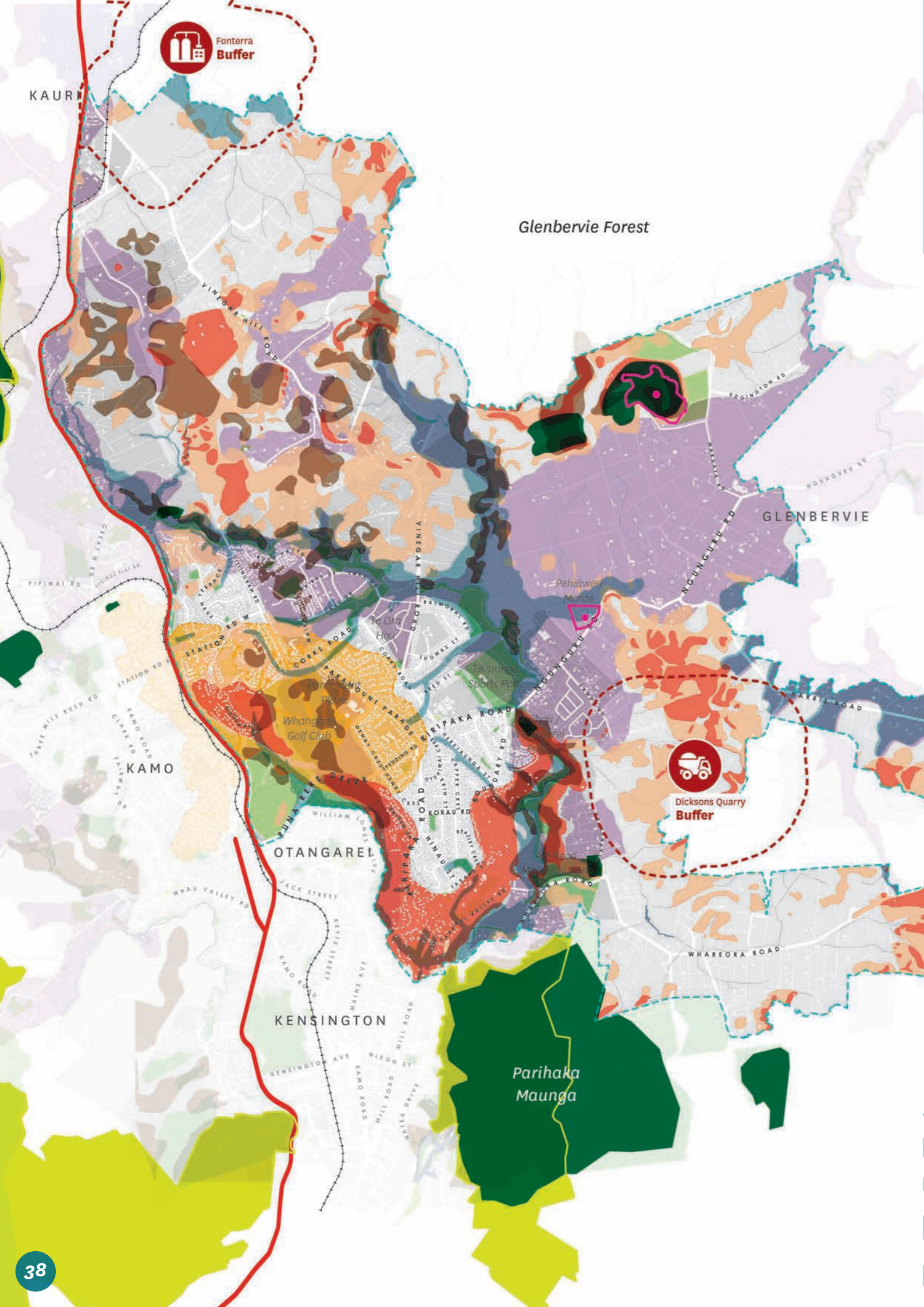
### Map Key

#### Open Space Zoning

- Open Space Zone
- Natural Open Space Zone
- Sports and Active Recreation Zone

#### Residential /Commercial Zoning

- Rural Production
- Rural - Urban Expansion
- Large Lot Residential
- Low Density Residential
- General Residential
- Medium Density Residential
- Neighbourhood Centre
- Local Centre



# Tikipunga

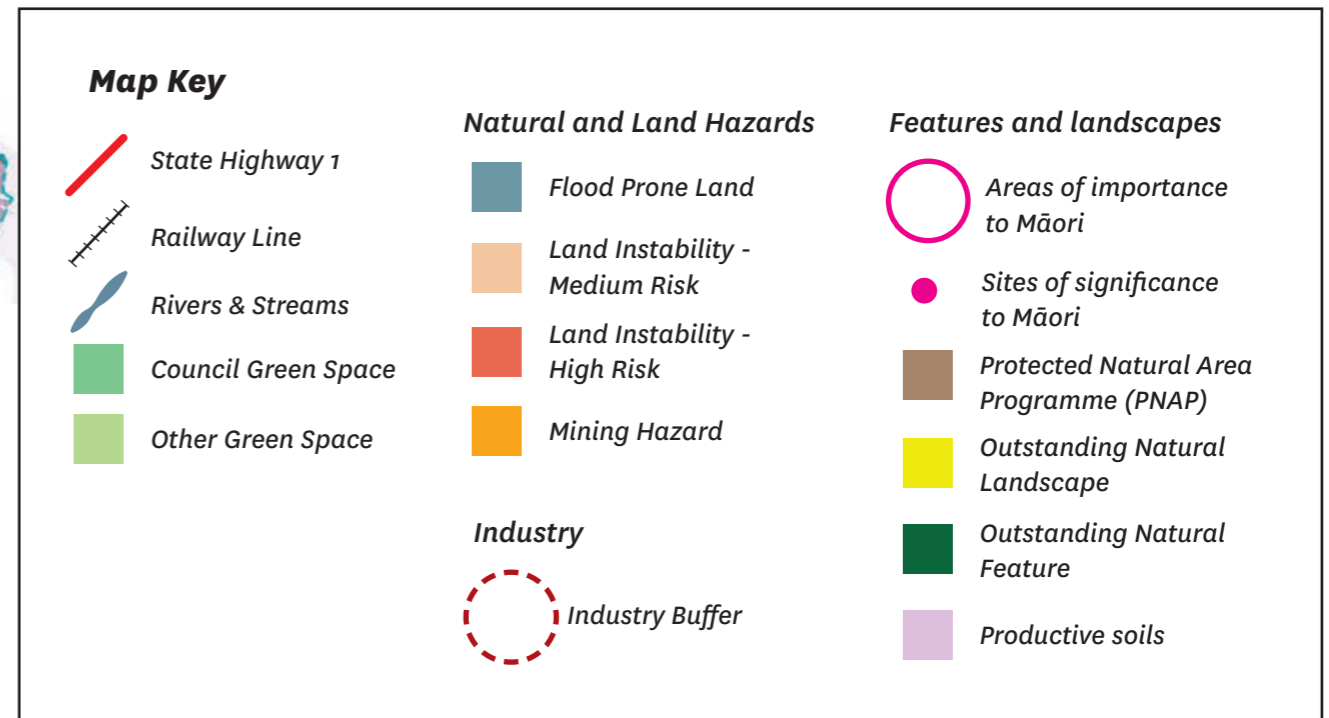
## Growth Considerations and Hazards

Ngā whaiwhakaaro whakatipu me ngā matepā

Our District has varied ground and climatic conditions. In the Tikipunga catchment area, there are areas susceptible to hazards. Hazards create risks to human health and safety, and threaten property. These risks can be exacerbated by land use activities such as earthworks, building, excavation, and vegetation clearance. Development within hazard areas is discouraged and rules and controls for land use activities in these areas are within the Whangārei District Plan.

In addition, it is important to consider features which require protection from development such as outstanding natural landscapes and features, areas of importance, and productive soils. In the wider Tikipunga area buffers are identified to protect existing industry, namely Fonterra and Dicksons quarry to ensure they can operate effectively, and reverse sensitivity issues are managed.

When accommodating growth in Tikipunga we need to consider the risks from natural hazards and avoid where practicable the risks or adverse effects to the environment, people and property.

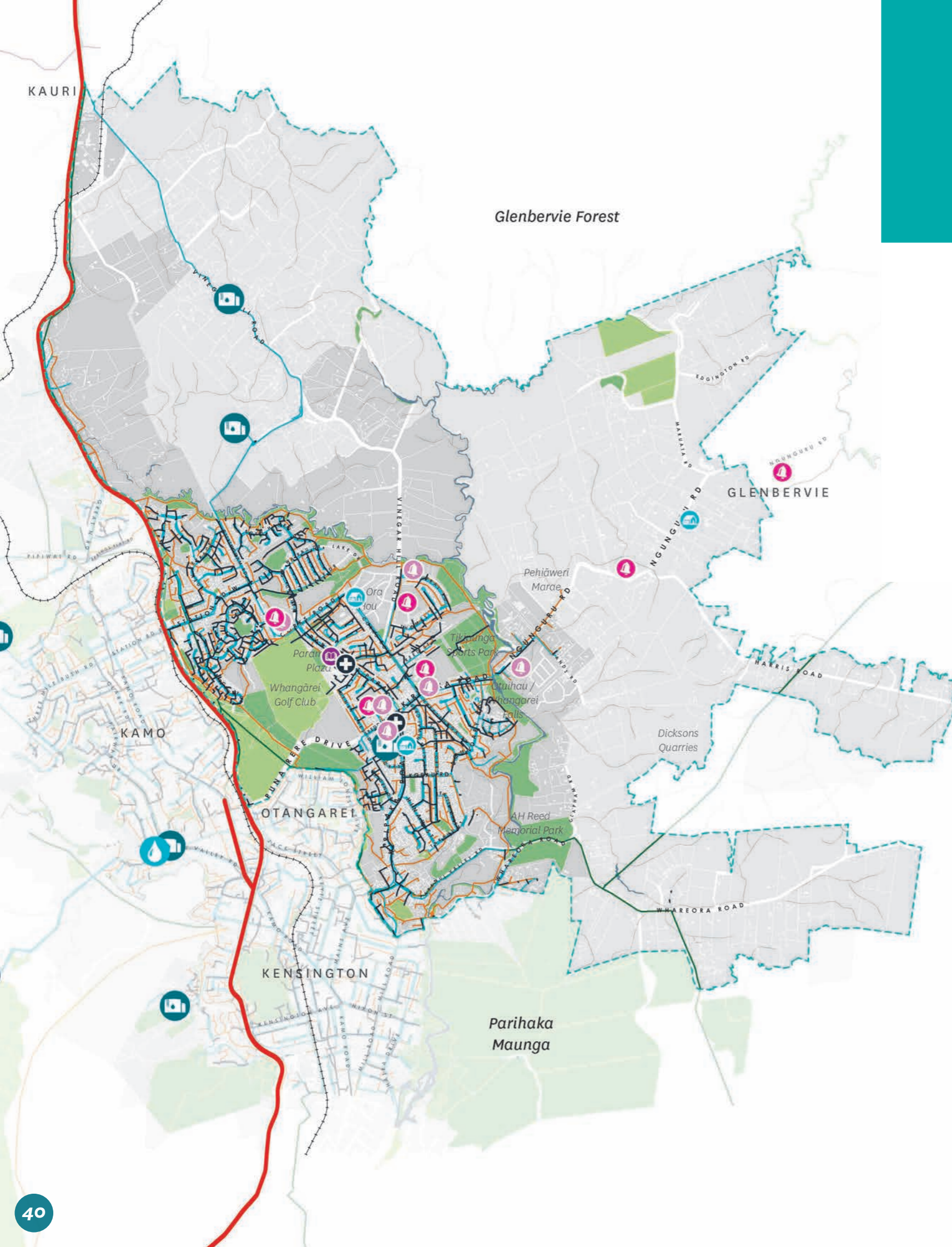




# Tikipunga

## Existing Infrastructure

### Ngā tumu kua takoto

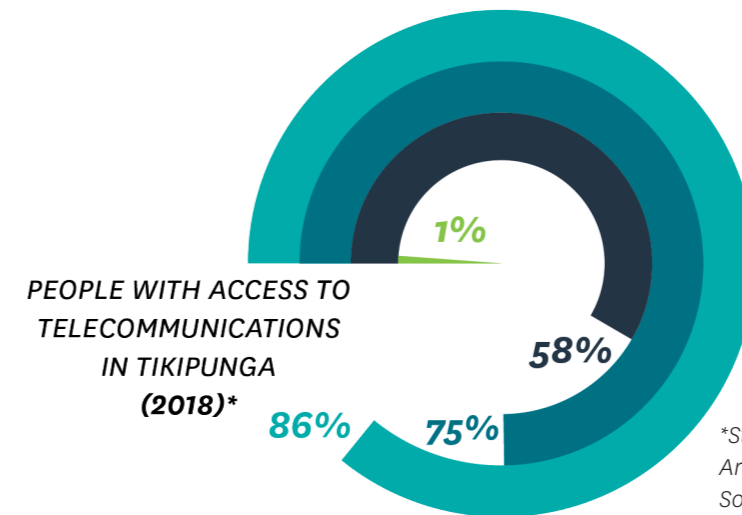


Infrastructure is important and supports what we do in our daily lives: the water we drink, the parks that we play in and the way we get around. The quality of the environment and the wellbeing of communities are affected by choices about the management of, and investment in, infrastructure.

As Tikipunga continues to grow, we need to ensure that infrastructure is provided in a co-ordinated manner. This includes physical infrastructure such as pipes, reservoirs and telecommunications,

as well as soft infrastructure such as schools, medical services and parks. Currently Tikipunga has six schools (including one kura - Te Kura Kaupapa Māori o Te Rawhitiroa) six early childhood education centres, two medical centres and four community buildings (including the Tikipunga Library).

Residents within the urban zoned areas are currently serviced by the three waters core infrastructure.



\*Stats NZ 2018 Census Data from Statistical Area Units - Tikipunga North, Tikipunga South, Kamo East.

PEOPLE WITH:

- Cell phone / Mobile
- Internet
- Telephone
- No access

#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space

#### Physical Infrastructure

- Reservoir
- Water Treatment Plant
- Stormwater Pipes
- Wastewater Pipes
- Water Pipes
- North power lines

#### Social Infrastructure

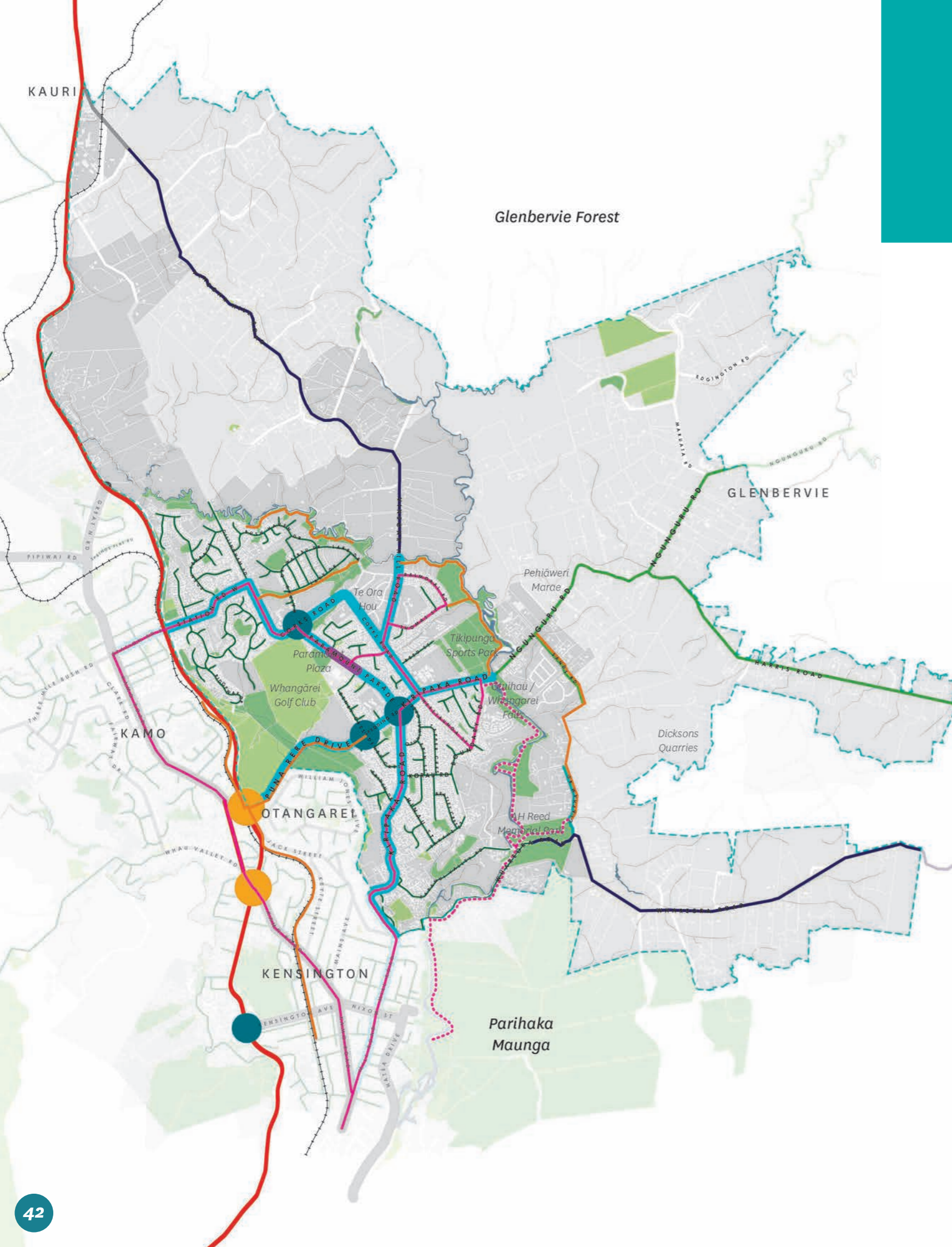
- Schools
- Early Childhood Education
- Medical Services
- Community Halls
- Library



# Tikipunga

## Transport Infrastructure

### Ngā waka hari



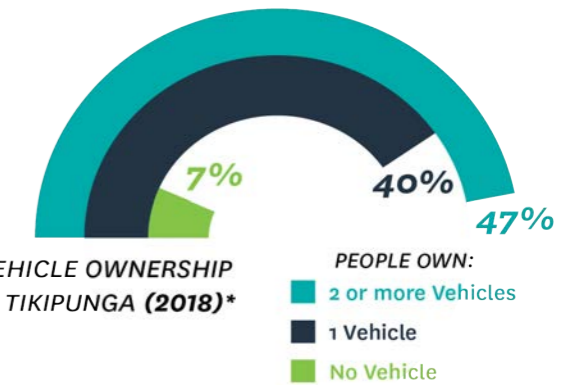
As a key urban centre in Whangārei, Tikipunga acts as a through route between rural and coastal areas to the north and east. The centre runs parallel to State Highway 1 and has one significant connection to the Highway along Puna Rere Drive and Spedding Road. This connection was established to create a stronger link between Tikipunga and the Whangārei City Centre, as well as reduce pressure on Kiripaka Road. Kiripaka Road still remains a busy street, servicing not only Tikipunga, but residents of Glenbervie, Ngunguru and the Tūtūkākā Coast to the east.

Although in close proximity to Kamo, the two urban centres are somewhat disconnected due to State Highway one running directly between them. Kamo and Tikipunga are currently connected through one primary route, Station Road.

Tikipunga is part of the CityLink bus service and has existing walking and cycling connections. However, some of the links are broken such as the

shared path which runs alongside Puna Rere Drive and connects to the Kamo Shared Path.

The One Network Framework (ONF) is the national road classification system, used to determine the function of our roads and streets. It acknowledges that roads do not just have a movement function but are destinations for people and have a 'place' function. Tikipunga has six road classifications, including an activity street along Paramount Parade.



VEHICLE OWNERSHIP IN TIKIPUNGA (2018)\*

PEOPLE OWN:  
■ 2 or more Vehicles  
■ 1 Vehicle  
■ No Vehicle

\*Stats NZ 2018 Census Data from Statistical Area Units - Tikipunga North, Tikipunga South, Kamo East.

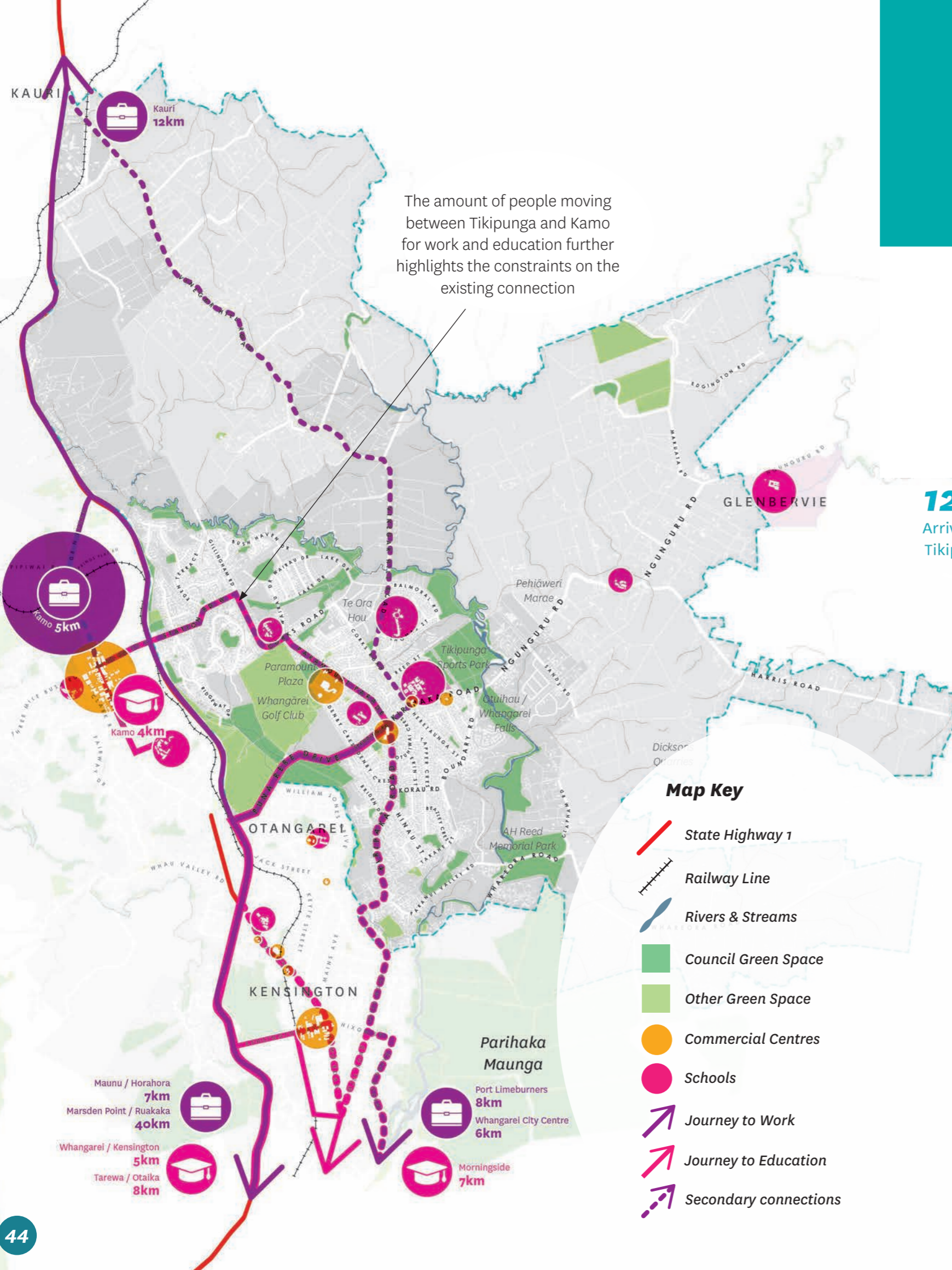
#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space

#### ONF Classification

- Activity Street
- Urban Connector
- Local Streets
- Peri-urban Streets
- Rural Connectors
- Rural Roads

- Bus Service
- Existing Walking Track
- Walking and Cycling link
- State Highway 1 Intersection
- Roundabouts



# Tikipunga

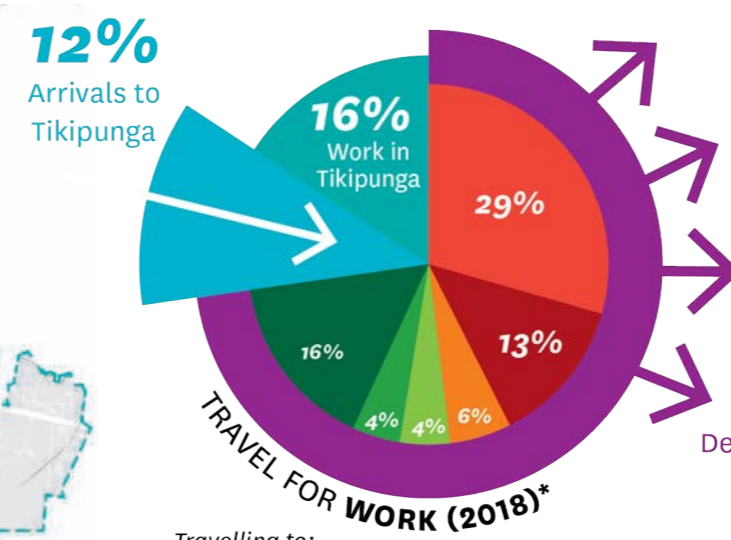
## Vehicle and Commuter Movement

*Te nekeneke o ngā waka me ngā kaieke*

To better understand how residents are moving to, from, and within Tikipunga, we looked at commuter data and modes of travel. The commuter data indicates how many people are arriving to, and departing from Tikipunga to travel to work and education, as well as how many people are staying. The graphs below indicate that many more people are leaving Tikipunga than arriving or staying. We

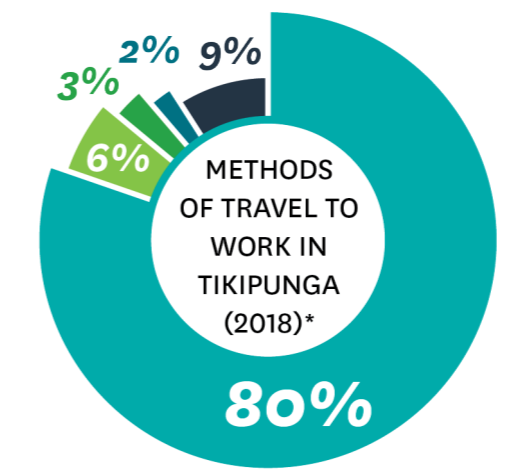
also looked at the means of travel in Tikipunga which indicated many more people travel by vehicle to work than they do by bus, walking or cycling.

As Tikipunga continues to grow, consideration needs to be given to transport infrastructure and planning to accommodate this movement as well as those traveling through Tikipunga. A greater emphasis on walking, cycling, and public transport will be important to creating modal shift, as well as focusing any new employment or education opportunities where it is accessible for residents.



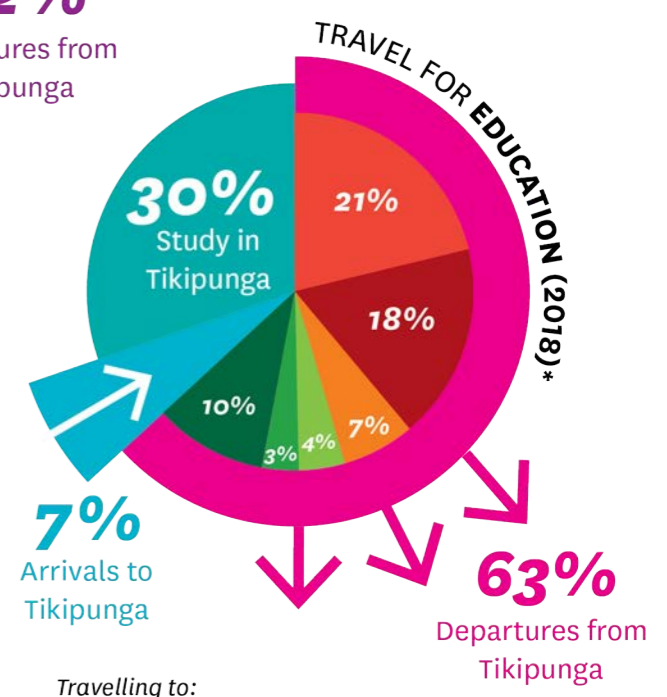
Travelling to:

- Whangārei Central
- Port / Limeburners
- Maunu
- Kensington
- Kamo
- Other



**METHOD OF TRAVEL:**

- Private vehicle
- Passenger in Vehicle
- Walking / Cycling
- Bus
- Other



Travelling to:

- Kamo
- Whangārei Central
- Tarewa
- Kensington
- Morningside
- Other

- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Commercial Centres
  - Schools
  - Journey to Work
  - Journey to Education
  - Secondary connections

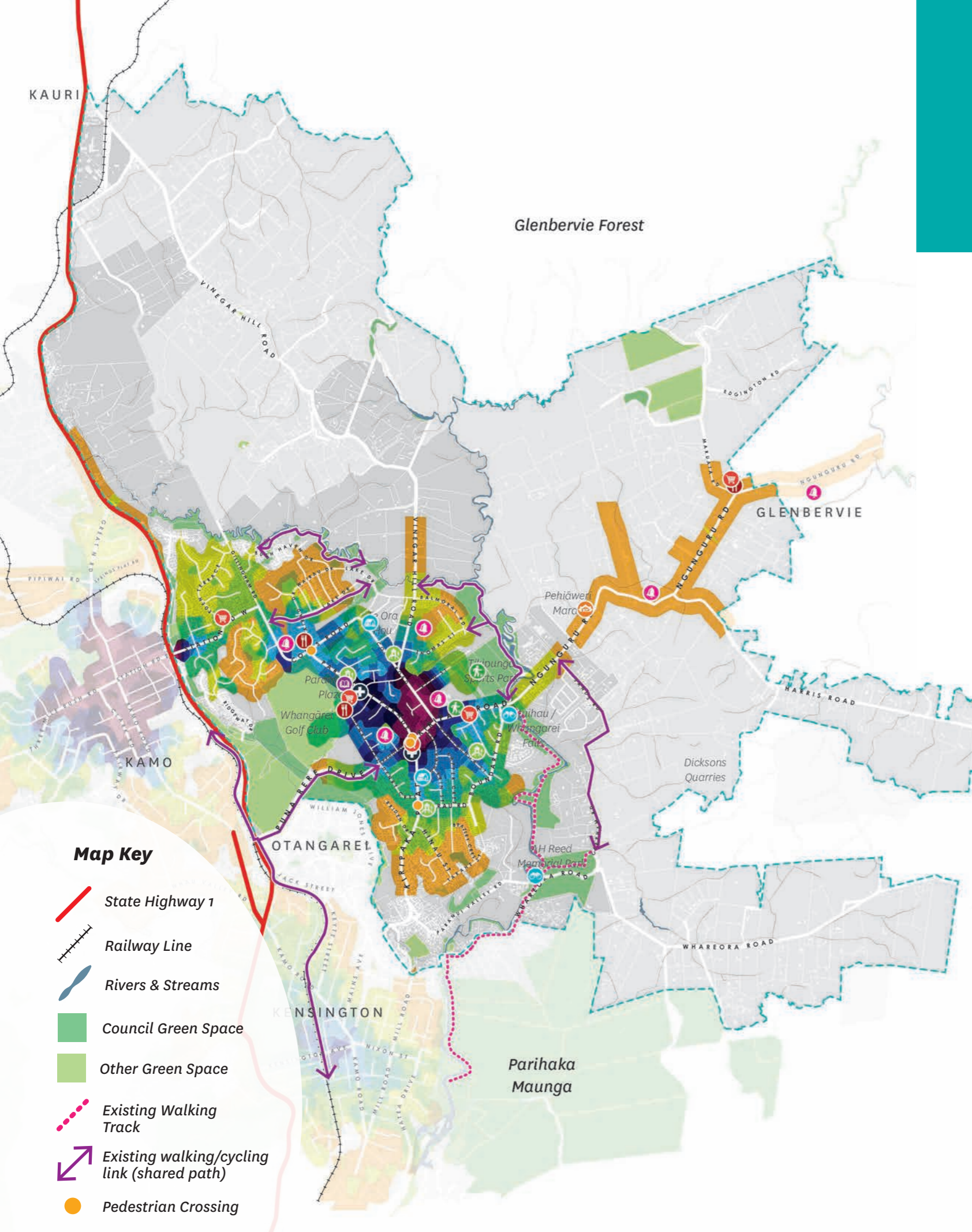
\*Stats NZ 2018 Census Data (commuter view dataset) from Statistical Area Units - Tikipunga North, Tikipunga South, Kamo East



# Tikipunga

## Connectivity and Walkability

*Te hononga me te whakangāwari ki te haere mā raro*



### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space
- Existing Walking Track
- Existing walking/cycling link (shared path)
- Pedestrian Crossing

### Map Key

#### Number of facilities within a walkable catchment

- 1 Facility
- 2 Facilities
- 3 Facilities
- 4 Facilities
- 5 Facilities
- 6 Facilities
- 7 Facilities
- 8 Facilities
- 9 Facilities
- 10 Facilities
- 11 Facilities
- 12 Facilities
- 13 Facilities

#### Facilities / Amenities

- School
- Playground
- Sports / Recreation
- Community Halls / Churches
- Commercial
- Library
- Cafe/Restaurant
- Scenic Locations
- Medical Services

When considering growth, we need to avoid sprawl and focus development in and around the Tikipunga urban area where residents have greater access to amenities, infrastructure and means of travel. Intensifying existing residential areas has the advantage of accommodating future growth in a way that is more sustainable and less costly to the community.

However, location is very important and development needs to be within walking distance of:

- an existing town/neighbourhood centre;
- public transport corridors or walking and cycling networks;
- amenities such as schools, public open space or medical and community services.

To better understand where and how we can accommodate more people and houses in and around the Tikipunga urban area we mapped key facilities within a 10 minute walkable catchment. Where there was a greater density of facilities, there is greater walkability.

This analysis has been used to identify where intensification such as redevelopment and infill development is most appropriate.

The connectivity and walkability map identify's existing walking and cycling connections. Other walking and cycling connections have been identified or a planned within the Blue/Green Network Strategy and the Walking and Cycling Strategy. These have been included within the actions of the Tikipunga Placemaking Plan.





# Tikipunga

## Accommodating Future Growth

Whakaaroarotia i te whakatipu ā tōna wā

A key driver of the Tikipunga Placemaking Plan is population growth and how we can meet the demand for housing and business development within Tikipunga, as well as the wider District. It is important that as communities grow and develop, we don't just enable more homes to be built on the outskirts of the urban centre but create more concentrated neighbourhoods that continue to meet residents needs with greater amenity, wellbeing, connectivity, infrastructure and access to the services.

Key Central Government programmes have provided a framework for this approach, these include the National Policy Statement on Urban Development (NPS-UD) and the climate change response, which includes a reduction on the

reliance on vehicles and better support for people to walk, cycle and use public transport.

The Placemaking Programme aims to inform future infrastructure and development decision making to:

- prioritise redevelopment and infill development (where appropriate infrastructure, public transport and active transport modes is more achievable) over greenfield development, or;
- demonstrate modal shift to service greenfield areas.

We acknowledge that it is often difficult to predict the future. The following assessment is based on a scenario of high growth, using the best information at hand.

It is important that we manage future growth in Tikipunga and align this with future infrastructure improvements. It is also important to note Tikipunga is fast growing and the community have expressed concerns around the change that this growth will bring to existing and future amenity. The Tikipunga Placemaking Plan looks to take a balanced approach to development. We have identified growth areas which fall into the following categories:



### Redevelopment

This assesses the number of houses that could be built on a site if the existing house was demolished. This assessment includes site(s) in close proximity (a 10-minute walkable catchment) of local amenities and facilities.

\*Sites identified in walkability analysis (page 46). 3 or more amenities within a 10-minute walkable catchment.



### Infill Development

This assesses the number of houses that could be built on a section with an existing house. This assessment includes sites within land which is currently zoned urban.



### Greenfield Development (10 years)

This assesses the number of dwellings that could be built on greenfield land on the edges of the urban centre. Current zoning enables development within these areas, therefore it is perceived that they could be developed within the next 10 years.

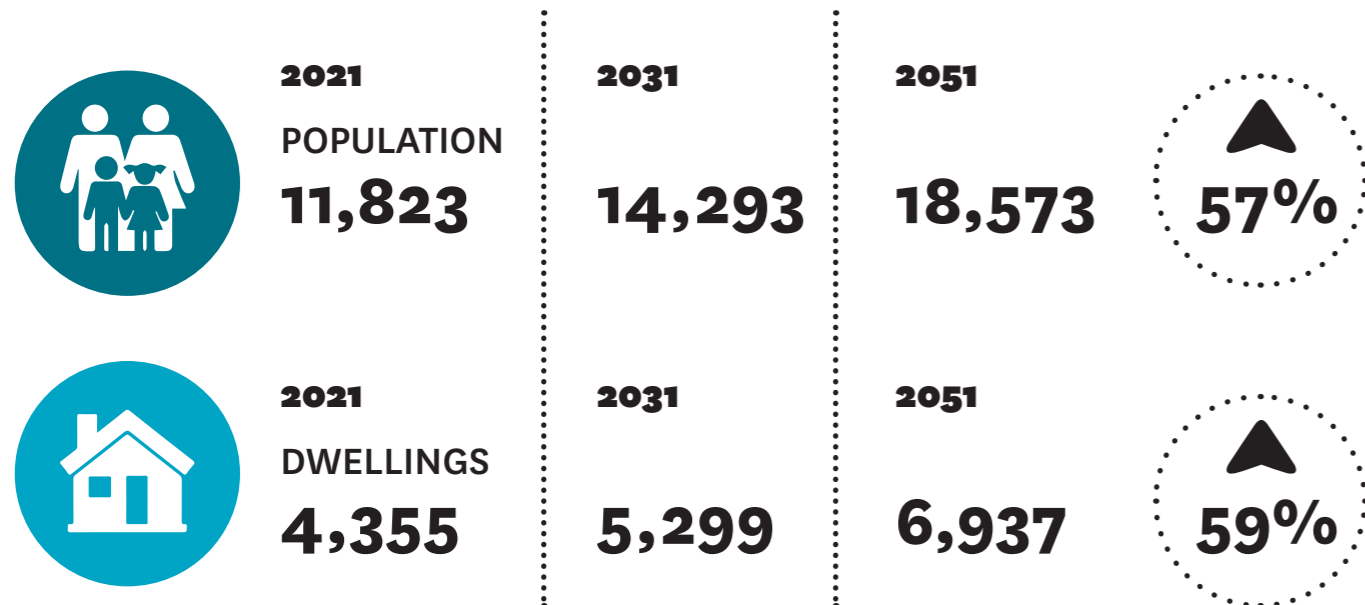


### Future Development (20-30 years)

This assesses the number of buildings (residential and/or commercial) that could be built on greenfield land on the edges of the urban centre. As urban zoning is not already in place, a future District Plan plan change would be needed to enable development to occur. Future infrastructure capacity and investment will also need to be considered.

### How much land do we need to provide?

Tikipunga is one of Whangārei District's high growth nodes. The below figures give an indication of the forecasted population and dwellings, outlining how Tikipunga is expected to grow in the next 10 and 30 years.



\*Data from WDC Growth Model (2020) - Population and Dwelling Forecast (Tikipunga North and Kamo East)

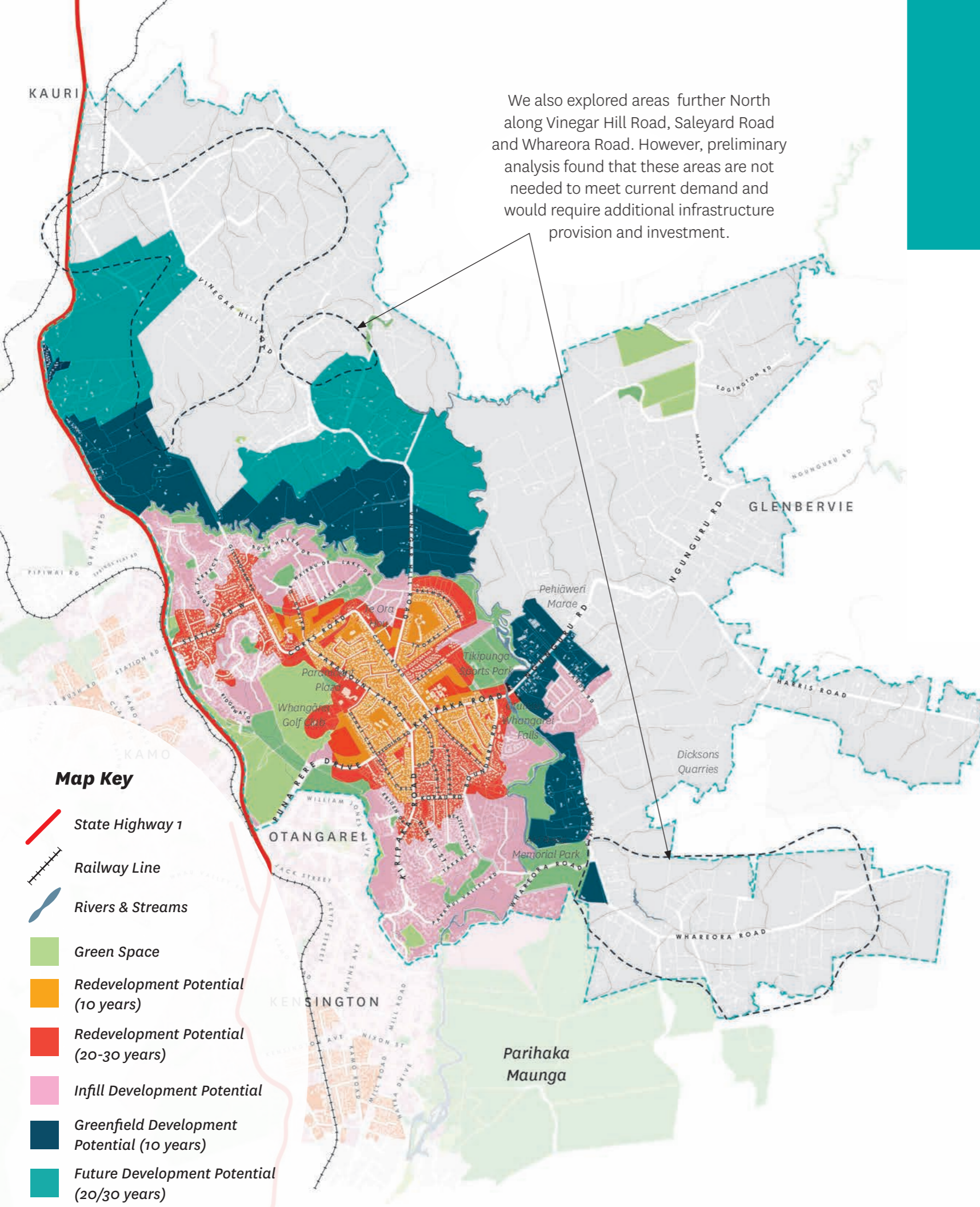


# Tikipunga

## Future Growth Areas

### Ngā wāhi whakatipu ā tōna wā

We also explored areas further North along Vinegar Hill Road, Saleyard Road and Whareora Road. However, preliminary analysis found that these areas are not needed to meet current demand and would require additional infrastructure provision and investment.



#### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Green Space
- Redevelopment Potential (10 years)
- Redevelopment Potential (20-30 years)
- Infill Development Potential
- Greenfield Development Potential (10 years)
- Future Development Potential (20/30 years)

The map to the left shows the Tikipunga Placemaking Plan growth areas. These were identified using the current District Plan zoning, infrastructure access and provision, hazard mapping and ecological value as well as the Tikipunga walkability analysis.

Growth and the changes and effects that come with it are a significant concern for the Tikipunga community. Sprawling activity, loss of character and the need for improved amenities, infrastructure and quality design will be important to ensure the wellbeing of the Tikipunga community.

#### **Growth over the next 10 years.**

To meet the demand over the next 10 years the areas identified are within the built up residential area as well as potential greenfield development on the direct fringes of the urban centre.

The areas identified within the 'Greenfield Development Potential (10 years)' are zoned within the current District Plan and development is enabled.

#### **Growth over the next 20-30 years.**

To meet the demand over the next 20-30 years the areas identified continue to be within the urban

centre, with a continued focus on potential infill development and redevelopment. To maintain a balanced approach, future development potential is also considered to the north of Tikipunga.

Areas identified as 'future development potential (20-30 years)' will not be released to enable development until:

1. Housing demand increases beyond capacity of the current urban zoned land, and;
2. There is no further capacity for infill and redevelopment within the Tikipunga urban area, and;
3. There is appropriate infrastructure provision, and;
4. All modes of transport including public transport and walking and cycling can be provided and have been assessed through an integrated transport assessment (ITA).

It is difficult to predict the future and the needs of the Tikipunga community in the next 20-30 years. Therefore, the growth areas and the density scenarios will be further explored when the Tikipunga Placemaking Plan is reviewed and the needs of the community and/or the housing demand changes.

The 'new residential unit analysis' outlined on the following pages gives a high level indication of how many units can be built, not what will be built.

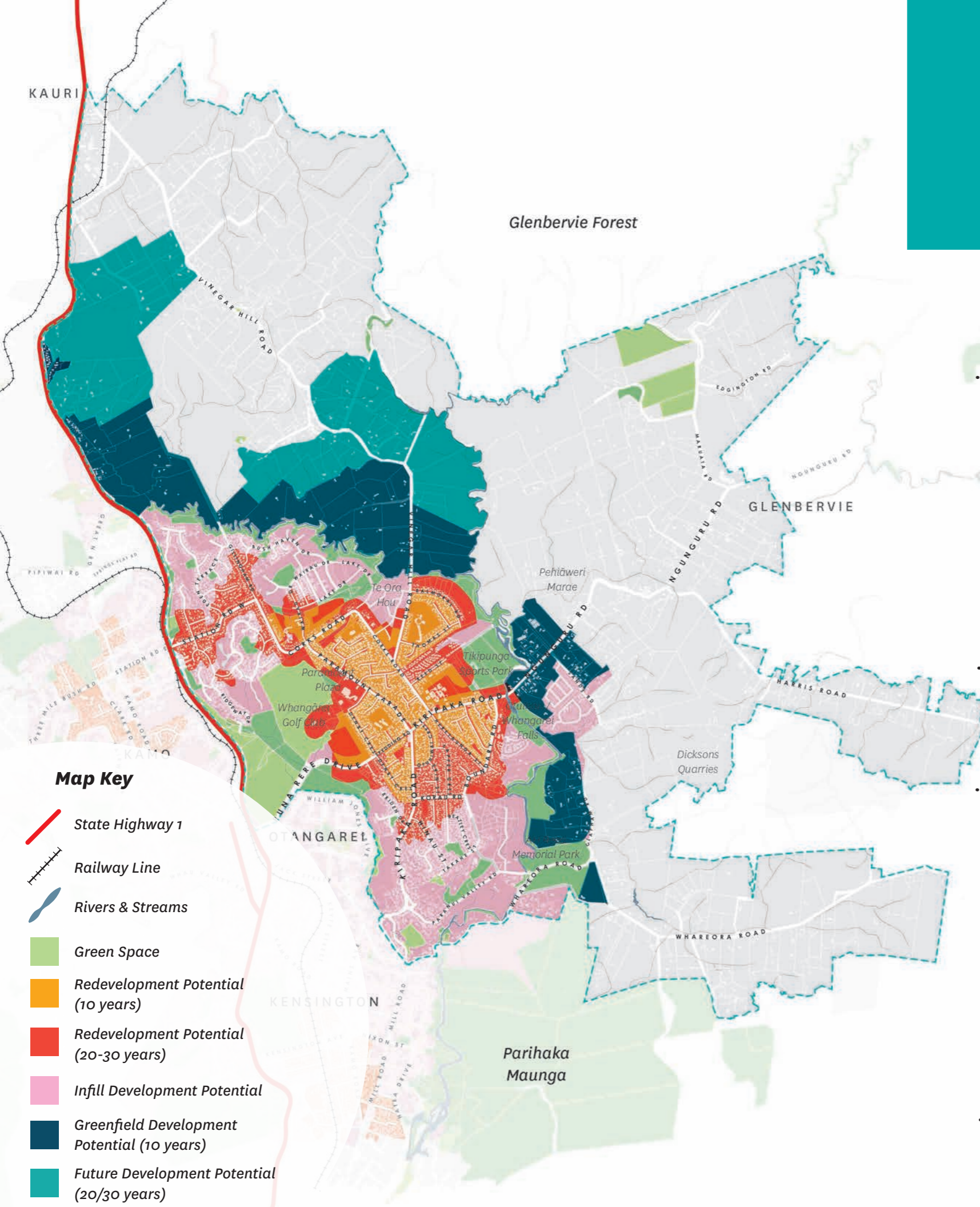
While Council can enable land for future development, other aspects such as density, market feasibility and construction costs will need to be considered as part of the development process. Each development is assessed individually through the resource consent process.



# Tikipunga

## Future Growth Areas

Ngā wāhi whakatipu ā tōna wā



Current Dwellings  
**4,355**

DWELLING DEMAND OVER 10 YEARS  
**+ 944**

Dwellings by 2031  
**5,299**

DWELLING DEMAND OVER 30 YEARS  
**+ 1,638**

Dwellings by 2051  
**6,937**

### NEW RESIDENTIAL UNITS OVER 10 YEARS AND 30 YEARS (RANGE)



REDEVELOPMENT POTENTIAL  
**1,300 - 2,500\***  
Dwellings/Units



INFILL DEVELOPMENT POTENTIAL  
**1,800 - 3,600\***  
Dwellings/Units



FUTURE DEVELOPMENT POTENTIAL (10 years)  
**2,800 - 5,000\***  
Dwellings/Units



REDEVELOPMENT POTENTIAL  
**2,200 - 4,400\***  
Dwellings/Units



INFILL DEVELOPMENT POTENTIAL  
**1,800 - 3,600\***  
Dwellings/Units



FUTURE DEVELOPMENT POTENTIAL (20 - 30 years)  
**3,400 - 6,400\***  
Dwellings/Units

\*These ranges are based on a density scenario of 350m<sup>2</sup> - 650m<sup>2</sup> in all locations.

Development is currently enabled through the District Plan.

\*These ranges are based on a density scenario of 350m<sup>2</sup> - 650m<sup>2</sup>

Development will be enabled as needed through future District Plan changes.



# Tikipunga

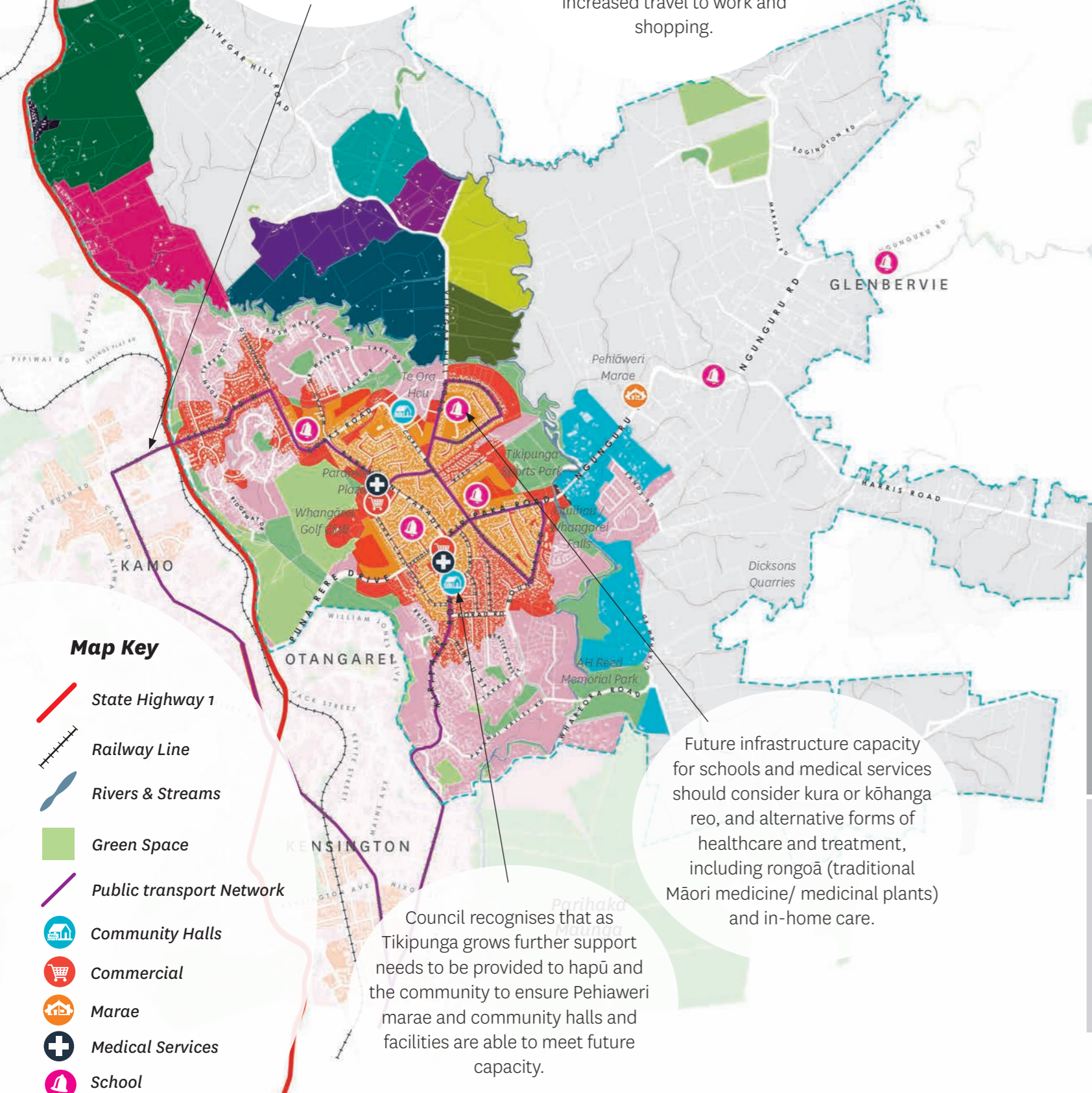
## Infrastructure Capacity

### Te tumu raukaha

KAURI

Public transport can support growth through the current network or an extension of the existing network. Areas outside of that will be further explored alongside Northland Regional Council (NRC) to meet future growth demand

It is important to consider access to commercial activities and employment within, or close to Tikipunga to ensure our transport networks are not debilitated by increased travel to work and shopping.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Green Space
  - Public transport Network
  - Community Halls
  - Commercial
  - Marae
  - Medical Services
  - School

Council recognises that as Tikipunga grows further support needs to be provided to hapū and the community to ensure Pehiaweri marae and community halls and facilities are able to meet future capacity.

Future infrastructure capacity for schools and medical services should consider kura or kōhanga reo, and alternative forms of healthcare and treatment, including rongoā (traditional Māori medicine/ medicinal plants) and in-home care.

The table below gives a high-level indication of each individual growth area, the development potential, and the infrastructure capacity when it comes to both physical and social infrastructure. Appropriate levels of infrastructure are important to ensure we create self-sufficient and high amenity residential environments. This information will provide a level of certainty

around growth management, it will help direct and prioritise appropriate future development as well as inform future plan changes and infrastructure investment. The table provides a high-level infrastructure capacity analysis. All sites will require individual assessment under the resource consent process.

- Yes, enough capacity
- Yes, with planned changes
- Yes, with unplanned changes
- No capacity or intended changes

DEVELOPMENT	MAPPED LOCATION (Key)	DEVELOPMENT POTENTIAL (residential units)	PHYSICAL INFRASTRUCTURE							SOCIAL INFRASTRUCTURE							
			Water Pipes	Waste Water Pipes	Storm Water Pipes	Walking Infrastructure	Cycling Infrastructure	Vehicle Infrastructure	Public Transport	Fibre	Electricity	Early Childcare Centres	Schools	Neighbourhood Parks	Playgrounds	Sports and Recreation	Medical Services
DEVELOPMENT 10 YEARS	Redevelopment 1	1,300 - 2,500*	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Infill	1,800 - 3,600*	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Greenfield 1	400 - 780*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Greenfield 2	330 - 610*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Greenfield 3	1,100 - 2,100*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
DEVELOPMENT 20/30 YEARS	Greenfield 4	870 - 1,620*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Greenfield 5	30 - 60*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Redevelopment 2	890 - 1,820*	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Future Development 1	560 - 1,040*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Future Development 2	260 - 860*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
DEVELOPMENT 20/30 YEARS	Future Development 3	560 - 1,040*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Future Development 4	430 - 810*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal
	Future Development 5	1,630 - 3,060*	Teal	Teal	Teal	Teal	Orange	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal	Teal

\*Development potential range is based on different density scenarios of 350m<sup>2</sup> - 650m<sup>2</sup>  
 10 years indicates land which is currently zoned urban and enables development through the District Plan.  
 Yes, with unplanned changes, is often subject to private development and or private sector business decisions



# Tikipunga

## Urban Design Guidance

He tohu mō te whakaahua nō te taone

Another key aspect of quality growth is ensuring the protection of amenity for future and existing residents. Below provides some high level urban design guidance, outlining key best practice principles to help guide future development. More details can be found in Whangarei District Council's Urban Design Guidelines for Residential and Commercial development.

### Redevelopment and Infill

- Redevelopment and more intensive development are best positioned within a walkable catchment of key amenities and facilities.
- Development should have an active frontage which positively interacts with the adjacent street, both visually and physically.
- Orientate development to ensure private outdoor areas and main living areas get good levels of sunlight and daylight.
- Development should have a visual connection to adjacent open space, public space and pedestrian walkways to maintain safety.
- Protect mature trees and vegetation.
- Look for opportunities to strengthen connections to the surrounding context with road to road connections or pedestrian connections.
- Provide a range of development sizes and types to encourage diversity and affordability in neighbourhoods.

### Redevelopment and Infill

- Maintain privacy between units through appropriate screening / fencing between sites.
- Orientate private outdoor space to north east or west of the dwelling.
- Aim to separate access points to distinguish boundaries and establish privacy between lots.
- Create a visual connection between rear sites and the street.
- Maintain appropriate setbacks to minimise overshadowing and overlooking of neighbouring properties.
- If adjacent to open or public space ensure a visual connection is maintained.
- Create a continuous building line to activate the street and reinforce the street edge.
- Create an active street frontage by having buildings face the street and have a physical and visual connection to the street.



# Tikipunga

## Urban Design Guidance

He tohu mō te whakaahua nō te taone

### Future Development

- Provide appropriately located open space to service residents as well as allow opportunities for improved connectivity, access and amenity.
- Create visual connection between development and existing and planned open spaces, to create safety and activation.
- Ensure development faces and is accessible from new and existing streets to create safety and activity.
- Protect mature trees and vegetation.



- Ensure new subdivisions and greenfield development links to existing and future areas
- Create well connected street network avoiding dead ends and cul-de-sacs.
- Develop a range of housing typologies and densities to accommodate Tikipunga's diverse population. Also consider mixed use development, creating opportunities for business, commercial development and employment.
- Consider access to existing and provision of all transport networks (including public transport and walking and cycling) when developing new subdivisions.

### Commercial / Mixed Use Development

- Where commercial activity adjoins streets create an active street frontage using windows, access and the design of the facade to create activity and safety
- Position carparking beside or behind the building so it does not disrupt the active frontage. Buildings should face the street rather than carparks
- Aim to have separate entrances for private uses such as residential units above commercial activity



- Where privacy is necessary such as for private outdoor courts, ensure it is screened from the public.
- Consider creating buffers between residential and commercial uses
- If adjacent to open or public space ensure there is a visual connection to create safety, surveillance and activity
- Create a continuous building line to activate the street and reinforce the street edge. Consider CPTED (crime prevention through environmental design) to ensure people are safe and feel safe



# Implementation

## Ngā hohenga me te whakatinana

The actions within the Tikipunga Placemaking Plan set the shared vision and future direction for Tikipunga over the next 20/30 years. The actions are designed to feed into the District Plan review process, future strategic planning and urban design, as well as align with capital works, infrastructure, and transport programmes in Tikipunga. Actions works towards achieving the three key outcomes.

Each action is grouped around a specific area of focus which were identified spatially as priority areas through community and hapū engagement. These are:

-  **Upper Hātea Blue/Green Network**
-  **Urban Connectivity**
-  **Kiripaka Road**
-  **Mt Denby Recreation**
-  **Vinegar Hill Development**
-  **Overall Actions**

### Priority Actions

Within each area of focus there are priority actions. These actions were identified to have a higher level of importance to the community and were often noted as part of community, stakeholder and hapū engagement. Although they may not be implemented in the short term, they will be prioritised as actions are considered for implementation and funding.

### Responsibility / Action Lead

The Tikipunga Placemaking Plan is intended to be a shared vision and actions are structured around who leads/drives them, whether it be Whangarei District Council or other government agencies, community driven or outcomes to be delivered through development. While each action has a lead, it is perceived that they will require support from Council and/or other organisations/groups. Each action is listed under one of the following leads:



**Council (and other entities) Projects & Initiatives**  
Whangarei District Council (or other Agencies)



**Community Driven Initiatives**  
Community or Community Groups



**Development Deliverables**  
Developer or Private Sector

### Implementation and timing

The Long-Term Plan (LTP) sets the strategic direction and priorities over 10 years. It outlines Whangarei District Council's funding as well as our activities and priorities for the next ten years, providing a long-term focus for decision-making.

The Tikipunga Placemaking Plan has some actions included in Whangarei District Council's LTP 2021-2031. Some actions are considered strategic and are outside the LTP funding period. Funding for some actions may be sourced through Central Government agencies, community and non-government organisations, or Whangarei District Council's community funding grants. Some actions are part of ongoing programmes from other Council strategies (for example the Blue Green Network Strategy and the Walking and Cycling Strategy). Timeframes for the actions may be subject to change as implementation progresses and 'triggers' can bring an action forward.

When looking at the timing and implementation of the actions, we have moved away from short, medium- and long-term actions to better align with Council's LTP funding rounds, as well as future changes to priorities. Instead each action will fall into one of the following:

IMPLEMENTATION / TIMING	DESCRIPTION
<b>Ongoing</b>	Refers to projects or initiatives which have started or are a part of an ongoing programme of work.
<b>Funded</b>	Projects which have funding within the Long-Term Plan (LTP). Timeframe is typically 0 - 3 years.
<b>Planned</b>	Projects which have been identified within the Long-Term Plan, or within other plans or strategies. These actions require additional investigation, funding or resourcing. Timeframe is typically 3 - 10 years
<b>Strategic</b>	Idea, concept and/or aspiration that requires further investigation. Not currently funded or planned for. Timeframe is typically 10 - 30 years, however further investigation can inform earlier timeframes. These may also include aspirations of hapū/hapori Māori and the community.
<b>Guidance</b>	Outcomes and actions which are informed by development or the private sector. Timing and funding not informed by Council.



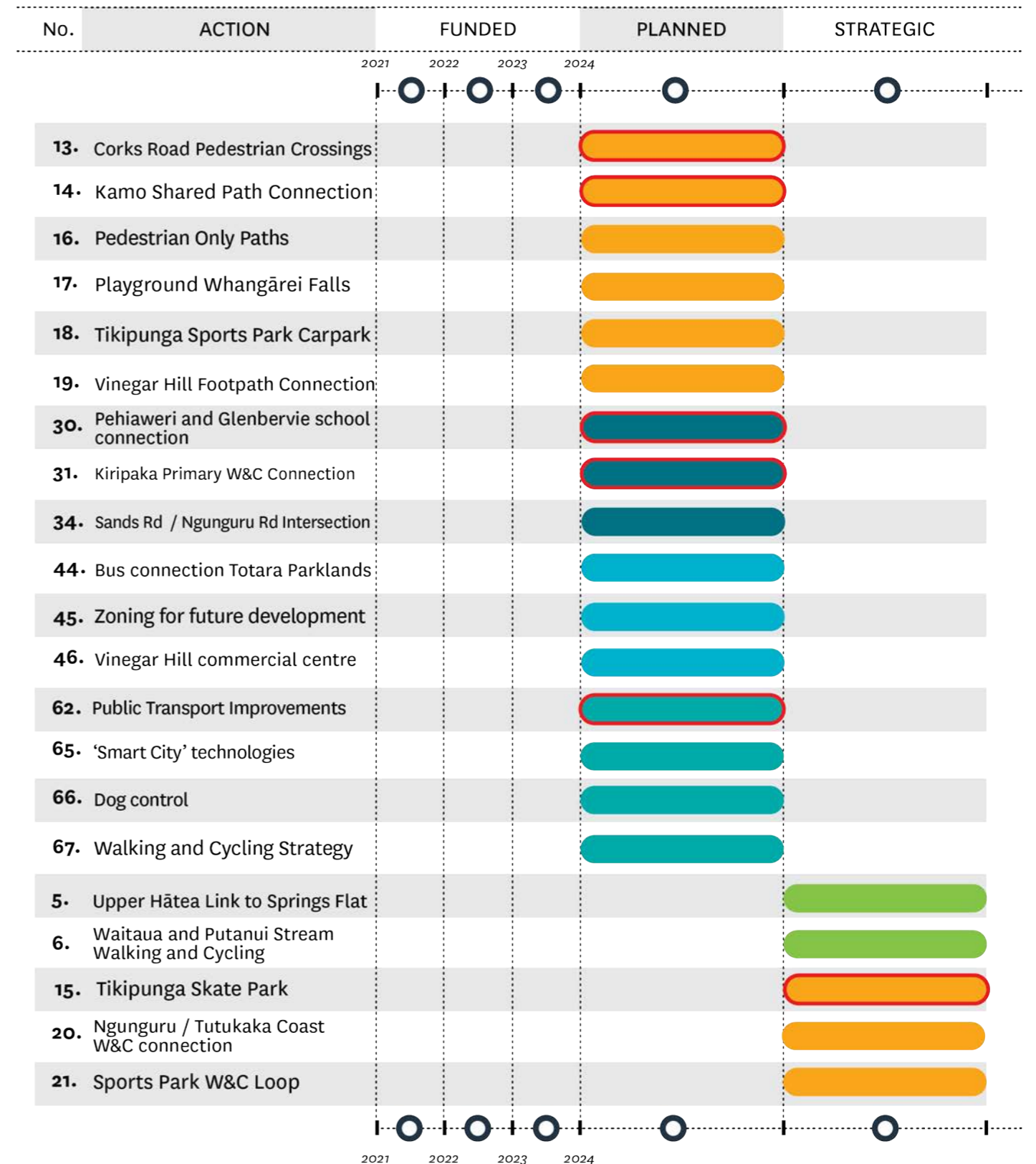
# Implementation

## Ngā hohenga me te whakatinana

Below provides a summary of the actions which are ongoing, funded, planned and strategic. Actions which are considered 'guidance' are not included as timing and funding is not informed by Council.

### Action Key

- Upper Hātea Blue/Green Network  
Page 70 - 77
- Urban Connectivity  
Page 78 - 87
- Kiripaka Road  
Page 88 - 93
- Mount Denby Recreation  
Page 94 - 99
- Vinegar Hill Development  
Page 100 - 109
- Other Actions  
Page 110 - 117
- Priority Action

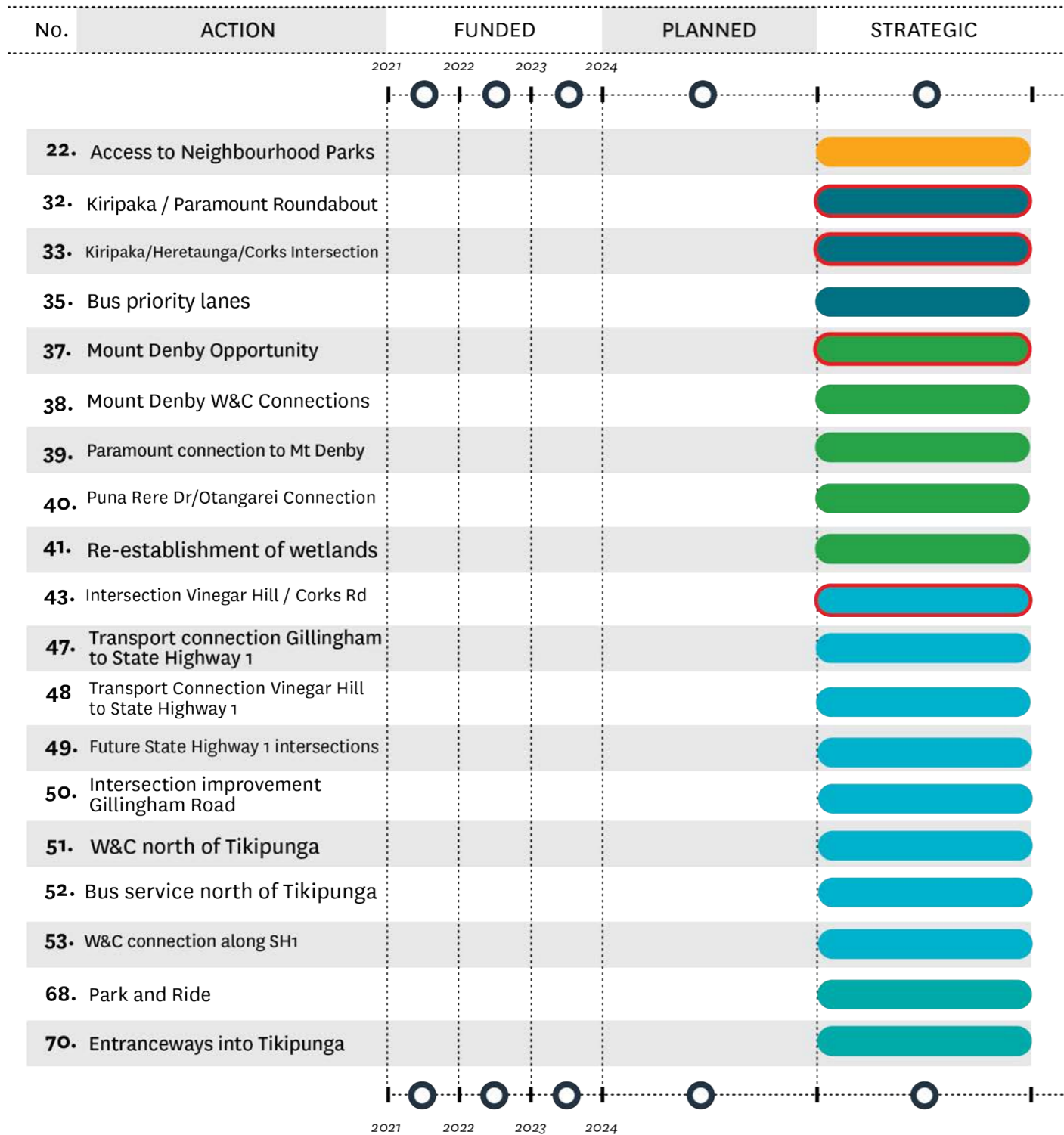






# Implementation

*Ngā hohenga me te whakatinana*





# Implementation

## Ngā hohenga me te whakatinana

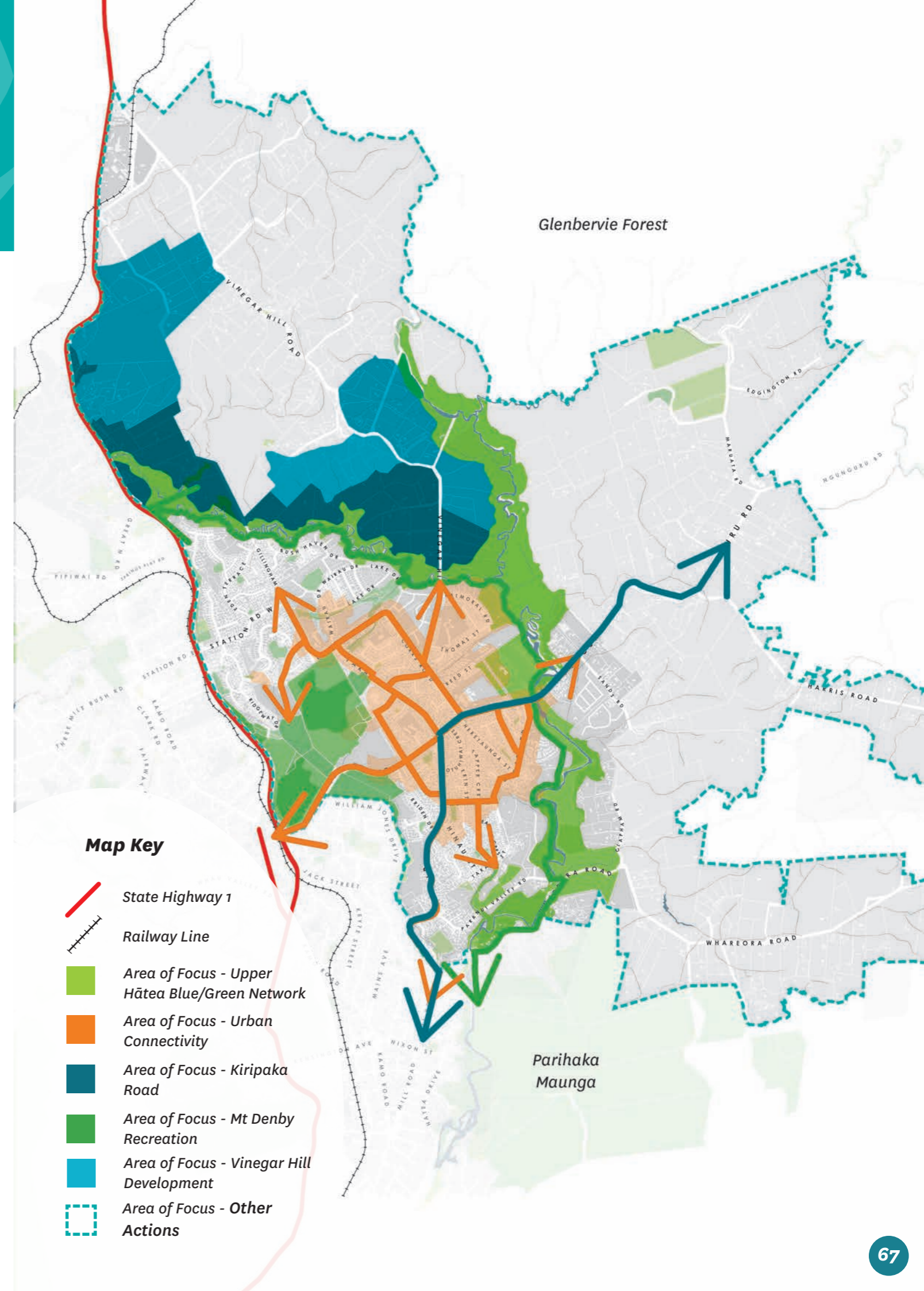
### Triggers

The action register also includes 'triggers' which enable the action to be instigated or brought forward. The identification of triggers helps to establish a path forward for actions which are identified as planned or strategic. These include:

IMPLEMENTATION / TIMING	DESCRIPTION / TRIGGERED BY
<b>Funding and Resourcing</b>	Additional funding and/or resourcing.
<b>Development</b>	Development, redevelopment and/or construction.
<b>Action Implementation</b>	Implementation, completion, or progression of other actions within this plan.
<b>Analysis / Investigation</b>	Additional analysis, feasibility study, Resource Consent and/or business case.
<b>Community Drive</b>	Public, community, hapū and/or hāpori Māori support, buy-in and/or drive.
<b>Maintenance / Renewals</b>	Maintenance, upgrades and/or renewal of Council assets and/or other infrastructure.
<b>Review</b>	Review of a policy, bylaw, plan or strategy.
<b>Increased Demand</b>	Population growth, increased demand and/or feasibility.

### Review and Monitoring

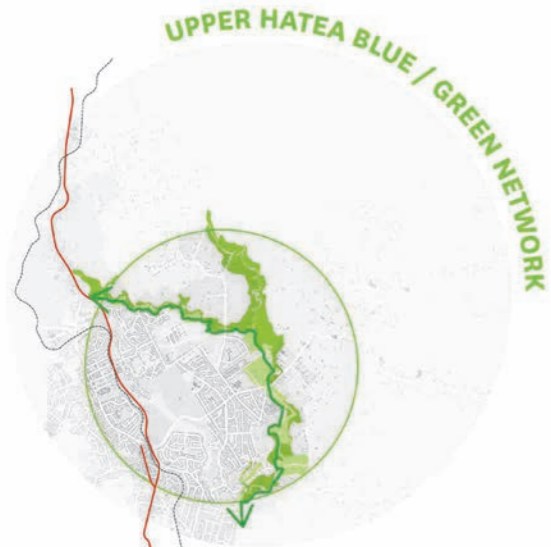
A monitoring and review process has been put in place to track actions. Once the Tikipunga Placemaking Plan is adopted, the actions and growth figures from the Plan will be reviewed annually and will be formally updated every three years to better align actions with future Long Term Plans. Monitoring the actions and touching base with the community and key stakeholders to review progress and update priorities as needed will keep the Tikipunga Placemaking Plan as a living document.





# Areas of Focus

Ngā wā arotahi



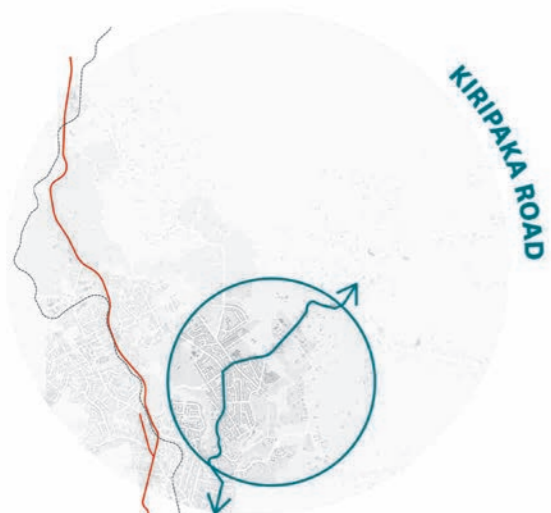
Create a continuous network of public space and stormwater reserves along the flood-planes of the Hātea River, Waitaua Stream and Putanui Stream. To be used for to improve connectivity, and access, walking and cycling, flood mitigation, bio diversity, water quality improvements and community and recreational amenity.

**Outcomes achieved:**



Improve connectivity and walkability within urban Tikipunga ensuring that the streets and footpaths within Tikipunga are safe, accessible and of high amenity. Create strong links and connections between key facilities within Tikipunga, as well as the surrounding neighbourhoods and Whangārei City Centre.

**Outcomes achieved:**



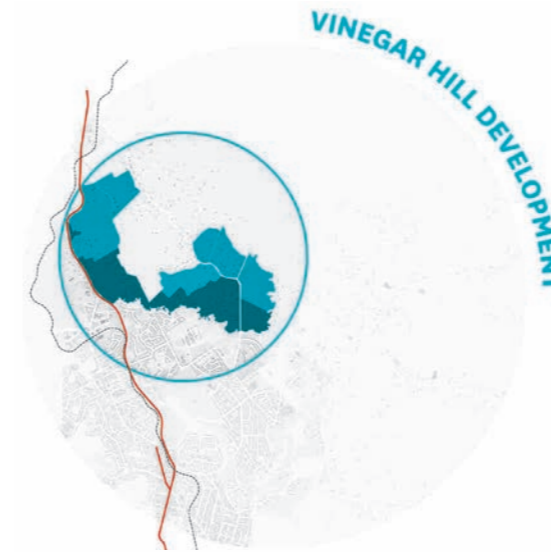
Develop Kiripaka Road as a key walking and cycling street and a safe connection for people between key Tikipunga facilities and amenities. Improve ease of walkability and accessibility along and across Kiripaka Road, while continuing to allow easy and safe movement for vehicles.

**Outcomes achieved:**



Explore opportunities to collaborate and partner with the Whangārei Golf Club to create shared spaces and facilities to meet the recreational needs of existing and future Tikipunga residents as well as establish stronger connections between Tikipunga, Otangarei, Kensington and Kamo.

**Outcomes achieved:**



As a key future growth area, work with future developers to create an area of high amenity which is well connected to the wider Tikipunga area and to Whangārei City Centre. Guide development to have high quality urban design outcomes and connectivity outcomes for all transport types

**Outcomes achieved:**



Additional actions for the Tikipunga Placemaking Plan which do not fall within the key focus areas. This includes slow streets and traffic calming, public transport improvements and Tikipunga entranceways and wayfinding.

**Outcomes achieved:**

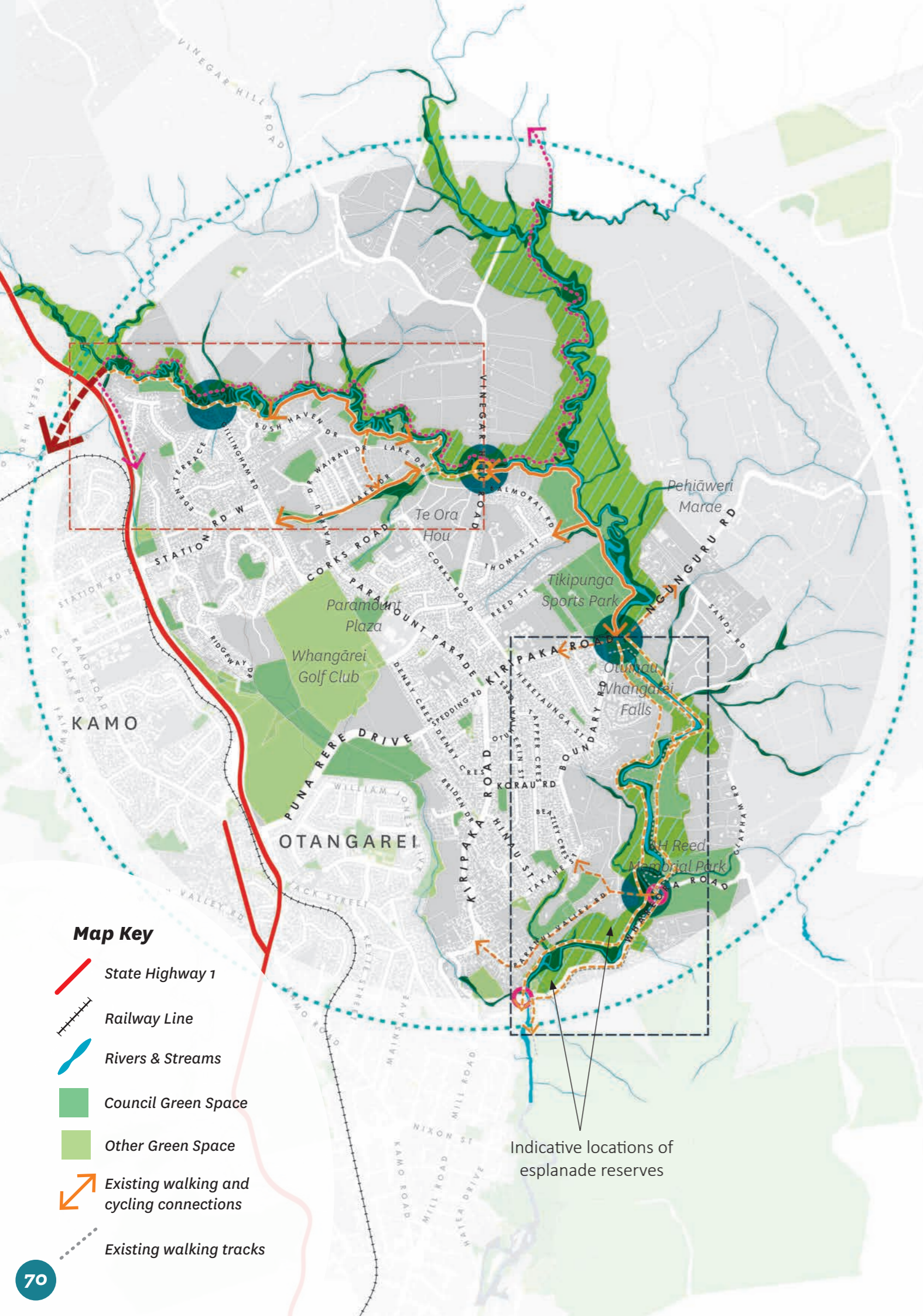




# Areas of Focus

## Upper Hātea Blue/Green Network

Create a continuous network of public space and stormwater reserves along the flood plains of the Hātea River, Waitaua Stream and Putanui Stream. To be used for to improve connectivity, and access, walking and cycling, flood mitigation, bio diversity, water quality improvements and community and recreational amenity.



### Map Key

- State Highway 1
- Railway Line
- Rivers & Streams
- Council Green Space
- Other Green Space
- Existing walking and cycling connections
- Existing walking tracks

Indicative locations of esplanade reserves

### Action Key

#### Priority Actions

- Development of pedestrian and cyclist crossing at Vinegar Hill Road

- Hātea Recreational Corridor walking and cycling network

#### Council (and other entities) Projects & Initiatives

- Hātea Recreational Corridor crossings
- Upper Hātea Link
- Planned walking and cycling connections
- Waitaua and Putanui Stream walking and cycling connections
- Investigate a upper Hātea to Springs Flat connection

#### Community Driven Initiatives

- Hātea Catchment Plan (NRC catchment plan actions)
- Gateways - development of landmarks at key points
- Riparian Planting (possible community planting locations)

#### Development Deliverables

- Opportunities to develop esplanade reserves around rivers and streams (indicative only)



# Areas of Focus

## Upper Hātea Blue/Green Network



**OUTCOME ONE**  
Connectivity



**OUTCOME TWO**  
Change



**OUTCOME THREE**  
Character and Diversity

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



*Council (and other entities) Projects & Initiatives*

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Pedestrian and Cyclist Crossing at Vinegar Hill Road (priority action)</b>			
	1. Develop safe and accessible <b>crossing point for pedestrians and cyclists</b> at Vinegar Hill Road to connect walking and cycling tracks.	Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Hātea Recreational Corridor (priority action)</b>			
	2. Develop a more formalised <b>walking and cycling connection from Whangārei Falls to A.H. Reed Memorial Park and Whareora Road</b> , connecting Tikipunga to the Whangārei City Centre and Waterfront.	Funding and Resourcing Development	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Upper Hātea Link</b>			
	3. Develop the <b>upper Hātea walking and cycling link</b> to connect Gillingham Road to the Tikipunga Sports Park.	Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Hātea Recreational Corridor Crossings</b>			
	4. Develop safe and accessible <b>crossing point for pedestrians and cyclists on Whareora Road</b> to connect future walking and cycling tracks.	Funding and Resourcing Action Implementation (Hātea Recreational Corridor)	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Upper Hātea Link to Springs Flat</b>			
	5. Investigate a <b>walking and cycling link</b> to connect Totara Parklands and Gillingham Road to Springs Flat and Kamo. This process will begin with an investigation of the problem and possible solutions through Waka Kotahi's point of entry and business case processes.	Development Analysis/ Investigation	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Waitaua and Putanui Stream Walking and Cycling</b>			
	6. As development occurs, work with landowners and developers to secure land to create opportunities for access and <b>walking and cycling connections alongside Waitaua and Putanui Streams</b> .	Development	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>



# Areas of Focus

## Upper Hātea Blue/Green Network

### Community Driven Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
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#### Hātea Catchment Plan

	<p>7. WDC to support Northland Regional Council (NRC) and the Otuihau Working Group in their work with land owners to implement the actions outlined in the <b>Hātea Catchment Plan</b>, establishing fences and riparian planting around streams and rivers to create better water quality and biodiversity outcomes. Achieve this through:</p> <ul style="list-style-type: none"> <li>a. Education and awareness of funding opportunities.</li> <li>b. Support community planting on Council owned land.</li> </ul>	Community Drive	<p>Funded   Planned   Strategic</p> <p style="text-align: center;">Ongoing</p>
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#### Riparian and community planting

	<p>8. WDC to work with and support the community to establish <b>riparian planting</b> around our local rivers and streams. Ensure planting maintains safety and passive surveillance and allows for connectivity, and access to rivers in key areas (encourage prioritisation on Council owned land).</p>	Community Drive	<p>Funded   Planned   Strategic</p> <p style="text-align: center;">Ongoing</p>
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OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
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#### Gateways

	<p>9. WDC to work alongside the community to <b>create gateways and visual landmarks</b> to highlight significant access points and features along the upper Hātea Blue/Green Network.</p>	Community Drive Action Implementation (walking and Cycling connections)	<p>Funded   Planned   Strategic</p> <p style="text-align: center;">Ongoing</p>
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### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
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#### New Reserves along river edges

	<p>10. As subdivision occurs work with developers to secure land for <b>continuous esplanade reserves</b> around rivers/streams/wai. This will create opportunity for:</p> <ul style="list-style-type: none"> <li>a. walking and cycling connections and access</li> <li>b. amenity and recreational activities for current and future residents.</li> <li>c. biodiversity and flood management benefits.</li> <li>d. setting development back from rivers/wai to protect them from construction and urban activity</li> </ul>	Development	<p style="text-align: center;">Guidance</p>
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# Areas of Focus

## Upper Hātea Blue/Green Network

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Visual Connection to Walking and Cycling Network



11. Any new development which is adjacent to public spaces and walking and cycling tracks should be designed in a way that creates a **visual connection**, providing passive surveillance, activity, safety and amenity.

Development

←----- Guidance ----->

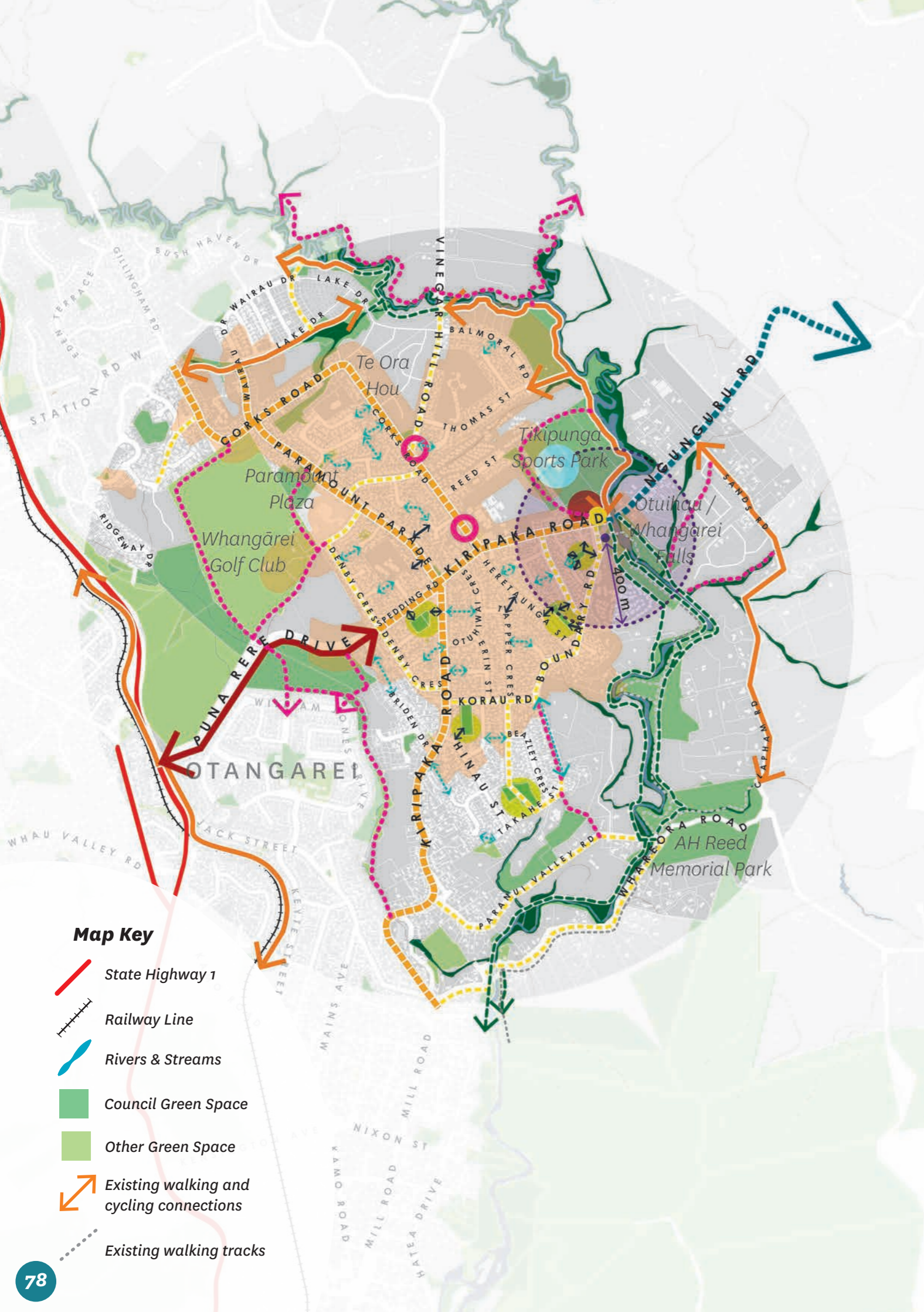




# Areas of Focus

## Urban Connectivity

Improve connectivity and walkability within urban Tikipunga ensuring that the streets and footpaths within Tikipunga are safe, accessible and of high amenity.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Existing walking and cycling connections
  - Existing walking tracks

### Action Key

#### Priority Actions

- Footpath Improvements on activity and urban connector streets (Priority Streets)
- Footpath Improvements (other key walking and cycling streets)
- Kamo Shared Path connection

- Corks Road pedestrian crossings
- Future Tikipunga skate park
- Tikipunga sports hub / 'Home of Football'

#### Council (and other entities) Projects & Initiatives

- Improvement to existing pedestrian only paths
- Walking and cycling connections (Ngunguru, Tūtūkākā Coast)
- Future playground (400m - 5min walk)
- Future overflow carpark
- Opportunities to improve existing neighbourhood park access

- Strategic off-road walking and cycling connections
- Upper Hātea blue/green network

#### Development Deliverables

- Redevelopment and infill opportunity area
- Opportunity for new connections (indicative locations)





# Areas of Focus

## Urban Connectivity



**OUTCOME ONE**  
Connectivity



**OUTCOME TWO**  
Change



**OUTCOME THREE**  
Character and Diversity

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Footpath Improvements (priority action)</b>			
	12. As footpaths in Tikipunga come up for renewal, <b>upgrade the footpath quality</b> to achieve better walkability, accessibility and positive amenity and social outcomes. Prioritise Paramount Parade, Kiripaka Road, Corks Road and Spedding Road as activity streets and urban connectors. Other key walking and cycling streets are identified on the map.	Maintenance/ Renewals Funding and Resourcing Community Drive	Funded   Planned   Strategic 
<b>Corks Road Pedestrian Crossings (priority action)</b>			
	13. Develop safe and accessible <b>pedestrian crossings on Corks Road</b> to connect pedestrians to key facilities and amenities such as, Tikipunga high school and Potter Park.	Funding and Resourcing	Funded   Planned   Strategic 

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Kamo Shared Path Connection (priority action)</b>			
	14. Connect <b>Tikipunga to the Kamo shared path</b> by developing a walking and cycling link on Kiripaka Road and Spedding Road.	Review (Walking and Cycling Strategy) Analysis/ Investigation Funding and Resourcing	Funded   Planned   Strategic 
<b>Tikipunga Skate Park (priority action)</b>			
	15. Develop a <b>skate park</b> on Council owned land and ensure this skate park is easily accessible, with street frontage.	Funding and Resourcing Community Drive Increased Demand	Funded   Planned   Strategic 
<b>Pedestrian only paths</b>			
	16. Investigate the improvement and realignment of existing <b>pedestrian paths</b> with a focus on improving safety, amenity and connectivity.	Analysis/ Investigation Community Drive Funding and Resourcing	Funded   Planned   Strategic 
<b>Playground Whangārei Falls</b>			
	17. Develop a new <b>playground</b> or improve and existing playground to service residents around the Whangārei Falls area.	Maintenance/ Renewals Increased Demand	Funded   Planned   Strategic 



# Areas of Focus

## Urban Connectivity

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Tikipunga Sports Park Carpark</b>			
	18. Develop an overflow <b>carpark</b> at the Tikipunga Sports Park to service both the sports park and Otuihau/Whangārei Falls.	Action Implementation (Tikipunga Home of Football) Funding and resourcing	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>
<b>Vinegar Hill Footpath Connection</b>			
	19. <b>Develop/upgrade the footpath along Vinegar Hill Road</b> to connect Corks Road and Potter Park to the new walking and cycling track along the Tikipunga Sports Park.	Funding and Resourcing	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>
<b>Ngunguru / Tūtūkākā Coast Walking and Cycling connection</b>			
	20. Create a <b>walking and cycling connection along Ngunguru Road</b> which eventually links Tikipunga to the Tūtūkākā Coast.	Funding and Resourcing Community Drive	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Tikipunga Sports Park Walking and cycling loop</b>			
	21. Create a <b>recreational walking and cycling loop</b> around the Tikipunga Sports Park.	Action Implementation (Tikipunga Home of Football) Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>
<b>Access to Neighbourhood Parks</b>			
	22. As development and redevelopment occurs improve street frontage and access to <b>existing green spaces / neighbourhood parks</b> . Neighbourhood parks to include: <ul style="list-style-type: none"> <li>a. Jeeves Park</li> <li>b. Haruru Place Park</li> <li>c. Cobham Place Park</li> <li>d. Korau Park</li> <li>e. Beasley Park</li> </ul>	Development Resourcing and Funding	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input checked="" type="checkbox"/>



# Areas of Focus

## Urban Connectivity



### Community Driven Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Tikipunga Home of Football (priority action)</b>			
	<p>23. The community to work with Sport Northland and Council to develop <b>Tikipunga Home of Football</b>, in line with the 'Active Recreation and Sport Strategy' - action 35.</p> <p>a. Assist in establishing a user forum / governing body with the Tikipunga 'Home of Football' and the sporting codes.</p> <p>b. Develop a master plan or development plan for Tikipunga Sports Park including additional car parking.</p> <p>c. Explore opportunities to increase collaboration and partnerships at an operational level between the existing and future users.</p>	<p>Community Drive</p> <p>Funding and Resourcing</p>	<p>Funded   Planned   Strategic</p> <p><b>Ongoing</b></p>

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Heritage signs and trails



24. Support the community in the development and promotion of a **heritage trail and/or heritage signs** to bring identity and story telling to Tikipunga.

Community Drive

Funding and Resourcing

Funded   Planned   Strategic

**Ongoing**



### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>New Urban Pedestrian Links</b>			
	<p>25. As redevelopment occurs, WDC to work with developers in the creation of <b>urban pedestrian links</b> between existing streets and cul-de-sacs. These could be the creation of new roads to service all transport modes, or, at a minimum, pedestrian only links.</p>	<p>Development</p>	<p>←----- Guidance -----→</p>
<b>Redevelopment and Infill</b>			
	<p>26. Focus <b>redevelopment and infill</b> within Tikipunga's walkable catchment (as mapped) to ensure residents have easy access to key facilities, amenities and modes of transport. Develop a range of housing typologies and dwelling sizes to increase housing choice.</p>	<p>Development</p>	<p>←----- Guidance -----→</p>



# Areas of Focus

## Urban Connectivity

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Building orientation and active frontages



27. Creating development which **positively interacts with the street and/or public space** by:
- Fronting on to streets and/or public space
  - Ensuring residents can overlook and provide passive surveillance to any adjacent public space and streets.
  - Position buildings close to the street.
  - Following the 'public front, private back' rule so that building fronts onto the street and buildings across the street, while the back of the building faces rear yards and the backs of neighbouring properties.
  - Have a clear and accessible entranceway which faces the street.
  - Position carparking or the garage beside, behind or underneath the building.

Development

←----- Guidance ----->

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Private outdoor space provision



28. As there is reduced access to private outdoor space within more intensive developments ensure appropriate outdoor space and outlook (attractive views) are provided. Outdoor space should be:
- Orientated to receive direct sunlight and daylight
  - Be accessible to all (preferably at ground level and accessible from a main living area)
  - If private, have appropriate levels of privacy by being positioned beside or behind the dwelling so it can be easily screened from the street and/or fenced or screened from neighbouring windows.

Development

←----- Guidance ----->

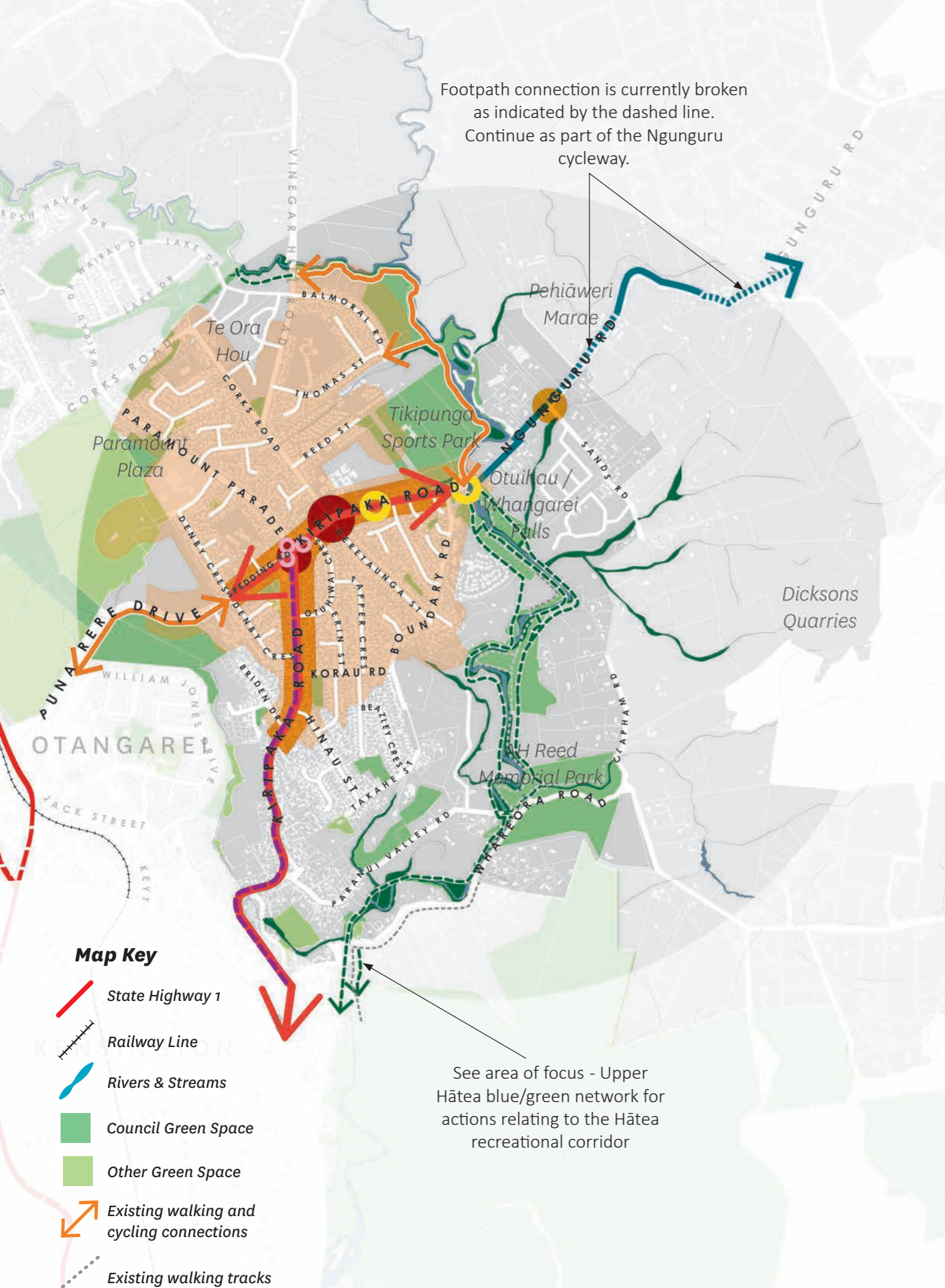




# Areas of Focus






## Kiripaka Road

Develop Kiripaka Road as a key walking and cycling street and a safe connection for people between key Tikipunga facilities and amenities. Improve ease of walkability and accessibility along and across Kiripaka Road, while continuing to allow easy and safe movement for vehicles.






### Action Key



#### Priority Actions

-  Footpath Connection between Tikipunga and Pehiaweri Marae / Glenbervie School
-  Kiripaka Road Pedestrian Crossings
-  Kiripaka Road as a primary walking & cycling connection
-  Kiripaka Road Roundabout and pedestrian crossing improvements
-  Heretaunga Street/ Corks Road intersection improvements to enhance safety and function for all transport modes.

#### Council (and other entities) Projects & Initiatives

-  Upper Hātea blue/green network
-  Development of bus priority lanes on Kiripaka Road
-  Sands Road/ Kiripaka Road intersection improvements

#### Development Deliverables

-  Redevelopment and infill opportunity area
-  Redevelopment on Kiripaka Road to have a strong relationship with the street

### Map Key

-  State Highway 1
-  Railway Line
-  Rivers & Streams
-  Council Green Space
-  Other Green Space
-  Existing walking and cycling connections
-  Existing walking tracks



# Areas of Focus

## Kiripaka Road



**OUTCOME ONE**  
Connectivity



**OUTCOME TWO**  
Change



**OUTCOME THREE**  
Character and Diversity

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



**Council (and other entities) Projects & Initiatives**

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Kiripaka Road Pedestrian Crossing (priority action)</b>			
	29. Develop safe and accessible <b>crossing point for pedestrians and cyclists on Kiripaka Road</b> to connect: <ol style="list-style-type: none"> <li>The Tikipunga Sports Park, Otuihau Falls and walking and cycling tracks (planned).</li> <li>Key amenities, shops and schools along Kiripaka Road (funded).</li> </ol>	Funding and Resourcing Action Implementation (Hātea Recreational Corridor and Tikipunga Sports Park Carpark)	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Pehiaweri and Glenbervie school connection (priority action)</b>			
	30. Create a continuous and <b>safe footpath connection</b> along Ngunguru Road which links Pehiaweri Marae and Glenbervie school to Tikipunga and has appropriate traffic calming measure to reduce vehicle speeds.	Funding and Resourcing Development	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Kiripaka Primary Walking and Cycling Connection (priority action)</b>			
	31. Develop <b>Kiripaka Road as a safe walking and cycling connection</b> between Kamo shared path and Upper Hātea Blue/Green Network.	Funding and Resourcing Review (Walking and Cycling Strategy)	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Kiripaka / Paramount Roundabout (priority action)</b>			
	32. Improve the safety and function of the <b>Kiripaka Road/Paramount Plaza roundabout and the adjoining pedestrian crossings</b> . Improve access to the surrounding facilities and make it safer for all users.	Funding and Resourcing Analysis/ Investigation	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Kiripaka / Heretaunga / Corks Intersection (priority action)</b>			
	33. Improve the safety and function of the <b>Corks Road / Kiripaka Road / Heretaunga Street intersection</b> making it safer for all users, including pedestrians and cyclists.	Funding and Resourcing Analysis/ Investigation	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Sands Road / Ngunguru Road Intersection</b>			
	34. As development occurs along Sands Road <b>improve the intersection to Ngunguru Road</b> to allow easier movement of all transport modes including walking, cycling and public transport.	Development Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>



# Areas of Focus

## Kiripaka Road

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Bus priority lanes</b>			
	35. Work with NRC to develop <b>bus priority lanes on Kiripaka Road</b> to improve the level of service for public transport between Tikipunga and the Whangārei City Centre.	Funding and Resourcing  Community Drive	Funded    Planned    Strategic 

### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Development along Kiripaka Road</b>			
	36. Residential and commercial development along Kiripaka Road should <b>face the street</b> and be built close to the street to create activity, passive surveillance and amenity. Avoid: <ol style="list-style-type: none"> <li>Positioning garages and carparking in front of building.</li> <li>Building tall fences or blank walls along the street edge</li> <li>Positioning private outdoor space at the front of the buildings.</li> </ol>	Development	

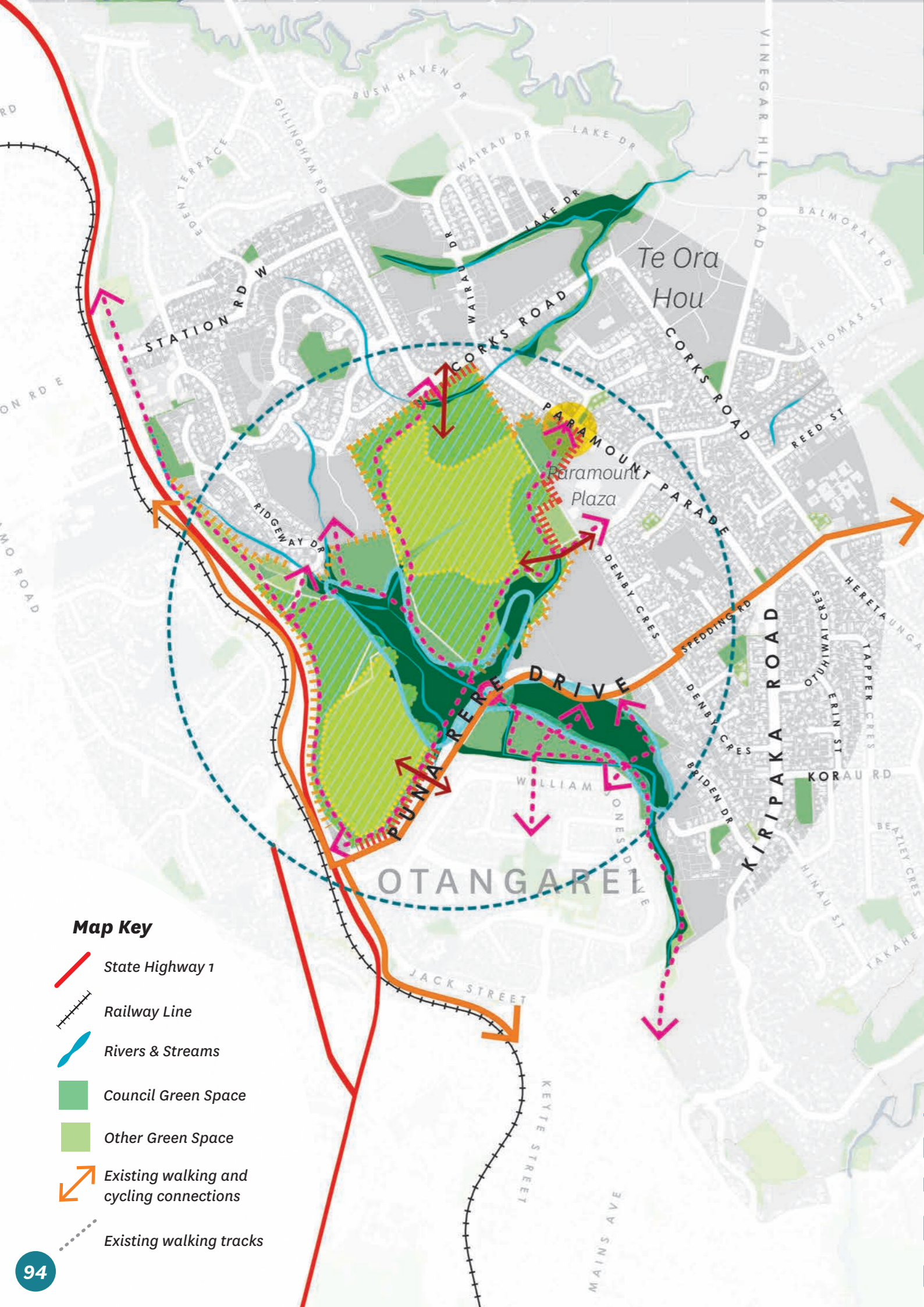




# Areas of Focus

## Mt Denby Recreation

Explore opportunities to collaborate and partner with the Whangārei Golf Club to create shared spaces and facilities to meet the recreational needs of existing and future Tikipunga residents as well as establish stronger connections between Tikipunga, Otangarei, Kensington and Kamo.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - Existing walking and cycling connections
  - Existing walking tracks

### Action Key

#### Priority Actions

- Collaboration / partner with the Mt Denby Golf Club
- Mount Denby Golf course Opportunity
- Multiple vehicle access points (indicative)
- Opportunity for shared spaces and facilities
- Maintain street or public space frontage

#### Council (and other entities) Projects & Initiatives

- Strategic walking and cycling connections (Indicative)
- Strengthen connectivity between Denby, the Tikipunga Library and Amber Drive Park

#### Community Driven Initiatives

- Restoration and re-establishment of wetlands
- Riparian Planting (possible community planting locations)

#### Development Deliverables

- Maintain visual connection to street and/or adjacent redevelopment / infill





# Areas of Focus

## Mt Denby Recreation



**OUTCOME ONE**  
Connectivity



**OUTCOME TWO**  
Change



**OUTCOME THREE**  
Character and Diversity

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Mount Denby Opportunity (priority action)</b>			
	37. Explore opportunities with the Whangārei Golf Club to increase collaboration and partnerships through <b>shared use of spaces and facilities</b> . Ensure the sports hub is designed to: <ol style="list-style-type: none"> <li>be accessible and safe for residents of Tikipunga, Otangarei, Kensington and Kamo,</li> <li>Promote connectivity, walkability, and passive recreation.</li> <li>Have street frontage and be accessible in multiple locations.</li> <li>Include community amenities and facilities such as public toilets.</li> </ol>	Funding and Resourcing  Review (District Plan)	Funded   Planned   Strategic <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Mount Denby Walking and Cycling Connections</b>			
	38. Investigate appropriate locations and develop legible and safe <b>walking and cycling connections</b> through Mt Denby which better connect: <ol style="list-style-type: none"> <li>Puna Rere Drive</li> <li>Kamo shared path</li> <li>Paramount Plaza</li> <li>Corks Road</li> <li>Tikipunga library</li> </ol>	Funding and Resourcing  Action Implementation (Mount Denby Opportunity)  Review (Walking and Cycling Strategy)	Funded   Planned   Strategic <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
<b>Paramount Parade connection to Mount Denby</b>			
	39. Better connect Tikipunga Library, Amber Park and the Mount Denby Opportunity site. This could include: <ol style="list-style-type: none"> <li>a pedestrian crossing between the Tikipunga library and Amber Drive Park / Playground</li> <li>Improvements to the Totara stands.</li> <li>Improvements to the Amber Drive Park Playground.</li> </ol>	Maintenance Renewals  Action Implementation (Mount Denby Opportunity)  Funding and Resourcing	Funded   Planned   Strategic <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
<b>Puna Rere Drive / Otangarei Connection</b>			
	40. Investigate opportunities to <b>better connect the Mt Denby Opportunity site to Otangarei</b> and the Otangarei Sports Park as well as better connecting Otangarei to the wider Tikipunga area including schools and shops.	Funding and Resourcing  Action Implementation (Mount Denby Opportunity)	Funded   Planned   Strategic <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>



# Areas of Focus

## Mt Denby Recreation



### Community Driven Initiatives

#### OUTCOMES

#### DESCRIPTION

#### TRIGGERS

#### TIMEFRAMES

### Re-establishment of wetlands and riparian planting



41. If the Whangārei Golf Club becomes public land, community to work with WDC to develop a planting plan and **restore wetlands** on the Mount Denby Opportunity site to improve the water quality and biodiversity.

Community Drive  
Action Implementation (Mount Denby Opportunity)

Funded   Planned   Strategic



### Development Deliverables

#### OUTCOMES

#### DESCRIPTION

#### TRIGGERS

#### TIMEFRAMES

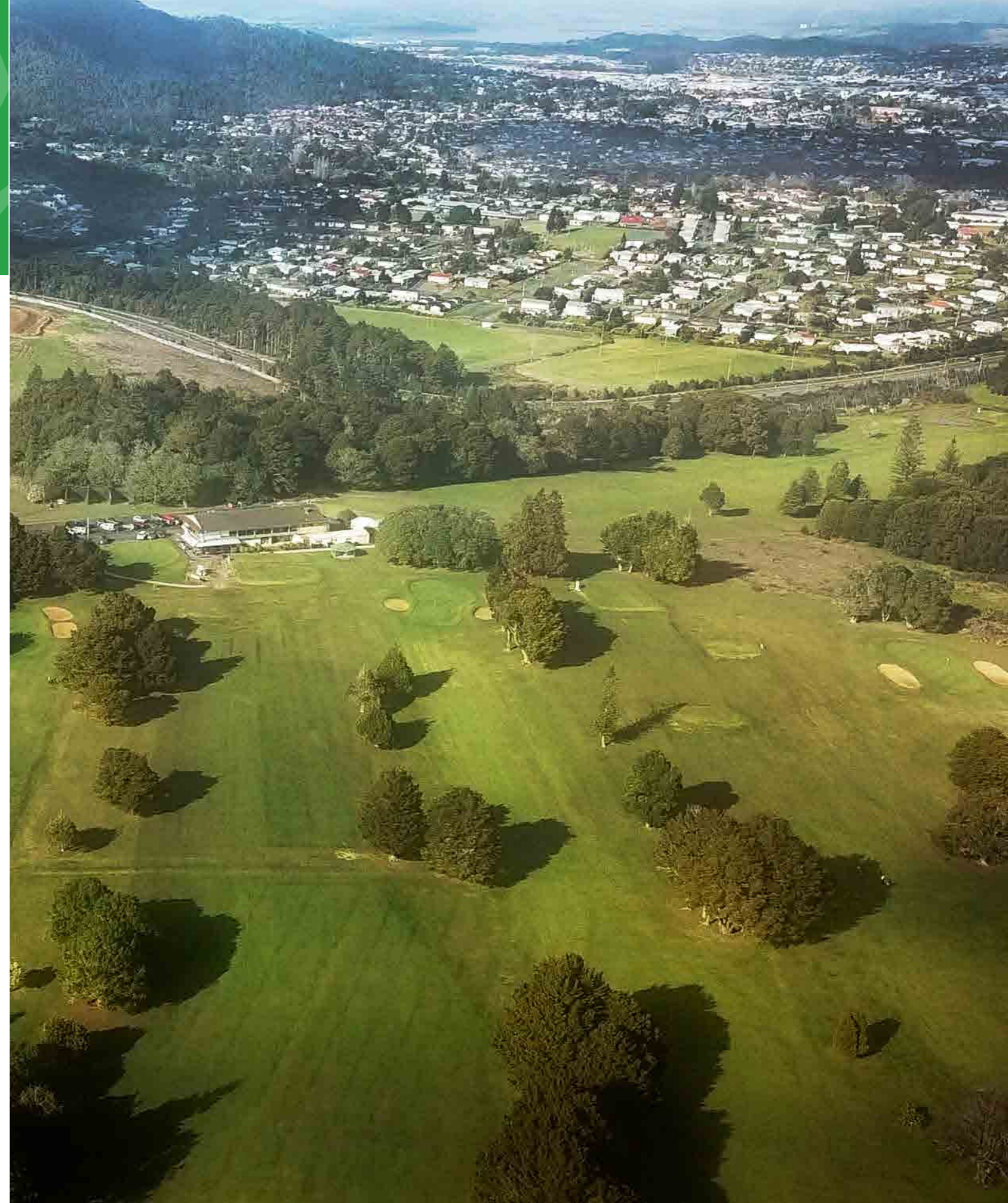
### Visual connection to Mount Denby Opportunity Site



42. As redevelopment occurs, ensure a **visual connection** is created or maintained between the Mt Denby Opportunity Site and adjacent development.

Development

←----- Guidance -----→

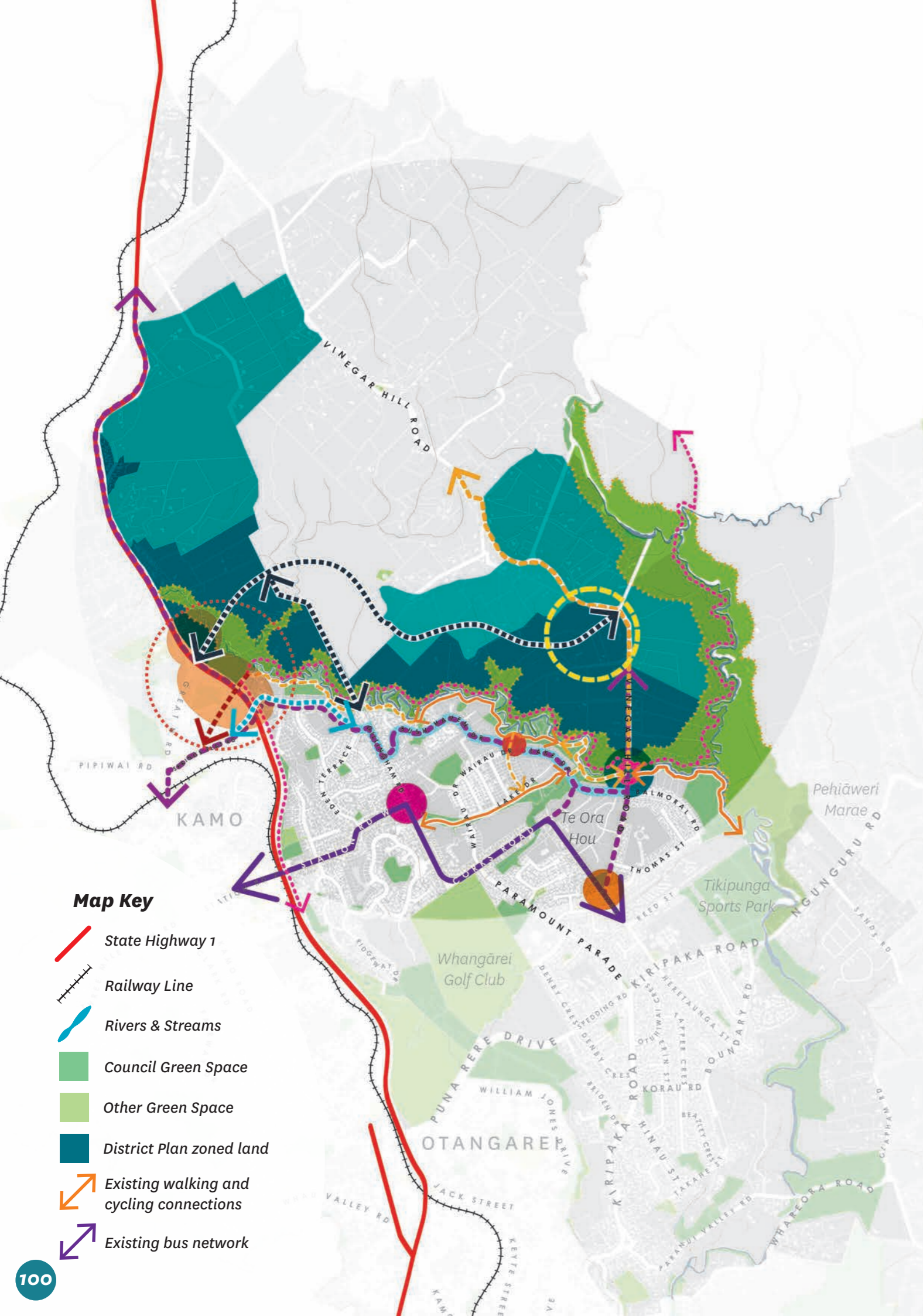




# Areas of Focus

## Vinegar Hill Future Development

As a key future growth area, work with future developers to create an area of high amenity which is well connected to the wider Tikipunga area and to Whangārei City Centre. Guide development to have high quality urban design outcomes and connectivity outcomes for all transport types.



- Map Key**
- State Highway 1
  - Railway Line
  - Rivers & Streams
  - Council Green Space
  - Other Green Space
  - District Plan zoned land
  - Existing walking and cycling connections
  - Existing bus network

**Action Key**

**Priority Actions**

- Vinegar Hill / Corks Road Intersection improvements

**Council (and other entities) Projects & Initiatives**

- Future bus connections
- Future Development areas
- Vinegar Hill commercial activity (indicative location)
- Gillingham Road to SH1
- Investigate a transport connections from Vinegar Hill Road to SH1 (indicative location)
- Investigate intersection improvements along SH1 to connect to future roads (indicative location)
- Gillingham Road / Corks Road intersection improvements
- Investigate a upper Hātea to Springs Flat connection
- Strategic walking and cycling connections (indicative)

**Community Driven Initiatives**

- Gateways - development of landmarks at key points
- Riparian Planting (possible community planting locations)

**Development Deliverables**

- New Playground (Totara Parklands)
- Opportunities to develop esplanade reserves around rivers and streams (indicative)
- Maintain visual connection to public / open space
- New through road



# Areas of Focus

## Vinegar Hill Future Development



**OUTCOME ONE**  
Connectivity



**OUTCOME TWO**  
Change



**OUTCOME THREE**  
Character and Diversity

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Intersection Vinegar Hill / Corks Road (Priority Actions)</b>			
	43. Improve the <b>Vinegar Hill, Corks Road intersection</b> to service future development along Vinegar Hill Road. Ensure pedestrian safety and connectivity is also considered.	Development Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>
<b>Bus connection through Totara Parklands</b>			
	44. Work with NRC in the development of a <b>bus connection that services Totara Parklands</b> , connecting residents to Tikipunga and the city centre.	Development Increased Demand Funding and Resourcing	Funded <input type="checkbox"/> Planned <input type="checkbox"/> Strategic <input type="checkbox"/>

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### District plan zoning for future development areas



45. Consider up-zoning sites within the growth areas and the commercial area identified as part of the District Plan review process. Areas identified include sites within the Future Development potential 20/30 years. Up-zoning of future development areas should be considered when:

- Housing demand increases beyond capacity of the current urban zoned land, and;
- There is no further capacity for infill and redevelopment within Tikipunga urban area, and;
- There is appropriate infrastructure provision, and
- All modes of transport including public transport and walking and cycling can be provided and have been assessed through an integrated transport assessment (ITA).

Increased Demand  
Development Review (District Plan)





# Areas of Focus

## Vinegar Hill Future Development

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Vinegar Hill commercial centre</b>			
	<p>46. Identify an appropriate location for a future commercial activity/ business zoning to service future residents along Vinegar Hill Road and provide opportunities for access to facilities, services (such as medical centres) and employment to the north of Tikipunga. Steps will include:</p> <ol style="list-style-type: none"> <li>Create a masterplan to identify an appropriate location,</li> <li>Zone land as part of future District plan reviews,</li> <li>Service within future infrastructure strategies</li> </ol>	<p>Development Review (District Plan) Future Demand</p>	<p>Funded Planned Strategic</p>
<b>Transport connection from Gillingham Road to State Highway 1</b>			
	<p>47. Investigate a multi-modal transport connection from Gillingham Road and Bush Haven Drive to SH1, servicing residents of Totara Parklands, and Vinegar Hill. Investigate through Waka Kotahi's point of entry and business case processes to identify the problem and possible solutions.</p>	<p>Development Funding and Resourcing Investigation/ Analysis Action implementation (intersection)</p>	<p>Funded Planned Strategic</p>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Future transport Connection from Vinegar Hill to State Highway 1</b>			
	<p>48. As development occurs, investigate a new connection between Vinegar Hill and State Highway 1 to enable multi-modal transport and support future development North of Tikipunga. Investigate through Waka Kotahi's point of entry and business case processes to identify the problem and possible solutions.</p>	<p>Development Investigation/ Analysis Funding and Resourcing Action implementation (intersection, gillingham road)</p>	<p>Funded Planned Strategic</p>
<b>Future State Highway 1 intersections</b>			
	<p>49. As part of a new connection, investigate a SH1 intersection between Vinegar Hill Road, Gillingham Road and State Highway 1. The location of the intersection is subject to further investigation through Waka Kotahi's point of entry and business case processes.</p>	<p>Development Investigation/ Analysis Funding and Resourcing</p>	<p>Funded Planned Strategic</p>
<b>Intersection improvement Gillingham Road</b>			
	<p>50. Improve the <b>Gillingham Road, Corks Road intersection</b> to service future development along Gillingham Road. Ensure pedestrian safety and connectivity is considered.</p>	<p>Development Funding and Resourcing Action implementation (Gillingham road to Sh1)</p>	<p>Funded Planned Strategic</p>





# Areas of Focus

## Vinegar Hill Future Development

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Walking and cycling north of Tikipunga</b>			
	51. As future growth areas develop along Vinegar Hill and Gillingham Road develop a <b>walking and cycling connection along Vinegar Hill Road</b> to connect residents in to Tikipunga and the wider walking and cycling network.	Development Increased Demand	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>
<b>Continued bus service north of Tikipunga</b>			
	52. As future growth areas develop along Vinegar Hill and Gillingham Road work with NRC to <b>extend the bus network</b> and improve the frequency and coverage and to accommodate and service future residents.	Development Increased Demand Review (Central Government Policy)	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Walking and Cycling connection along SH1</b>			
	53. Investigate the development of a <b>walking and cycling connection alongside SH1</b> to link to the future Upper Hātea Walking and Cycling link, and Hikurangi, to Tikipunga and the Kamo Shared Path. Investigate through Waka Kotahi's point of entry and business case.	Development Funding and Resourcing	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>



### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Playground Totara Parklands</b>			
	54. Support the <b>development of a playground</b> within the Totara Parklands subdivision	Development	Funded <input type="checkbox"/> Planned <input checked="" type="checkbox"/> Strategic <input type="checkbox"/>
<b>Open Space and Neighbourhood parks</b>			
	55. As subdivision occurs work with developers to secure land for future open space and neighbourhood parks to service residents. This should: <ol style="list-style-type: none"> <li>Be well located and connected.</li> <li>Be usable and accessible.</li> <li>Consider additional amenities, recreational activities and play.</li> <li>Consider opportunities for communal outdoor spaces and communal gardens/communal kai growing.</li> </ol>	Development  <----- Guidance ----->	



# Areas of Focus

## Vinegar Hill Future Development

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Visual connection to open and public space</b>			
	56. As development occurs adjacent to existing or planned reserves ensure a <b>visual connection</b> is created between the site and adjacent development to maintain safety and activity to this area.	Development	←----- Guidance -----→
<b>Active street frontages</b>			
	57. Ensure development is <b>orientated and accessible</b> from existing and/or new streets.	Development	←----- Guidance -----→
<b>Roading connections and networks</b>			
	58. Create <b>well connected roading networks</b> within new subdivisions, avoiding dead ends and cul-de-sacs.	Development	←----- Guidance -----→

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Connections to adjacent subdivisions</b>			
	59. Ensure <b>new subdivisions connect</b> to existing as well as future subdivisions through roads which accommodate all transport modes.	Development	←----- Guidance -----→
<b>Density and choice</b>			
	60. Develop housing to a range of <b>urban densities and typologies</b> to add to housing choice and accommodate diverse residents.	Development	←----- Guidance -----→





# Areas of Focus

## Other Actions

Additional actions for the Tikipunga Placemaking Plan which do not fall within the key focus areas. This includes slow streets and traffic calming, public transport improvements and Tikipunga entranceways and wayfinding.

The following actions have been identified to help achieve the Tikipunga Placemaking Plan key outcomes:



### Council (and other entities) Projects & Initiatives

#### OUTCOMES

#### DESCRIPTION

#### TRIGGERS

#### TIMEFRAMES

### Slow streets and traffic calming (priority action)



61. Work to **reduce the speed of vehicles** on roads in Tikipunga and explore opportunities for traffic calming on certain streets. Focus on:

- Heretaunga Street
- Vinegar Hill Road
- Ngunguru Road
- Kiripaka Road

Funding and Resourcing  
Review (Speed Limit Bylaw)  
Action Implementation (Intersection improvements)  
Community Drive

Funded    Planned    Strategic  
Ongoing

#### OUTCOMES

#### DESCRIPTION

#### TRIGGERS

#### TIMEFRAMES

### Public Transport Improvements (priority action)



62. Work with NRC to support the continuous improvement, (reliability, frequency and coverage) of the existing Tikipunga / Kamo / City Centre bus network.

- Investigate splitting of Tikipunga / Kamo / city centre route to create direct routes between Tikipunga and the city centre, as well as Kamo and the city centre.
- Investigate the establishment of a Kamo / Tikipunga loop bus service.

Funding and Resourcing  
Action Implementation (bus priority lanes)

Funded    Planned    Strategic  
Ongoing

### Engagement with hapū / hapori Māori



63. Council to support **ongoing engagement with tangata whenua** as part of future placemaking plans as well projects/ plans within Tikipunga. Engagement should be:

- Early on in the process to allow cultural values to be central
- At a pace and method comfortable to hapū/ hapori Māori
- Guided by hapū and kaumātua as to how whakaaro (thoughts) are captured/ documented.

Funded    Planned    Strategic  
Ongoing





# Areas of Focus

## Other Actions

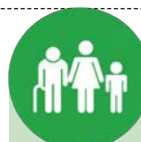
OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Engagement with the Tikipunga Community</b>			
	64. Council to support <b>ongoing engagement with the Tikipunga community</b> as: <ol style="list-style-type: none"> <li>The Tikipunga Placemaking Plan is reviewed</li> <li>Further projects/plans within Tikipunga are developed.</li> </ol>		Funded   Planned   Strategic <input checked="" type="checkbox"/> Ongoing
<b>'Smart City' technologies</b>			
	65. Investigate options for the use of new technology across Whangārei urban centres and moving to a <b>'Smart City'</b> concept. Smart city initiatives could include: <ol style="list-style-type: none"> <li>Smart street lighting</li> <li>Smart transport</li> <li>Sensor traffic lights</li> </ol>	Funding and Resourcing Investigation/ Analysis	Funded   Planned   Strategic <input type="checkbox"/>
<b>Dog control</b>			
	66. In response to community concerns on dog behaviour and roaming dogs, review our <b>Dog Management Policy Bylaw</b> .	Review (Bylaw) Funding and Resourcing	Funded   Planned   Strategic <input type="checkbox"/>

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Walking and Cycling Strategy</b>			
	67. Review the <b>Whangārei District Walking and Cycling Strategy (2018)</b> to include new 'planned' and 'strategic' walking and cycling connections identified in Tikipunga.	Funding and Resourcing	Funded   Planned   Strategic <input type="checkbox"/>
<b>Park and Ride</b>			
	68. Investigate opportunities for <b>park and ride</b> within Tikipunga, to service those who travel through Tikipunga from the Tūtūkākā Coast. Park and ride facilities should be: <ol style="list-style-type: none"> <li>In a location which is along the bus route and key walking and cycling routes to ensure easy access.</li> <li>Be secure and safe for both pedestrians and vehicles.</li> </ol>	Funding and Resourcing Action implementation (priority bus lanes) Increased Demand Policy review (Central Government)	Funded   Planned   Strategic <input type="checkbox"/>



# Areas of Focus

## Other Actions



### Community Driven Initiatives

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Community / Social events</b>			
	<p>69. Council to support and assist the community / community groups who are planning local events/ initiatives which:</p> <ul style="list-style-type: none"> <li>a. achieve the outcomes of the placemaking plan</li> <li>b. Offer opportunities for communal kai growing/sharing such as local markets.</li> </ul> <p>Support will be achieved through the event planning toolkit and other available event support (see community toolkit).</p>	Funding and Resourcing	<p>Funded    Planned    Strategic</p> <p style="text-align: center;">Ongoing</p>
<b>Entranceways into Tikipunga</b>			
	<p>70. Support the community in the improvement of Tikipunga's <b>entranceways/ landmarks</b> and arrivals through landscaping, signage and design</p>	Community Drive Funding and Resourcing	<p>Funded    Planned    Strategic</p> <p style="text-align: center;">Planned</p>



### Development Deliverables

OUTCOMES	DESCRIPTION	TRIGGERS	TIMEFRAMES
<b>Reverse Sensitivity</b>			
	<p>71. As development occurs consider the proximity of residents to commercial activity, SH1, arterial roads, railways lines, industry and sports grounds. Ensure appropriate sound insulation is considered without compromising activity and amenity to residents and the public.</p>	Development	<p>----- Guidance -----&gt;</p>
<b>Early engagement with hapū / hapori Māori</b>			
	<p>72. As development occurs, engage with hapū/ tangata whenua as early as possible to protect the taiao (environment) and build meaningful and genuine relationships. Early engagement should be before concept plans have been developed and/or physical changes have been made to the development site.</p>	Development	<p>----- Guidance -----&gt;</p>



# Areas of Focus

## Other Actions

### OUTCOMES

### DESCRIPTION

### TRIGGERS

### TIMEFRAMES

#### Early engagement with Council



73. As development occurs, engage with WDC as early as possible through pre-lodgement meetings prior to a resource consent application. This will allow:
- a. Council to make sure applications have the required information and answer any questions in relation to requirements
  - b. Development to be in-line with quality urban design and community outcomes being sought and relate well to their context
  - c. Create a level of agreement between Council and applicants prior to lodgement of consents.

Development

←----- Guidance ----->





# Community Toolkit

*Te keteparaha hapori*

The purpose of the community toolkit is to direct community groups to the guidance, information and tools available to work towards the communities and Placemaking Plan outcomes.

The community toolkit sets out support available from the Whangarei District Council along with other government agencies and community organisations. This toolkit is designed to bring an awareness of the different types of the support available to assist the community and/or groups to implement change in their respective communities.

## What does Whangarei District Council do?

The Local Government Act 2002 states that the purpose of local government is to enable democratic local decision-making and action by, and on behalf of, communities. The Whangarei District Council is responsible for a wide range of local services including roads, water reticulation, sewerage and refuse collection, libraries, parks, recreation services, local regulations such as bylaws, community development, economic development, and planning.

## Engaging with Council

An essential part of our work at Council is engaging with our community and receiving your feedback. Sometimes the way we engage with you is set by legislation such as the Local Government Act 2002 or Resource Management Act 1911. Other times we can choose how we engage with the community such as on strategies or plans without legislative requirements.

Council has a 'Significance and Engagement Policy' which guides how we engage with our community about important Council decisions. See our [website](#) for more info.

### Opportunities to participate

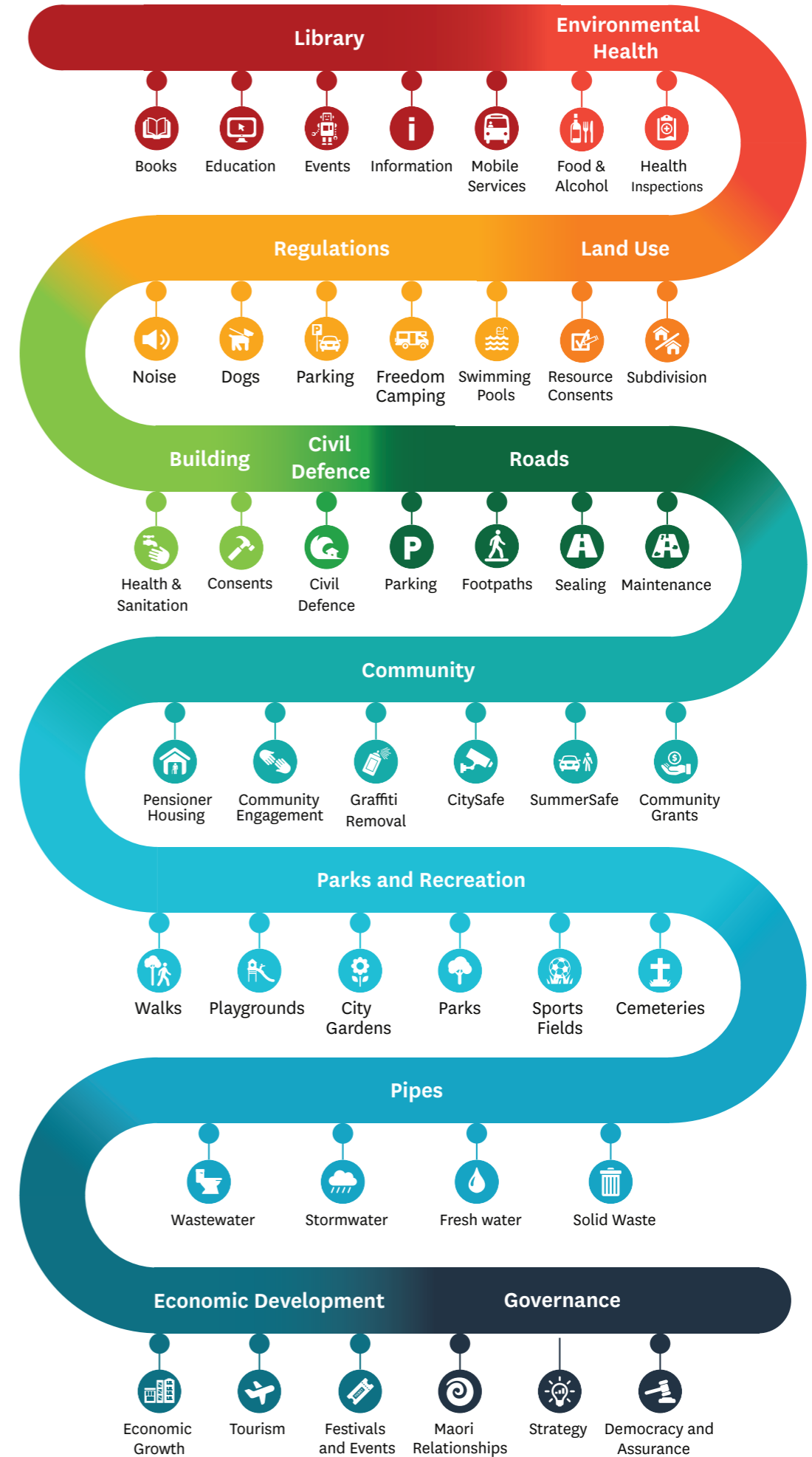
Council provides a number of opportunities for the community/individuals to participate in the decision-making process. One of the most important opportunities is through the Long-Term Plan consultation process. Other formal consultations include, District Plan changes, Bylaw reviews and Reserve Management Plan reviews.

We also conduct engagement outside of these processes such as the Placemaking Programme and Community Led Projects.

### Other Feedback

We hear feedback in a variety of ways. This may be through formal consultation and engagement, at public meetings, online (social media), or through the conversations you have with your Elected Member(s). If you would like to raise a specific issue or make a suggestion, you can do so by contacting one of your local Elected Members or by contacting Council directly, your request will be sent through to the relevant department.

See our [website](#) for the contact details of the Mayor and Councillors to discuss your ideas, issues or concerns.





# Community Toolkit

## Te keteparaha hapori

### Council's Communication Channels

To stay informed and /or to know what it is happening in our District, view our website, Facebook or the Whangārei Leader.

- Our website is [www.wdc.govt.nz](http://www.wdc.govt.nz). Under the 'Events' section of the website, view and search what's happening in your area by date, suburb or category.
- Council 's Facebook page is [www.facebook.com/WhangareiDC](https://www.facebook.com/WhangareiDC).
- Every Wednesday and Saturday we publish Council news in the Whangārei Leader.

### Types of Support Available

TYPE OF SUPPORT	DESCRIPTION
<b>Financial</b>	Council can provide financial support, such as in the form of grants or loans.
<b>Advocacy</b>	<ul style="list-style-type: none"> <li>• Council can provide a letter of support which may help achieve funding from external funders.</li> <li>• Council staff can advocate/raise actions with other Government agencies for/within their work programmes.</li> </ul>
<b>Technical</b>	Council staff can provide technical advice such as for resource or building consents.
<b>Procedure advice</b>	Council staff can provides guidance to help community groups navigate the project planning process to align with Local Government long term planning.
<b>Network/relationship support</b>	Council staff can connect you with the right person, department, or organisation (internal and external).

### Customer Service

Our customer service team is the public face of Council, providing face to face, telephone, email and Facebook information services to both residents and visitors. They are the first port of call to assist you to navigate a Council process or connect you to the right person at Council.

#### Key Info

Phone      0800 WDC INFO (0800 932 4636) or 09 430 4200  
 Facebook   <https://www.facebook.com/WhangareiDC> or Direct Message.  
 Email        mailroom@wdc.govt.nz

#### Customer Request Management (CRM)

Our community are the eyes and ears on the ground. We want to hear from you so we can address the problem, issue or complaint.

Customer request management (CRM) is Councils system of logging a complaint, request or query. A CRM is typically raised by a customer through the customer service team (via email, phone or in person) then gets assigned to the person/department at Council to respond. Council staff have 10 working days to reply.





# Community Toolkit

## Te keteparaha hapori

### What is the Long-Term Plan?

The Long-Term Plan (LTP) sets the strategic direction and priorities for the next 10 years, and how we will plan for them. The Long-Term Plan is Council's key strategic planning document. It outlines Council's financial situation as well as our activities and priorities for the next ten years, providing a long-term focus for decision-making. It also explains how work will be scheduled and funded.

Long Term Plans must be reviewed every three years with full consultation with the public each time. An Annual Plan is developed during the years, in between.

### Annual Plans

The Annual Plan sets out our budget and how we will finance activities and services for the upcoming financial year. When we plan our spending for the next financial year, we review the previous year's financial performance, updated financial figures, cost increases and inflation as well as resource requirements and availability. This gives us the information we need to make any adjustments to the upcoming year's Annual Plan. We also take into account any new issues and review progress towards the ten-year objectives as set by the Long-Term Plan.

### Writing a submission for the Long-Term Plan

Sharing your views and feedback on the draft LTP is an important part of voicing your views, concerns and opinions. It is a key step in ensuring Council

have the direction and funding priorities right. Council's job is to take on board the things our community wants and expects from us – like providing services and managing infrastructure (things like roads, parks, playgrounds and water pipes). Anyone can make a submission on the Long-Term Plan. Submissions may be made to Council by using the submission forms on our website or the submission form included in the consultation document. Submitters may also ask to speak to their submission at a formal hearing.

All feedback on the LTP is considered public under the Local Government Official Information and Meetings Act. It may be published and made available to the public.





# Community Toolkit

## Te keteparaha hapori

### Community Development

Our community development team supports communities to take the lead when developing solutions to their needs, and their aspirations for the future. This is undertaken through our community development framework and includes areas such as community safety, grants and concessions, pensioner housing, community property, advisory groups, migrant support and community led projects.

#### Network and relationship building

For community initiatives and actions, the community development team should be the first point of contact within Council. Our Community Development Advisers work across many disciplines and alongside many organisations, community groups and non-for-profit organisations. Council Community Development Advisers walk alongside our communities to navigate the complexities of Local Government. They may also be able to connect you to key contacts from other organisations.

#### Council Advisory Groups

Council has three advisory groups that provide advice to Council on Council policies, plans strategies and projects. These are the Youth Advisory Group, Disability Advisory Group and Positive Ageing Advisory Group. Council also supports the newly formed Multi Ethnic Collective in partnership with the Police, Immigration New Zealand and the Office of Ethnic Communities and Multicultural Whangārei.

#### Community Funding

Council has various funding schemes that community groups can apply to fund a wide range of projects. Our team are available to provide help and advice to not-for-profit, volunteer community groups and organisations who are working to benefit their community.

We hold funding clinics and seminars to provide advice to those who have a community project in mind.

For more information see our [website](#) or email us at [funding@wdc.govt.nz](mailto:funding@wdc.govt.nz).

We are also a contributing partner to the Kai Ora Fund which is administered through Mahitahi Houora.

#### Safer Communities

Council support the following programmes to keep our communities safe:

- Summer safe carparks programme
- Citysafe programme

For more information see our [website](#).

### Community Led Projects (CLP)

Community Led Projects (CLP) is about Council supporting the development of shared goals and aspirations by the community, for the community. CLP enables people to work together and make a positive difference in their neighbourhood through modest, community driven grassroots projects. Each targeted CLP community is allocated a \$100,000 budget in conjunction with practical support and advice from a dedicated Community Development Adviser.

Formerly known as the Village Planning programme, Council worked alongside the Hikurangi, Otangarei, Kamo and Parua Bay communities to successfully complete four pilot projects.

Now known as Community Led Projects, we are currently working alongside the Tikipunga, Waipū, Maungatāpere, Raumanga and Onerahi communities. CLP communities are identified and pre-determined by our Elected Members.

#### What is the difference between the Placemaking Plans and the CLP?

Community Led Projects are focused on small scale community driven actions/projects, and will therefore have different outcomes, and expectations to the placemaking programme. The Placemaking Programme is a 20-30-year shared vision with strategic long-term outcomes for the community.

The Placemaking team is working closely with the Community Led Projects team which creates the following benefits:

- The community led development team have fostered key relationships with community stakeholders.
- Many of the community led development discussions have raised community views which are more strategic and long-term that could be better addressed through a Placemaking Plan.
- The community is more familiar with Council staff, processes and functions which will assist in understanding how our Placemaking Plans can be implemented.





# Community Toolkit

## Te keteparaha hapori

### Events

Venues and Events Whangārei, as part of the Whangārei District Council manages, operates and promotes Semenoff Stadium, Forum North Entertainment Centre, while managing a portfolio of District and major events and undertaking event development activities.

Forum North Entertainment Centre, located in the heart of the Whangārei CBD, is home to the District's main theatre and exhibition hall hosting many local and touring performances and events. It has a range of spaces available for hire and the team are keen to work with you to ensure your next event runs smoothly and is a success.

Semenoff Stadium is Northland's premier events centre and caters for conferences, meetings, weddings, functions, festivals, concerts and sports events. It has a range of multi-functional rooms with adaptable layouts that can easily meet your individual requirements and budget.

In 2019, Council developed the Whangārei Events Strategy 2019-2024, which provides a five-year framework for how Council can best support Whangārei's growing events sector.

#### Event planning toolkit

Our Venue and Events team have developed advice and a toolkit to assist the community or groups planning for an event (see our [website](#)). This includes venues and locations, budget and funding, insurance, promotion and marketing, risk management, run sheets and recycling/waste minimization. For more information, email [events@wdc.govt.nz](mailto:events@wdc.govt.nz).

#### Other available event support

The Venue and Events team manage over 300 street flag sites across the Whangārei District. Street flags can be used for community groups as well as event promotion. We can co-ordinate production and installation and provide advice on design.

To enquire about street flags, email [events@wdc.govt.nz](mailto:events@wdc.govt.nz).

Council can also assist to promote and support your event as Part of Whangārei's Endless Summer Festival and the Whangārei Matariki Festival. Get in touch with the team to register your event.

Council manage and maintain a large range of venues and locations across the Whangārei District. We have a list of venues including parks, community halls, libraries, sportsgrounds, beaches or the Town Basin area. Our team also assists with Forum North bookings and for venue hire/permits for events or activities on Council land. Get in touch with the team to get an application form for events on Council land (email [events@wdc.govt.nz](mailto:events@wdc.govt.nz)).







# Community Toolkit

## Te keteparaha hapori

### Planning and Development

For simple projects over-the counter advice at our Council offices, an email or a phone call through the Duty Planner service may suffice. For more complex proposals, pre-arranged pre-application meetings may be more beneficial for your project.

#### Urban Design

Urban design is the process of making better places by designing buildings, spaces and infrastructure that enhance the function, feel and form of towns and cities.

Good urban design can help improve people's sense of place, pride and security and achieve a higher quality of life, more efficient use of resources and greater economic vitality.

Our urban design guidelines aim to improve the quality of residential and commercial development in Whangārei.

See our [website](#) for more information.

#### Resource Consents

Our website provides guidance on the process for Resource Consents for subdivision and land use, Notices of Requirement for Designation and Certificates of Compliance for permitted activities that don't need a resource consent.

See our [website](#) for more information.

#### Duty Planner

For any queries or questions, we provide a service with a Duty Planner where you can speak to a qualified planner and obtain free advice (20min allocation time). This service is available, from Monday to Friday between 1pm- 4pm.

Email [DutyPlanner@wdc.govt.nz](mailto:DutyPlanner@wdc.govt.nz) or call our contact centre (09 430 4200) to talk to a planner or to make an appointment in person.

#### Pre-application meeting

If you are in the early stages of planning your proposal, we recommend that you arrange a pre-application meeting before submitting your application. It's an opportunity to discuss your proposal with staff and discuss any matters.

Prior to lodging the application, in accordance with Councils pre-application meetings process. This pre-application meeting can be an initial concept, technical review or at pre-lodgement stage. Any information offered during the pre-application process does not affect the normal resource consent assessment and decision-making process.

#### Papakāinga toolkit

The Northland local authorities engaged Barkers and Associates to develop the Te Tai Tokerau Papakāinga toolkit. The toolkit is designed to help Māori landowners understand and navigate the process for undertaking a papakāinga development on their ancestral lands. Council also offers pre-application meetings to discuss the project.

For more information see our [website](#).

### Building Consents

Council has responsibility for ensuring that the Building Act and any other associated regulations are implemented and followed in the Whangārei District.

A building consent confirms that plans and specifications for the proposed building work meet, as reasonably as we can determine, the requirements of the New Zealand code and Building Act 2004. This ensures that any building work is safe, durable and does not endanger the health of property owners, users and neighbouring properties.

We are also involved in a range of other activities that are building related, for example:

- Building Warrants of Fitness
- fencing of swimming pools
- dangerous and insanitary buildings
- undertaking enforcement action in connection with illegal building works.

#### Contact our duty officer

For information or to check whether your project requires a building consent and a code of compliance certificate we offer a free duty officer service.

Contact 09 430 4200 or [DutyBuildingOfficer@wdc.govt.nz](mailto:DutyBuildingOfficer@wdc.govt.nz) for more information.





# Community Toolkit

## Te keteparaha hapori

### District Promotions

Council supports local businesses and communities by promoting Whangārei as a destination with the aim of attracting visitors to the District, to stay longer and spend more.

Businesses and communities can contribute to, or advertise in, our key print publication, the [Whangārei Visitor Guide](#), which is distributed widely throughout Whangārei, Northland and New Zealand.

Promotional content can be shared via our digital marketing channels i.e. [WhangareiNZ.com](#), [Facebook](#) and [Instagram](#). Currently, accommodation, activity, transport and some retail businesses can list their businesses for free on WhangareiNZ.com via the Tourism New Zealand destination marketing website [NewZealand.com](#).

Events can be listed for free on [WhangareiNZ.com](#) via Eventfinda.

Open source content is available for promotional purposes. A small selection can be found at our Whangārei Libraries website, see <https://wdc.recollect.co.nz/nodes/view/4517>.

Key online resources for communities and businesses include the following tools (note these tools are not Council owned):

- Tourism New Zealand's Domestic Growth Insight Tool (DGiT) is an insight project to help activate domestic tourism by helping communities and businesses identify their target domestic traveller audience, what motivates them to travel, and recommends the best way to market to them.
- Ministry of Business, Innovation & Employment provides the Accommodation Data Programme (ADP) with statistics for Guest Nights by Property Type, Tourism Area and Council Districts.

Council produces a modest range of Whangārei District Love It Here! branded merchandise e.g. bags, tee-shirts and reusable cups that can be made available to the wider public, often at no cost, for events and promotional purposes.

Council supports local communities and businesses by providing the [Whangārei District Love It Local Facebook Group](#) as a platform to encourage and enable businesses to connect directly with consumers. [Print and digital assets](#) are also available for businesses and communities to use.

Please contact the District Development team via [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

The [Whangārei information centres](#) provide opportunities for businesses and communities to promote their experiences via brochure, poster and digital content display.

### Community Gardens

Council occasionally receives requests from community groups to establish community gardens on Council owned or managed land/properties. Council would support community gardens and the like when led by the community. We have developed a 'Community Garden Policy' to ensure that they are established in suitable places and are well managed to mitigate any nuisance to neighbours. For more information (see our [website](#))





# Community Toolkit

## Te keteparaha hapori

### List of other key organisations in Whangārei

NAME	DESCRIPTION	CONTACT INFO
<b>Citizen Advice Bureau</b>	CAB provide free, confidential, independent information and advice to anyone. CAB help people know what their rights are and how to access services they need.	09 438 8046 0800 367 222
<b>Civil Defence</b>	Whangārei experiences natural hazards such as floods, landslides and severe weather.  Northland Civil Defence Emergency Management Group are responsible for a civil defence emergency in Northland.	getready.govt.nz/ emergency
<b>Creative Northland</b>	Creative Northland's purpose is to develop the arts and cultural sector within the Northland region, translating creative ideas into innovative products and services. Available support includes <ul style="list-style-type: none"> <li>• Events and projects</li> <li>• Funding advice and support</li> <li>• Community arts toolkit</li> </ul>	09 430 0710 kiaora@creativenorthland.com
<b>Department of Internal Affairs Community matters</b>	<ul style="list-style-type: none"> <li>• Lottery funds</li> <li>• Crown funds</li> <li>• The Mātauranga Māori Marae Ora Fund</li> <li>• Trust funds</li> <li>• Mātauranga Māori Marae Ora Fund</li> <li>• Community-led Development Programme</li> </ul>	www.communitymatters.govt.nz

NAME	DESCRIPTION	CONTACT INFO
<b>Emergency Services</b>	<ul style="list-style-type: none"> <li>• Emergency services including fire, Police or an ambulance in emergency situations call 111.</li> <li>• If not an emergency but need further advice, help or to report.</li> <li>• Call 105 to report incidents/events to Police</li> <li>• Call *555 from your mobile phone, to report a minor traffic incident</li> <li>• Call healthline on 0800 611 116 or your family doctor for medical advice</li> </ul>	111 105 *555 0800 611 116
<b>Foundation North</b>	<p>Foundation North provides funding and support to initiatives large and small to respond to their communities now and for generations to come.</p> <ul style="list-style-type: none"> <li>• Available support includes;</li> <li>• Quick response grants</li> <li>• Community grants</li> <li>• G.I.F.T (Gulf Innovation Fund Together)</li> </ul>	0800 272 878 <a href="http://foundationnorth.org.nz">foundationnorth.org.nz</a>
<b>Kāinga Ora</b>	<p>Kāinga Ora brings together the people, capabilities and resources of the KiwiBuild Unit, Housing New Zealand and its development subsidiary HLC.</p> <p>Kāinga Ora has two key roles:</p> <ul style="list-style-type: none"> <li>• being a public housing landlord;</li> <li>• partnering with the development community, Māori, local and Central Government, and others on urban development projects of all sizes.</li> </ul>	kaingaora.govt.nz 0800 801 601 enquiries1@kaingaora.govt.nz
<b>Northland Chamber of Commerce</b>	<p>The Chamber of Commerce and Industry of Northland (Inc) (NorthChamber) is a non-political, non-profit organisation which represents the full spectrum of business interests, both small and large, in Northland – retailing, service, manufacturing exporters, importers and other organisations.</p> <ul style="list-style-type: none"> <li>• Available support includes</li> <li>• Lobbying &amp; Advocacy</li> <li>• Submissions to local and Central Government</li> <li>• Economic reporting to business</li> <li>• Legislation updates</li> </ul>	09 438 4771 northchamber.co.nz info@northchamber.co.nz



# Community Toolkit

*Te keteparaha hapori*

NAME	DESCRIPTION	CONTACT INFO
<b>Northland Community Foundation</b>	<p>The Northland Community Foundation is a charitable Foundation established for Northland.</p> <ul style="list-style-type: none"> <li>• Available support includes</li> <li>• Various funds e.g. Northland, Community, Education fund etc.</li> <li>• Community group resources</li> <li>• Community arts toolkit</li> </ul>	<p>021 558 224</p> <p>northlandcommunityfoundation.org.nz</p> <p>info@northlandcommunityfoundation.org.nz</p>
<b>Northland District Health Board (NDHB)</b>	<p>The NDHB funds and provides health services for Northland. Refer to their website for more information and the services they provide.</p>	<p><a href="http://northlanddhb.org.nz">northlanddhb.org.nz</a></p> <p><a href="mailto:communications@northlanddhb.org.nz">communications@northlanddhb.org.nz</a></p>
<b>Northland Inc</b>	<p>Northland Inc is the Regional Economic Development Agency for Northland encompassing the Regional Tourism Organisation and Central Government's Regional Business Partner (RBP) Network. Through Northland Inc local businesses can access support through Growth Advisors, including:</p> <ul style="list-style-type: none"> <li>• Business mentoring - a 12-month programme</li> <li>• Capability Development Vouchers – Access to the Management Capability Development Fund which offers businesses 50% co-funded support for coaching and training services that are designed to support the growth of in-house capability in the business.</li> <li>• NZTE Export Assistance</li> <li>• ExportNZ – Business Support</li> <li>• A free consultation to help identify key focus areas, provide general advice, a listening ear and support businesses navigate to find the right support and networks.</li> </ul>	<p>09 438 5110</p> <p><a href="http://www.northlandnz.com/northland-inc/about-northland-inc/">www.northlandnz.com/northland-inc/about-northland-inc/</a></p>

NAME	DESCRIPTION	CONTACT INFO
<b>Northland Regional Council (NRC)</b>	<p>NRC's mission is working together to create a healthy environment, strong economy and resilient communities.</p> <p>Available support includes</p> <ul style="list-style-type: none"> <li>• Bio fund</li> <li>• Community pest control areas</li> <li>• Environment advice</li> <li>• Enviro school resources</li> <li>• Civil defence response</li> </ul>	<p>0800 002 004</p> <p><a href="http://www.nrc.govt.nz">www.nrc.govt.nz</a></p> <p><a href="mailto:info@nrc.govt.nz">info@nrc.govt.nz</a></p>
<b>Sport Northland</b>	<p>Sport Northland's purpose is to enrich lives through play, active recreation and sport.</p> <p>Available support includes</p> <ul style="list-style-type: none"> <li>• Tū Manawa Active Aotearoa fund</li> <li>• Kauri Club grants/scholarships</li> <li>• Resources/programmes</li> <li>• Facilities e.g. McKay Stadium Whangārei Aquatic Centre</li> </ul>	<p>09 437 9600</p> <p><a href="http://sportnorthland.co.nz">sportnorthland.co.nz</a></p> <p><a href="mailto:info@sportnorth.co.nz">info@sportnorth.co.nz</a></p>
<b>Te Puni Kōkiri</b>	<p>Te Puni Kōkiri is the Government's principal policy advisor on Māori wellbeing and development. They offer a range of information, services to individuals, whānau, businesses and the community to support Māori development.</p>	<p>0800 875 888</p> <p><a href="http://www.tpk.govt.nz">www.tpk.govt.nz</a></p> <p><a href="mailto:tpk.te-taitokerau@tpk.govt.nz">tpk.te-taitokerau@tpk.govt.nz</a></p>
<b>Volunteering Northland</b>	<p>Volunteering Northland is a non-profit organisation providing a recruitment and referral service for volunteers and facilitates and enhances volunteering in general.</p>	<p>0800 865 268</p> <p><a href="http://volunteeringnorthland.nz">volunteeringnorthland.nz</a></p> <p><a href="mailto:info@volunteeringnorthland.nz">info@volunteeringnorthland.nz</a></p>
<b>Waka Kotahi NZ Transport Agency</b>	<p>Waka Kotahi is focused on providing one integrated land transport system that helps people get the most out of life and supports business.</p> <p>We look after the national transport system with our partners, today and for the future. We're innovating to make sure the system is efficient and sustainable, unlocking opportunity and keeping New Zealand moving.</p>	<p>09 459 6944</p> <p><a href="http://www.nzta.govt.nz">www.nzta.govt.nz</a></p> <p><a href="http://www.nzta.govt.nz/contact-us/feedback-or-comments">www.nzta.govt.nz/contact-us/feedback-or-comments</a></p>



# Community Toolkit

*Te keteparaha hapori*

## Key community contacts

NAME	CONTACT INFO
<i>I have a Dream</i>	<a href="http://ihaveadream.org.nz">ihaveadream.org.nz</a> <a href="mailto:office@ihaveadream.org.nz">office@ihaveadream.org.nz</a>
<i>Pehiaweri Marae</i>	<a href="http://pehiawerimarae.com">pehiawerimarae.com</a> <a href="mailto:info.pehiawerimarae@gmail.com">info.pehiawerimarae@gmail.com</a>
<i>Te Ora Hou</i>	<a href="mailto:northland@teorahou.org.nz">northland@teorahou.org.nz</a> <a href="tel:094385556">09 4385556</a>
<i>Tiki Pride</i>	<a href="mailto:tikipride@gmail.com">tikipride@gmail.com</a>
<i>Tikipunga High School</i>	<a href="mailto:sec@tikihigh.school.nz">sec@tikihigh.school.nz</a>



Private Bag 9023, Whangārei 0148, New Zealand  
Forum North Building, Rust Avenue, Whangārei  
Ruakākā Service Centre, Takutai Place, Ruakākā

P: +64 9 430 4200

E: [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

W: [www.wdc.govt.nz](http://www.wdc.govt.nz)

[Facebook.com/WhangareiDC](https://www.facebook.com/WhangareiDC)