

# *Welcome to Whangārei*

We know you'll love it here!

**A GUIDE FOR  
NEWCOMERS  
TO WHANGĀREI**



**Whangarei**  
District Council



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## Top tips

*Look out for this symbol for helpful tips and tricks about living in Whangārei!*



# Welcome to Whangārei

**Nau Mai, Haere Mai ki Whangārei Terenga Parāoa.**

**Welcome to Whangārei – Gathering place of the whales.**

We are happy that you have chosen our beautiful place to live. Our landscapes, our beaches and rivers, our forests and mountains are all part of what makes our place so special.

But the most important thing is **he tangata, our people**. We all arrived in this place at the end of a journey. For some of us that was a long time ago, for others it was very recently. We know that you have come on a journey too and we welcome you with open arms and hearts.

It is important to us that you feel comfortable living in your new community and that you can fully enjoy our wonderful city, rural and

coastal places. We want you to have access to our local facilities and services, to be well informed of the way we do things here and to feel your unique culture is supported, valued and safe.

So, we have sat and talked with other recent new arrivals, people like yourself. We asked them what information has helped them to settle well and we have put this information into this guide to help you too. We hope it will give you the information and connections to confidently and successfully begin your life here.

We welcome you and are sure you will love it here as much as we do.



*Need a little help pronouncing Whangārei? This is how you say it:*

***Far-ngar-ray*** with the ‘ng’ as in ‘sing’.

# The story of Whangārei

## *Whangārei terenga paraoa – a gathering place*

Local Ngatiwai tribe named our harbour Whangārei-te-rerenga-parāoa which can mean both the gathering place of whales and the gathering place of chiefs.

## *Whangārei, the waiting place of Reipae*

In Māori legend all the hapu (tribes) of Whangārei Te Terenga Parāoa come from the union of Reipae and Tāhūhūpōtiki.

Reipae and Reitu were high-born twin sisters from the Waikato region who travelled north on a kārearea (falcon) for their marriage to a handsome young chief Ueoneone.

The sisters argued about sharing Ueoneone as their husband and Reipae directed the bird to land at Whangārei Harbour, telling her sister to continue without her.

Here she waited for her brothers, eventually marrying a local chief Tāhūhūpōtiki.

This event is remembered in the name Whangārei; Ko Te Tauwhanga a Reipae mō ōnā Tūngane mō Te Kanapūterangi raua ko Kairangatira: The Waiting Place of Reipae for her brothers Te Kanapūterangi and Kairangatira.





# The Whangārei District

The Whangārei District has a population of just over 90,000 and is home to people from all over the world.

About 70% of the population of Whangārei is of European descent. 25% of the Whangārei community identify themselves as Māori from the tribes or iwi of; Ngāti Wai, Ngapuhi, Ngati Whatua, Ngare Raumati, Ngāi Tāhuhu, Te Parawhau, Patuharakeke, Ngāti Kahu, Ngāti Manuhiri and Te Ākitai. The balance is made up of newcomers like you!

The first people to live in the Whangārei area were Māori, the indigenous people (tangata whenua) of New Zealand.

European settlers began arriving in the 1800s.

Whangārei was a trading post for Kauri timber and gum, coal mining, wheat and dairy farming, ship building and brick-making.

The main industries today are tourism, farming and processing, forestry, horticulture, manufacturing, marine engineering, international education and ICT.

According to Census figures, Northland is the fastest-growing region in the country and had a population of 179,076 at the end of 2018.







## Why new migrants

# Love it Here!

- Friendly and helpful local people
- Not too much traffic
- Attractive scenery and countryside
- A sub-tropical climate with warm summers and mild winters.
- Fresh air with very little pollution
- Excellent walking tracks
- Lovely beaches with few people. Wherever you are in our District you are no more than 40km from the ocean.
- Good fishing off the rocks and wharves as well as from boats
- Accessible sports including golf courses that are much cheaper than other countries
- Fresh fruit and vegetables – much of it locally grown – and available at the weekly Saturday Whangārei Growers Market
- Lots of free public toilets!



*Several times a year we welcome new migrants from many different cultures at Citizenship ceremonies held in our Council Chambers.*

*If you are not already a Citizen – we hope to welcome you here too!*





# Support for new migrants

## Multicultural Whangārei

Multicultural Whangārei is a service for all migrants providing information and support including English lessons, cultural groups and social events.

Visit their website to find out more about all the services they offer:  
[multiculturalwhangarei.co.nz](http://multiculturalwhangarei.co.nz)

Free English classes are held on Tuesday and Friday mornings during school term time.

The beginners English class runs from 9am to 10am and the Intermediate class from 10.30 to 12.30. The lessons cover all aspects of English (Listening, Speaking, Reading, Writing) plus Social English.

Phone: 09 430 0571

Email:  
[info@multiculturalwhangarei.co.nz](mailto:info@multiculturalwhangarei.co.nz)



*You don't need to change your name to a New Zealand name but do help people say your name correctly.*



Members of the English language class who meet weekly at Multicultural Whangārei.

## Citizens Advice Bureau

Citizens Advice Bureau Whangārei provides one-to-one settlement support. They can give you information about clubs, hobbies, education, health support groups and services, and advice on human rights, employment and tenancy issues, and finance.

A free legal clinic is held fortnightly, and they organise four information seminars every year on topics of interest to new migrants through their Migrant Connect programme.

[www.cab.org.nz/location/cab-whangarei](http://www.cab.org.nz/location/cab-whangarei)

Phone: 09 438 8046

Email: [whangarei@cab.org.nz](mailto:whangarei@cab.org.nz)

*“Drop in to see us, no appointment needed, or phone us - we have a database with lots of useful information about life in New Zealand, and will be happy to talk to you about any problems you might be having.”*

*- Mauri ora Moea, Citizens Advice Bureau*

## WINGS

WINGS is an abbreviation for Womens International Newcomers Group Social. WINGS is an organisation that was founded to help women migrants, new to New Zealand, settle into life in this country.

Open Monday to Wednesday, 9am to 1pm.

Phone: 09 430 3221

Email: [wingsnz@hotmail.com](mailto:wingsnz@hotmail.com)

*“No matter which part of New Zealand you are from or what country you come from we welcome you to Whangārei. We are a friendship network, creating a sense of belonging. Being a migrant myself, I know how it feels to come to a place where you know no one. WINGS made me feel at home straight away.”*

*- Zainab Ansari, WINGS Coordinator*

## English Language Partners

English Language Partners in Whangārei teach people from many different countries and cultures. They have class and home-based learning programmes.

They are based at 10 Rathbone St and are open Monday to Thursday, 9am to 3pm.

Phone: 09 438 2512

Email: [northland@englishlanguage.org.nz](mailto:northland@englishlanguage.org.nz)



# Finding somewhere to live

## Short term stays

The website [www.WhangareiNZ.com](http://www.WhangareiNZ.com) has a list of hotels, motels and camping grounds where you can stay for short term accommodation.

## Buying furniture

Most houses and flats come unfurnished. There are many shops to buy new furniture and goods from.

You can buy second hand furniture through Facebook Marketplace, [www.trademe.co.nz](http://www.trademe.co.nz), second-hand stores and garage sales which are advertised in the Northern Advocate newspaper.



*Finding a house to rent in Whangārei can be hard. Sometimes there are many people wanting to rent the same house and the owner will interview you first.*

## Renting a room

Look out for “flatmate wanted” or “board” advertisements.

## Renting a house

Most rental accommodation is in houses and flats owned by private landlords.

You can find houses to rent on the website [www.trademe.co.nz](http://www.trademe.co.nz); local real estate agents; and in the Northern Advocate newspaper.

When you rent you will need to pay a bond and rent in advance.

As a tenant you have rights, for example your landlord must give you notice if they want to enter the house and they must give you notice to end the tenancy. Find out your rights from Citizens Advice Bureau or Tenancy Services.

[www.tenancy.govt.nz](http://www.tenancy.govt.nz)

Phone: 0800 836 262 (0800 TENANCY)  
Free interpreter service from 9am weekdays







*Meet the neighbours. When you move into a house it is a good idea to introduce yourself to your new neighbours. You might even make some new friends!*

## Buying a house

See your bank for a home loan. You will normally need a deposit of 20% of the cost of the house.

Properties are advertised on [www.trademe.co.nz](http://www.trademe.co.nz); local real estate agents; and in the Northern Advocate newspaper.

The Whangarei District Council provide LIM reports which give you more information about the property you are buying. When you buy a house you will be charged annual rates (taxes).

Insuring your home and contents is important. For further advice ask at the Citizens Advice Bureau or ask your friends and family to recommend a good insurance company.



*Talk to friends and workmates about what is a good area to live in. If you have children think about what school you want them to attend, as primary schools in New Zealand are zoned. This means you need to live in the same area as the school.*

## Services

Electricity, internet and phone are all provided by private companies.

Powerswitch is a free online service that helps you work out which power company is best for you. [www.powerswitch.org.nz/](http://www.powerswitch.org.nz/)

You can also ask your neighbours to recommend a provider. Compare what they offer to get the best deal.

Water in urban areas of Whangārei is provided by the Whangarei District Council and you are charged for the water you use by a water meter. If you think you have a water leak it is your responsibility to fix it using a plumber.

See page 29 for information about rubbish services.



# Getting a job

## Where to look for work

You can look for jobs in the local newspaper The Northern Advocate, online or on local notice boards.

Online job search websites Seek.co.nz and TradeMe.co.nz are good places to start or search “Whangārei employment agencies” if you would like to use an employment agency to help you find work.

Volunteering can also lead to employment, you can visit [volunteeringnorthland.nz](http://volunteeringnorthland.nz) to check out their current opportunities.



*To work in New Zealand you must have NZ or Australian Citizenship, permanent residence, a work visa or student work visa.*



*New Zealand is largely a cash-free society – we use our eftpos and credit cards for most of our daily purchases.*

## Opening a bank account and applying for a tax number

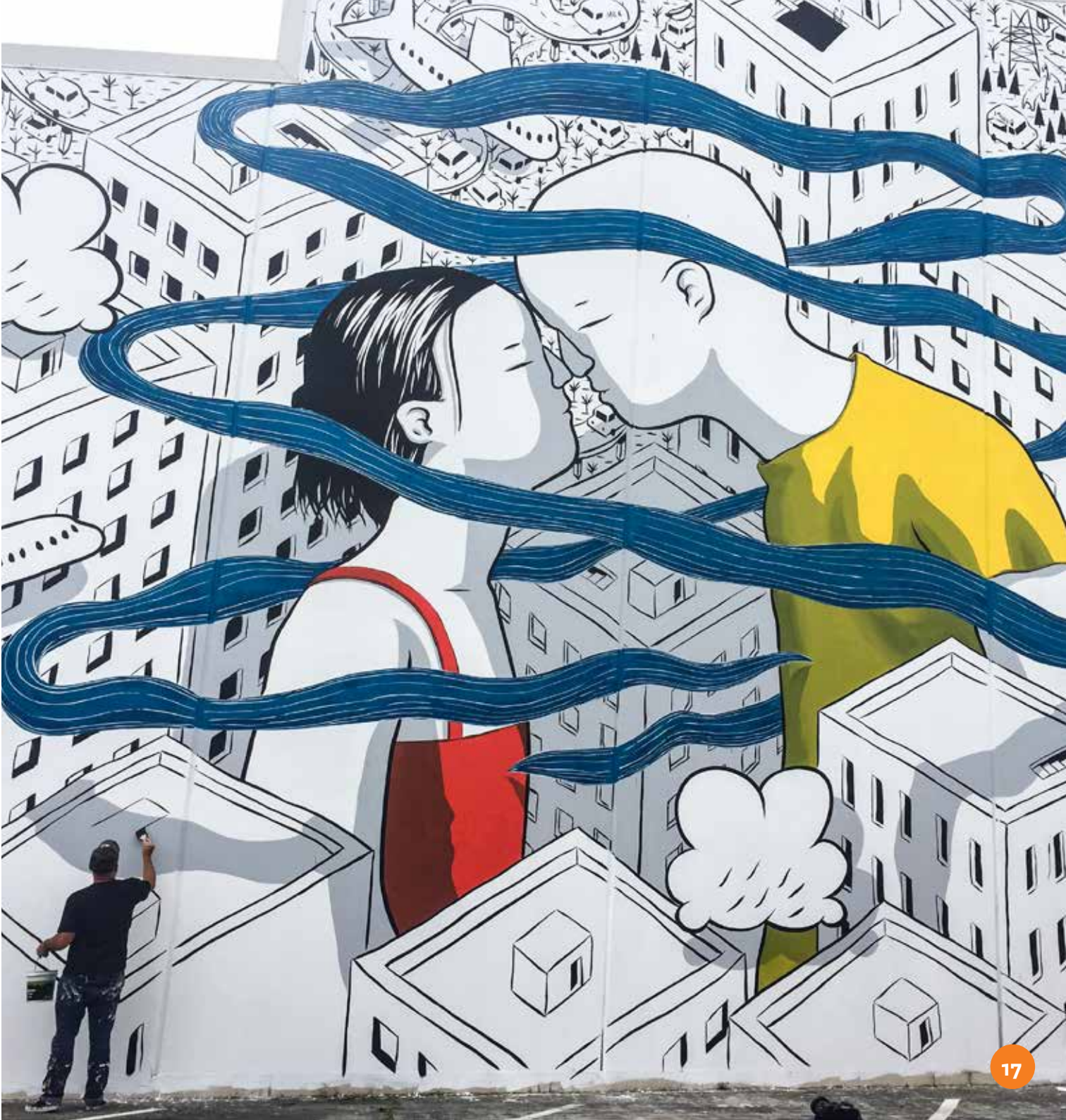
It's a good idea to open a bank account as soon as you can. Employers need a bank account number to pay your wages into.

The main New Zealand banks all have branches in Whangārei or you can visit their websites to find out how to open an account.

Before you start working you will also need a tax number from the Inland Revenue Department. You should apply for a number for each family member.

There is an Inland Revenue Office at 72-2 Bank St or you can phone them - 0800 227 774, or apply online: [www.ird.govt.nz](http://www.ird.govt.nz)





## Careers NZ

Careers NZ has a free service for migrant job seekers and can help with advice and information. They will also help you write your own CV. A CV tells your employer about your education, work experience and skills.

[www.careers.govt.nz](http://www.careers.govt.nz)

Phone: 0800 222 733

## Starting a business

Northland Inc offers advice on setting up a business in Whangārei and the Government website [Business.govt.nz](http://Business.govt.nz) also has a lot of resources to help you get started.

## Work and Income New Zealand (WINZ)

If you need financial help Work and Income New Zealand (WINZ) give job seeker benefits to people while they are looking for work and can also help you find employment.

Phone: 0800 559 009 (calls are in English but a language line is available)

Website: [www.workandincome.govt.nz](http://www.workandincome.govt.nz)



*If you have children and are on a low to middle income you may be able to get Working for Families payments. Find out at [www.workingforfamilies.govt.nz](http://www.workingforfamilies.govt.nz)*









# Childcare and schools

## Preschool (aged 0-5)

There are many options for early childhood education.

Kindergartens are state-run early childhood centres for children aged 3-5.

There are also many private day care centres to choose from in Whangārei for children aged 0-5.

Home-based childcare services offer child-minding in someone's home.

Playcentres are parent-run centres for children under 5 and parents attend the sessions with their children.

Te Kohanga Reo are Māori immersion preschools where te reo is the only language spoken.



*Don't be surprised if your children do not have homework to do after school. Many children will not have homework until they get to secondary school. It depends on the teacher and the school.*



*In New Zealand the Government provides 20 hours a week free early child care for children aged 3 and 4.*



## Primary school and intermediate school (aged 5-12) and secondary school (aged 13+)

Most children in New Zealand start school on, or soon after their 5th birthday.

Visit the New Zealand Government website to find out what schools are in your zone and read school reviews: [www.govt.nz/education](http://www.govt.nz/education)

Most primary schools offer after school care programmes based at the school.

Primary and Intermediate schools are co-ed (teaching boys and girls in the same class) but there are two single sex high schools in Whangārei – Whangārei Boys High and Whangārei Girls High.

Many schools have uniforms, you can purchase these from Whangārei School Uniforms in Kamo, Bethells Uniform in the Strand Arcade in the central city, Postie + and The Warehouse. You can also search noticeboards, second-hand shops and [www.trademe.co.nz](http://www.trademe.co.nz) for second hand uniforms at a discounted rate.

## Tertiary Education

NorthTec is Whangārei's main tertiary education provider and offers industry-focused training. It also has an English Language Programme.

Many New Zealand universities and polytechnics also offer online courses.

## Joining a sports team

In New Zealand many children (and adults) play team sports such as hockey, netball, football and rugby in winter and tennis and cricket in summer. You can find out more from your child's school or by contacting your local sports club near your home.



# Health and wellbeing

## Finding a doctor

Register with a General Practitioner (GP) doctor when you arrive in Whangārei. To find a GP look in the phone book under “Registered Medical Practitioners and Medical Centres”.

For general medical advice you can phone Healthline, a free, 24-hour service 0800 611 116 with calls answered by trained staff.

## Prescriptions

If you need medicine your doctor will give you a prescription. You can take this to any chemist or pharmacy and they will give you the medicine.



*During an emergency dial 111.*



*If you or a member of your family is sick and it is not an emergency your doctor is the first person you should see. Children under the age of 14 get free doctor visits and free prescriptions.*

## After hours medical care for sickness and accidents

For illness and minor injuries visit White Cross accident and medical centre at 32 Reyburn St.

Opening hours: Monday-Friday, 7.30am-8pm, Saturday-Sunday, 8am-8pm

Late night pharmacy: Kensington Pharmacy at 4 Kensington Ave is open until 9pm for after hour prescriptions.

## Whangārei Hospital

For medical emergencies go to the Accident and Emergency ward at Whangārei Hospital.





## Having a baby

Maternity care in New Zealand is provided by midwives. Visit the website: [findyourmidwife.co.nz](http://findyourmidwife.co.nz) to find a midwife who lives near you.

Plunket provides free support services for children under 5 years. They have offices in Whangārei and a free parent helpline 0800 933 922 for parenting advice and information.

## Dentists and opticians

Dentists and opticians are not subsidised for adults in New Zealand. Children under the age of 18 get free dental care and most opticians give free eye tests for children. Search in the Phone Book or online for local providers.

## Wellbeing

Your health and wellbeing is important to us and should be important to you too!

Try simple ways to look after your mental health and wellbeing while you are settling into Whangārei:

- 1. Do something fun with others** – laughter is the best medicine!
- 2. Get creative** - activities can keep you distracted, have a positive impact on your self-esteem.
- 3. Focus on strengths** - having positive thoughts can help you feel better.
- 4. Make time for relationships** - get in touch with people who you trust or feel good around.
- 5. Take time to relax** - give yourself permission to let go of worries for a while.
- 6. Keep moving** - your physical health plays a key role in keeping you mentally healthy.
- 7. Eat well** – good nutrition can make a BIG difference to the way you feel.
- 8. Enjoy nature** – being in fresh air, beautiful scenery and natural surrounds can really help ground us.



Friendship benches in Whangārei's Cafler Park Rose Gardens are spaces for people who are open to having a chat, listening and sharing stories.

# Getting around

A good map will help you find your way around the district. You can buy one from a petrol station, bookshop, or at an i-SITE Information Centre.

You can also download free maps at [www.WhangareiNZ.com](http://www.WhangareiNZ.com)

## Using the bus

A bus service goes to Kamo, Whau Vally, Tikipunga, Otangarei, Kensington, Regent, Morningside, Maunu, Raumanga and Onerahi. Children under 5 years old ride free.

For information on fares and timetables visit the Northland Regional Council website: [www.NRC.govt.nz](http://www.NRC.govt.nz) or call them on FREE PHONE: 0800 002 004

## Shared pathways

Whangārei has fantastic wide shared pathways for pedestrians, cyclists and mobility aid users. Our shared pathways link from Kamo to central Whangārei, Onerahi to Pohe Island and Maunu/ Raumanga to central Whangārei.







*Left left! In New Zealand we drive on the left hand side of the road.*

## Driving and buying a car

Before driving you need a licence and to know the road rules. You will also need car insurance – Third Party car insurance is the minimum insurance to cover any costs if you cause an accident.

You can read the NZ Road Code at [www.nzta.govt.nz](http://www.nzta.govt.nz) and there is a New Resident Drivers brochure available in eight languages.

It is also a good idea to join the AA who provide a 24-hour breakdown service.

## Keeping safe

In New Zealand everyone must wear a seatbelt and babies under the age of five must be in an approved car seat. You can hire baby car seats from Plunket, 09 438-2724 and they also give free carseat checks. Learn more at [www.Plunket.org.nz/carseats](http://www.Plunket.org.nz/carseats)



*Never leave children or babies alone in a car as they may overheat.*



# Your District Council

The Whangarei District Council provides roads, footpaths, walking tracks and cycleways so you can get around our district. They provide fresh water to drink, and dispose of rubbish, stormwater and sewage. They also provide parks, libraries, sportsgrounds and community spaces. Some other jobs that they are responsible for include land use and building consents, noise, animal and parking control, health inspection and liquor licensing and Civil Defence.

The Mayor and Councillors are directly elected by the community and represent different areas of Whangārei.

## Contact details

Phone: 09 430 4200

24-hour freephone: 0800 932 463

Email: [mailroom@wdc.govt.nz](mailto:mailroom@wdc.govt.nz)

Website: [www.wdc.govt.nz](http://www.wdc.govt.nz)

Facebook: [@whangareiDC](https://www.facebook.com/whangareiDC)

### WHANGĀREI SERVICE CENTRE

Forum North Building, 7 Rust Avenue,  
Whangārei City Centre

Hours: Monday - Friday 8am-5pm

### RUAKAKA SERVICE CENTRE

9 Takutai Place, Ruakaka 0116

Phone: 09 432-8360

Hours: Monday to Friday 8.30am-4pm



# Rubbish and recycling

If you live on a rubbish collection route, your bags and recycling bin will be collected from the kerbside by 7.30am on rubbish day. You need to use prepaid bags or prepaid stickers bought from the supermarket or dairies. Recycling bins are available from Whangarei District Council service centres. There are red and blue recycling bins. The blue bin is for clean unbroken glass and the red bin is for plastics numbered 1 and 2 and metal drink cans, food cans, clean aluminium foil plates and empty aerosol containers. Please rinse and squash empty tins.

For more information on rubbish and recycling visit the council website: [www.wdc.govt.nz/rubbish](http://www.wdc.govt.nz/rubbish)

Rubbish needs to be put in a prepaid bag to be collected from the kerb. Recycling bins can be collected from the Whangarei District Council.

## Collection days

### **Monday**

Kamo, Whangārei Heads, Pataua, Kaiwaka, Mangawhai, Matapouri, Tutukaka, Whau Valley, Whananaki

### **Tuesday**

Tikipunga, Waipu, Langs, Ruakaka, Waipu Extension

### **Wednesday**

Otangarei, Avenues, Pipiwai, Ruatangata, Hikurangi, Vinegar Hill, Springs Flat, Maungaturoto, City, Kensington, Western Hills

### **Thursday**

Onerahi (including Parua Bay, Manganese Point and Sunnyside), Maungakaremea, Portland, Twin Bridges, Maungatapere

### **Friday**

Maunu, Morningside, Raumanga



# Things to do in Whangārei

Whangārei has two information centres – one at the Town Basin Marina Visitor Centre, and another at Tarewa Park on Otaika Road. They offer free information and maps from friendly local experts,

There are many parks, playgrounds and walkways to explore as well as beautiful beaches.

## Explore the Quarry Gardens

Once an old abandoned quarry this is now a stunning subtropical garden thanks to the work of community volunteers. There is a café for food or bring a picnic to enjoy among the gardens. The Quarry Gardens are open every day from 9am-5pm at 37a Russell Rd.



*When you go to a café you need to order and pay at the counter. At restaurants you pay at the end before you leave. In New Zealand it is not compulsory to tip.*

## Walk the Loop walkway

The Hatea Loop is a 4.2km walkway that circles the Hatea River. It is a great way to explore the inner harbour and along the way you will see the Town Basin yacht marina, a sculpture park, and pass over two opening bridges. Discover Maori Heritage story boards along the waterfront leading you to Hihiaua Cultural Centre.



## Take a drive to the beach

Going to the beach for a walk, a swim or a picnic is a popular activity for people who live in Whangārei. There are many beautiful beaches to choose from and free maps are available from information centres.

The New Zealand sun is very hot and burns quickly so make sure you always wear sunscreen, a hat and sunglasses during summer. You might hear the saying ‘Slip, Slop & Slap’ – it means cover yourself in sunscreen.

The ocean can be dangerous – on surf beaches teach children not to go too far out in the waves - no deeper than their waists is safest. During the summer months (December – February) beaches at Ocean Beach, Waipu and Ruakaka have surf life saving patrols and you should swim between the red and yellow flags.

Whangārei has a Summer Safe Carparks programme which run community volunteers, who act as ambassadors at popular visitor spots.



*Learning to swim is a very important skill. Swimming lessons for children and adults are available at the Whangārei Aquatic Centre on Ewing Road, central Whangārei.*

*Phone: 09 430 4072*









## Join the library

Whangārei has four, located in Whangārei central, Kamo, Onerahi and Tikipunga, as well as a Mobile Library. You can also find many small community libraries throughout the District. Membership of all libraries is free for residents. To join the library, come into one of their branches with ID such as driver's license or passport, plus proof of your address, such as an electricity bill. They will sign you up on the spot.

## Picnic at the Otuihau-Whangārei Falls

Otuihau-Whangārei Falls is a picturesque 26.3 m high waterfall. Viewing platforms allow easy access to the dramatic views and a circular walk around the falls allows them to be seen from all angles. Traditionally this area was a good eeling spot for local Māori and is a popular picnic spot.

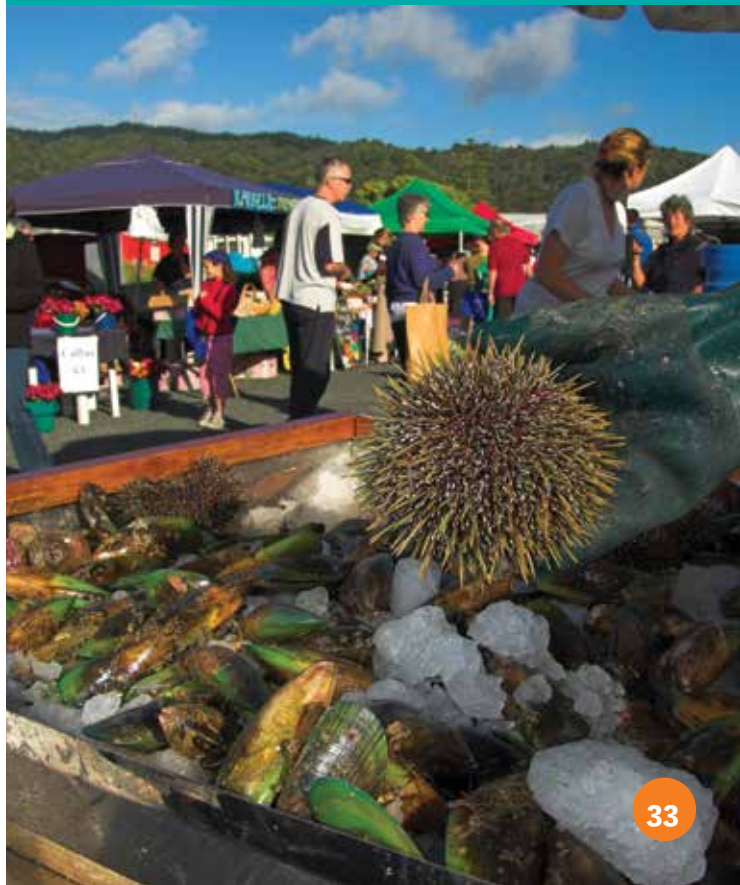


*For more things to do visit  
[www.WhangareiNZ.com](http://www.WhangareiNZ.com)*

## The Whangārei Growers' Market

Enjoy a wide range of fresh locally grown produce at this popular weekly market. As well as fruits and vegetables you can buy flowers, herbs, smoked fish, fresh seafood, sausages, salamis and a variety of preserves.

The markets are held every Saturday from 6.30am until 10am in the Water St Carpark.



# Te Ao Māori

Maori culture is an important part of New Zealand life.

The Treaty of Waitangi is an agreement made on 6 February, 1840, between representatives of the British crown and more than 500 Maori chiefs. It was signed at Waitangi, just an hour's drive north of Whangārei and is commemorated every year by a public holiday.

The Maori language is a national taonga (treasure) to kiwis and the everyday use of it is increasing.

We encourage you to give te reo a go, even if you can't pronounce it correctly. It is a great way to learn more about the Maori culture.

The Māori language consists of 5 vowels – a, e, i, o and u. Each vowel can be pronounced short or long.

A macron over a letter indicates a long vowel - ā, ē, ī, ō, ū.

## Some everyday words to try

**Aroha** (are-oh-har): Love

**Kia ora** (kee oh-ruh): Hi. This can be used as a greeting, to show agreement and say thanks

**Mōrena** (moh-reh-nuh): Good morning

**Haere mai** (hi-reh my): Welcome

**Ka pai** (kah pie): Good

**Kai** (k-eye): Food

**Hangi** (hahn-guee): A traditional cooking method using an underground oven

**Marae** (mah-rye): A traditional Māori meeting house

**Pōwhiri** (poh-fee-ree): A welcoming ceremony

**Iwi** (ee-wee): Tribe. Family and ancestry is important to Māori and most will be able to tell you their tribe.

**Whānau** (fah-noh): Family. This can include extended family and close friends.

## Your own pepeha

A pepeha is a special way of introducing yourself that tells a story of where you are from and your connections to papatuanuku (Mother Earth).

Here is a Whangārei pepeha you can adopt to make your own:

**Ko Parihaka te maunga** (Parihaka is my Mountain)

**Ko Hatea te awa** (Hatea is my River)

**Ko Terenga Paraoa te moana** (Terenga Paraoa is my Ocean)

**Ko [Insert your name] ahau** (I am [Your Name])





# Fun guide to talking kiwi

**Arvo:** Afternoon

**Bach:** Holiday home

**Barbie:** A barbecue (BBQ) is a favourite kiwi get together. It is an informal meal with people usually “**bringing a plate**” – which means you bring some food such as a salad or dessert to share. **Snags** (sausages) in white bread with tomato sauce are a BBQ must.

**Bro:** A male friend

**Dairy:** A shop selling day-to-day essentials like milk, bread and newspapers and kiwi favourites like ice creams and mince and cheese pies.

**Jandals:** People in Whangārei love their jandals! Jandals are casual footwear called flip flops or thongs in other countries.

**Kai:** Food

**Mean:** Excellent, as in “Aunty Marge makes a mean apple pie.”

**Missus:** Girlfriend or wife.

**Smoko:** A break for morning or afternoon tea

**Sweet As:** A common phrase meaning thanks, no worries or that’s great.

**Togs:** Swimming wear.

**Pav:** Pavlova is a popular kiwi dessert, like a meringue, made with egg whites and topped with fresh fruit and whipped cream.







# We're here to help

The people of Whangārei are here to help make your settling experience a lovely one!

As you connect with the people, landscapes, beaches, rivers, forests and mountains you are building Whakawhanaungatanga, building relationships through shared experiences.















# Central city map

- 1** Multicultural Whangārei, WINGS and Volunteering Northland  
Civic Arcade, 37/41 Bank St
- 2** Citizens Advice Bureau  
69 Bank St
- 3** English Language Partners  
10 Rathbone St
- 4** Inland Revenue Department  
82 Bank St
- 5** AA (drivers license)  
17 James St
- 6** Whangaree District Council  
7 Rust Ave
- 7** Growers Market  
Water St Carpark
- 8** Whangārei Aquatic Centre  
Ewing Rd
- 9** Bethells Uniform Shop  
Shop 14, The Strand Arcade
- 10** Mens Shed  
Railway Rd
- 11** Northland Events Centre  
51 Okara Drive
- 12** Youth Space  
36 Water St, Calfer Park





-  Carparks
-  Visitor Information Centre
-  Central library
-  Post office
-  Public toilets
-  White Cross
-  Bus terminals
-  Banks
-  Police station
-  Playgrounds
-  Supermarkets
-  Pharmacies

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BANK ST  
RUSTAVE  
BANK ST  
RAYBONES ST  
ROBERT ST  
CAMERON ST  
VIVE ST  
ROSE ST  
WATER ST  
ALBERT ST

DENT ST  
JAMES ST  
WALTON ST  
HANNAY ST  
CLYDE ST  
CLYDE ST

RIVERSIDE DR  
LOWER DENT ST  
FINLAYSON ST  
HEREKING ST  
PORT RD  
QUAKA DR

RAILWAY RD



***Whangarei***

*District Council*

